

1 **Volume 1, Section 2 – Customer Operations**

2

3 **Q. Please provide NP's current organization chart as well as those in existence from**
4 **2004 to present if different from the current chart.**

5

6 A. Attachment A contains a copy of Newfoundland Power's organization chart as of
7 March 31st, 2007.

8

9 Newfoundland Power does not maintain an archive of organization charts.

10

11 Attachment B contains a copy of Newfoundland Power's organization chart as filed in
12 Newfoundland Power's 2003 General Rate Application in response to request for
13 information NLH-203.

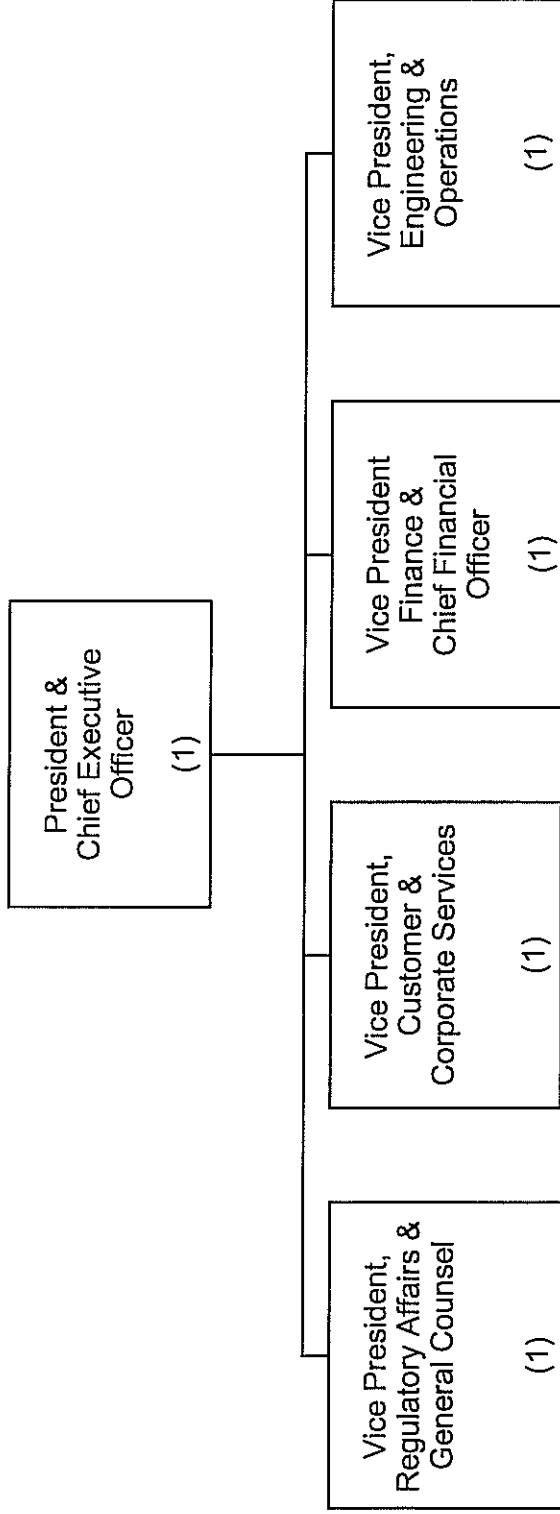
**Newfoundland Power's Organization Chart as of
March 31st, 2007**

Newfoundland and Power Inc.

Organization Chart

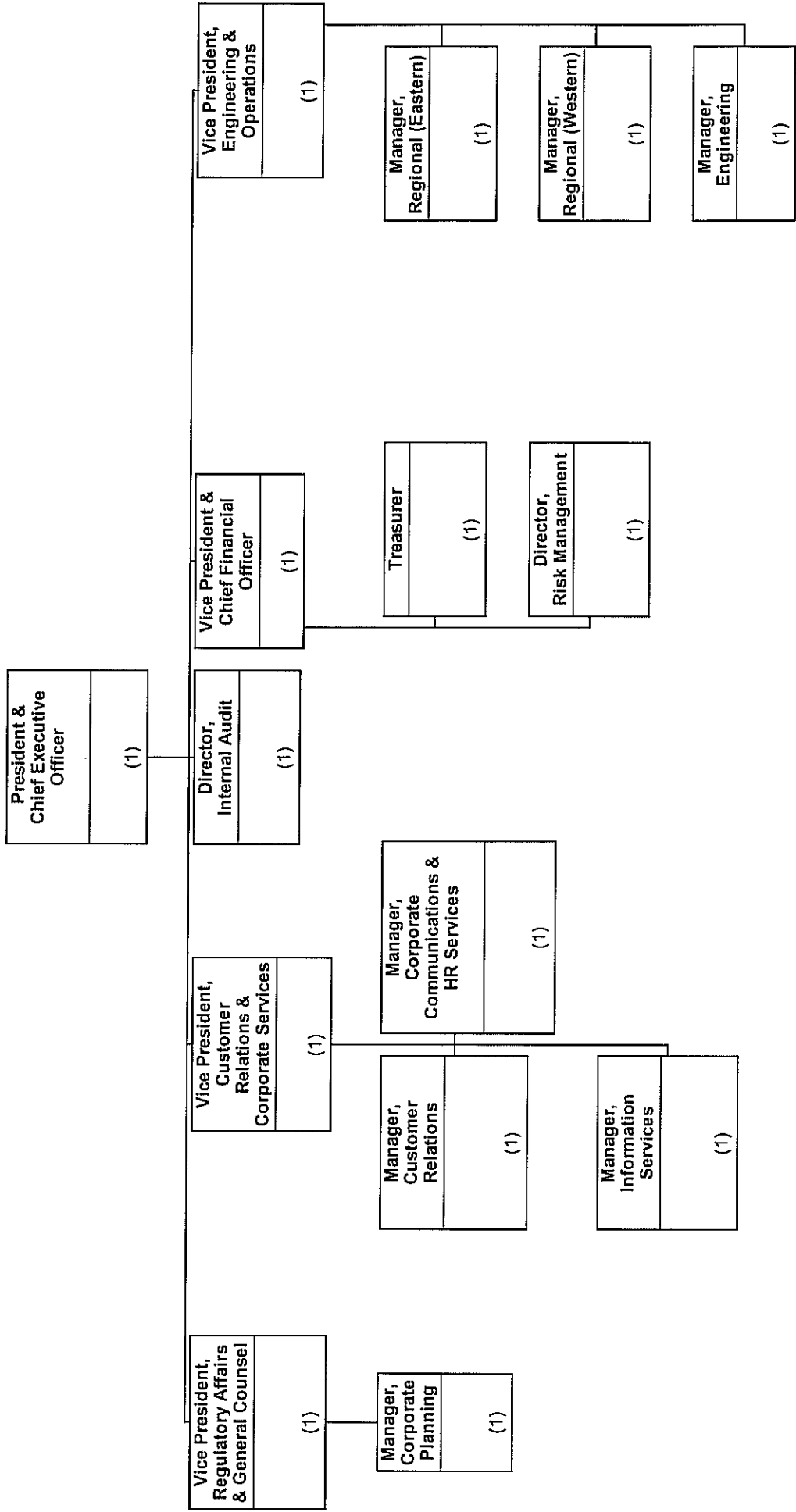
Newfoundland Power Inc.

Executive Group



Newfoundland Power Inc.

Corporate Organization

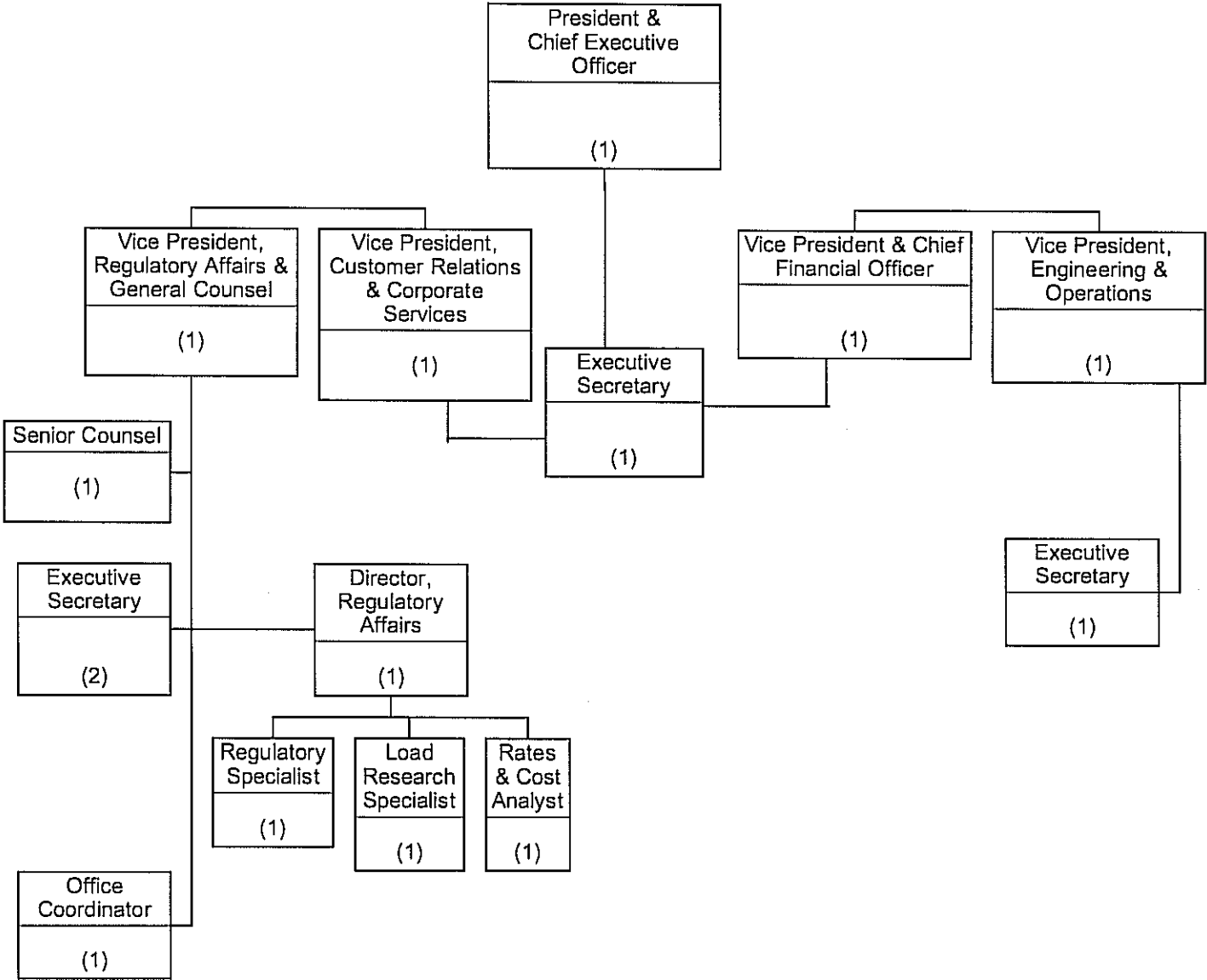


Newfoundland Power Inc.

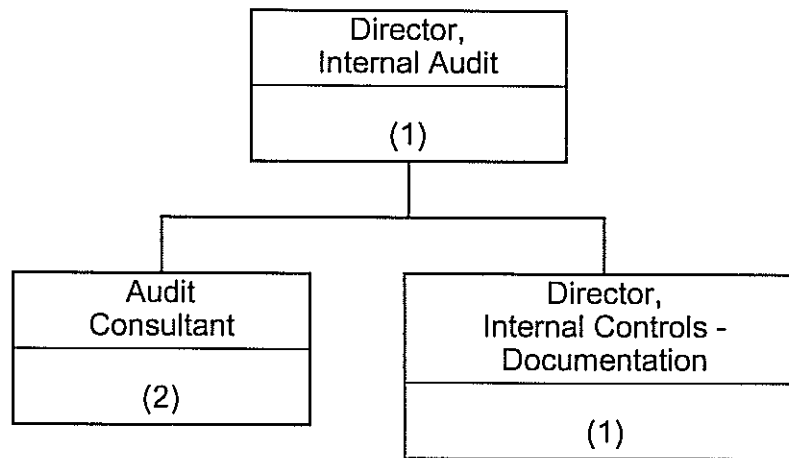
Section 1 **Corporate Offices**

Newfoundland Power Inc.

Corporate Offices



Newfoundland Power Inc.
Corporate Offices
Internal Audit & Corporate Effectiveness



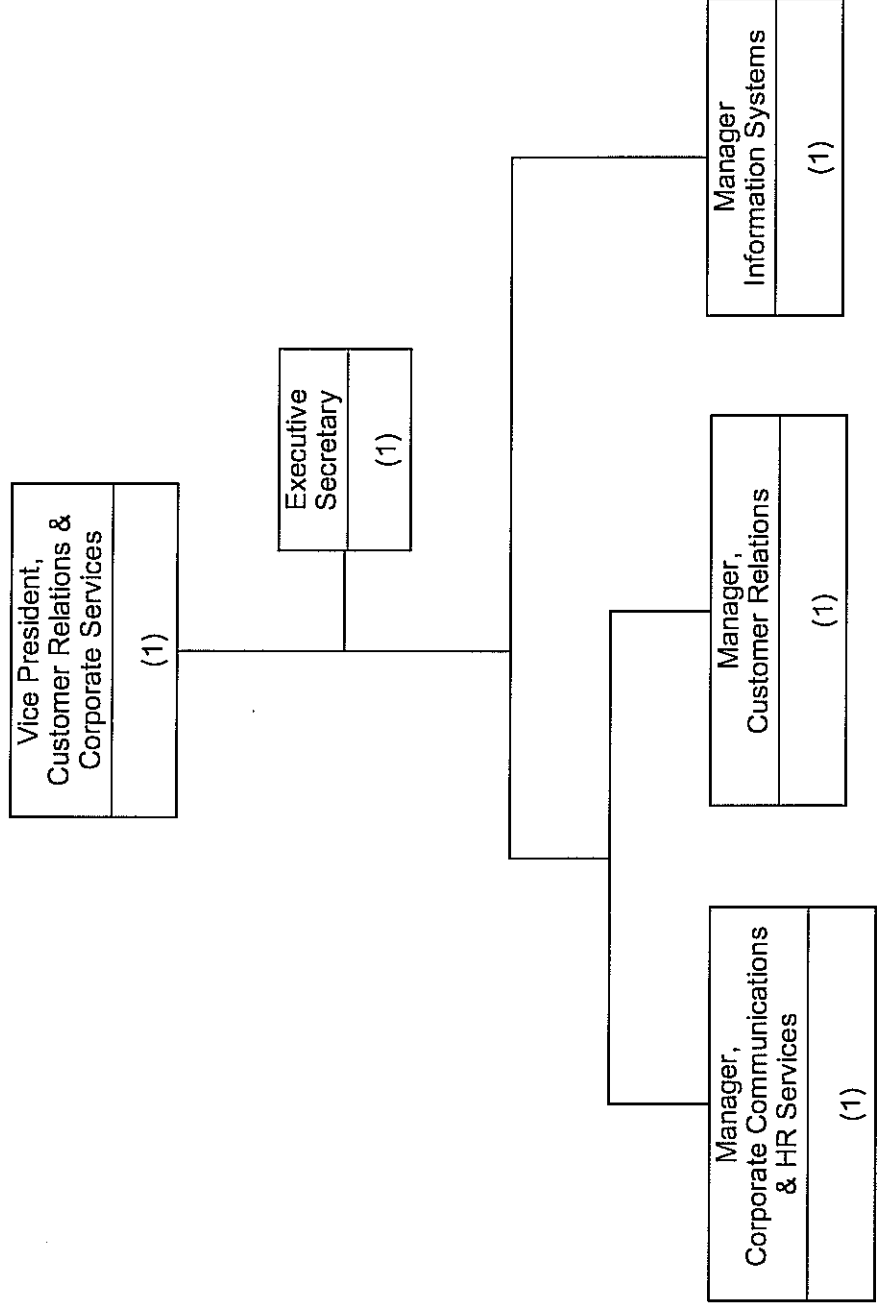
Newfoundland Power Inc.

Section 2

**Customer &
Corporate
Services**

Newfoundland Power Inc.

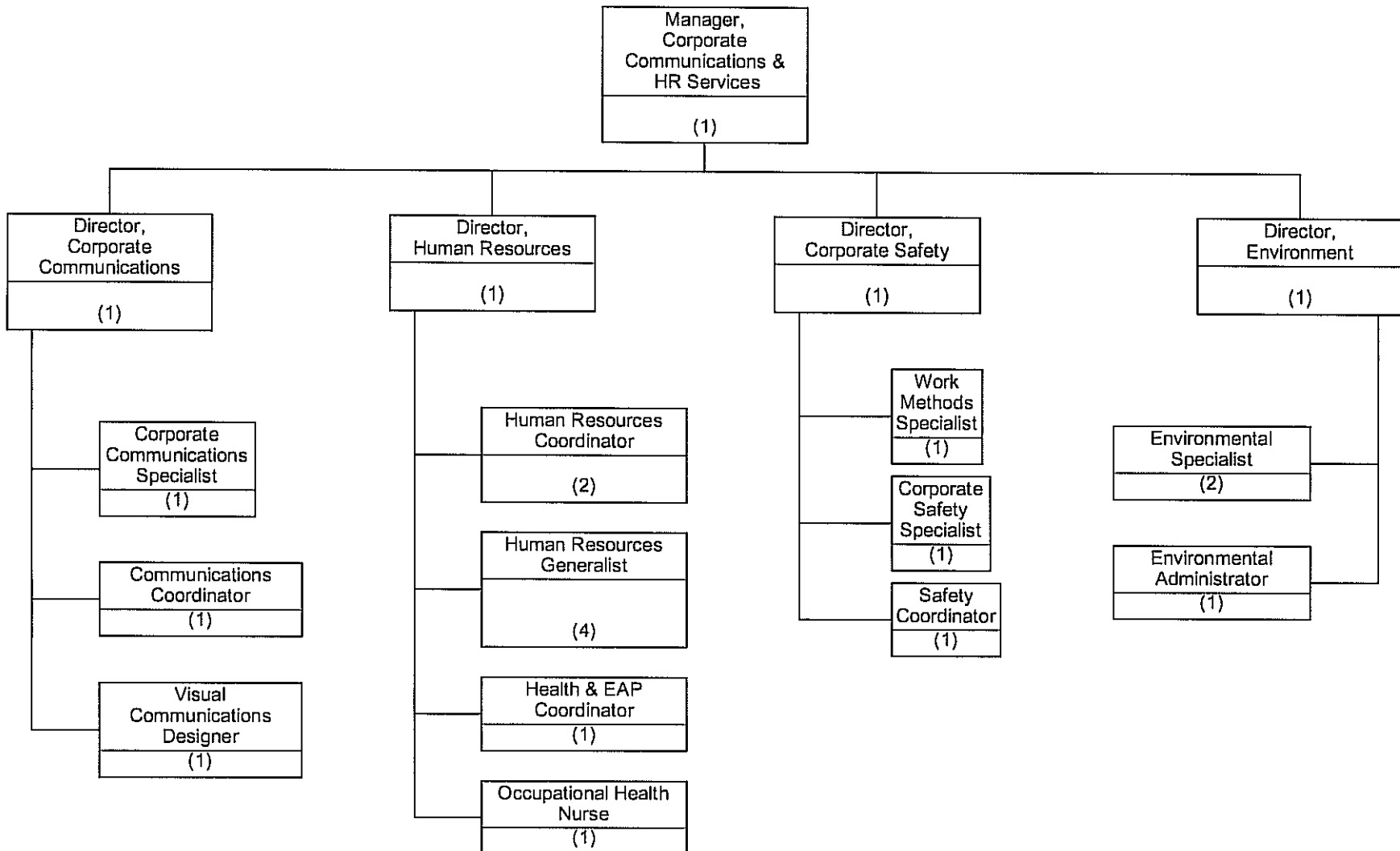
Customer Relations & Corporate Services



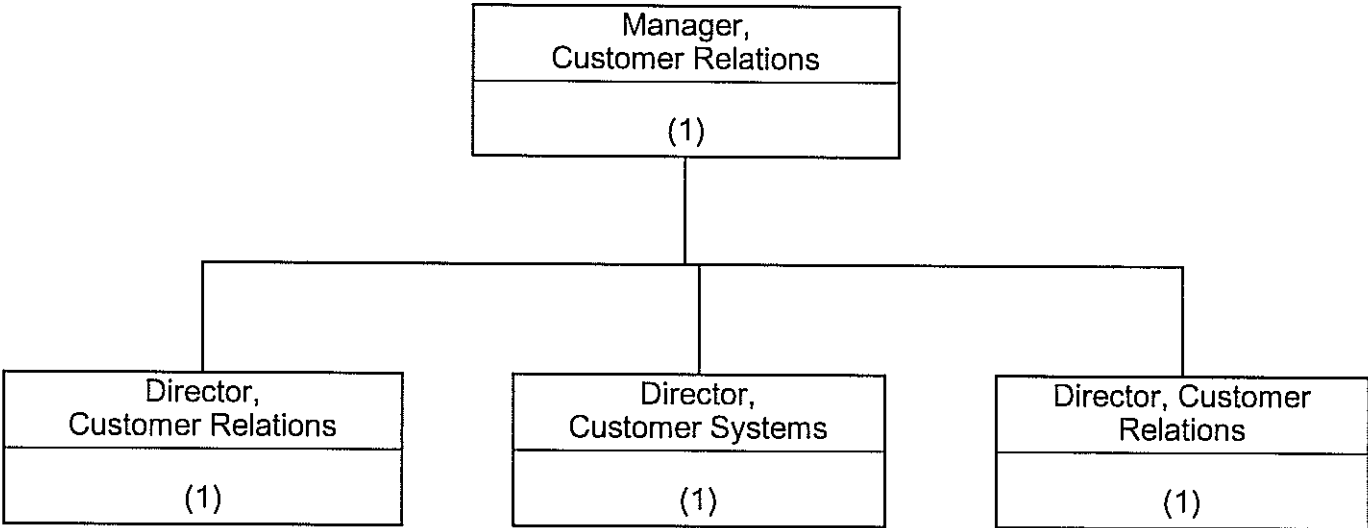
Newfoundland Power Inc.

Customer & Corporate Services

Corporate Communications & HR Services



Newfoundland Power Inc.
Customer & Corporate Services
Customer Relations

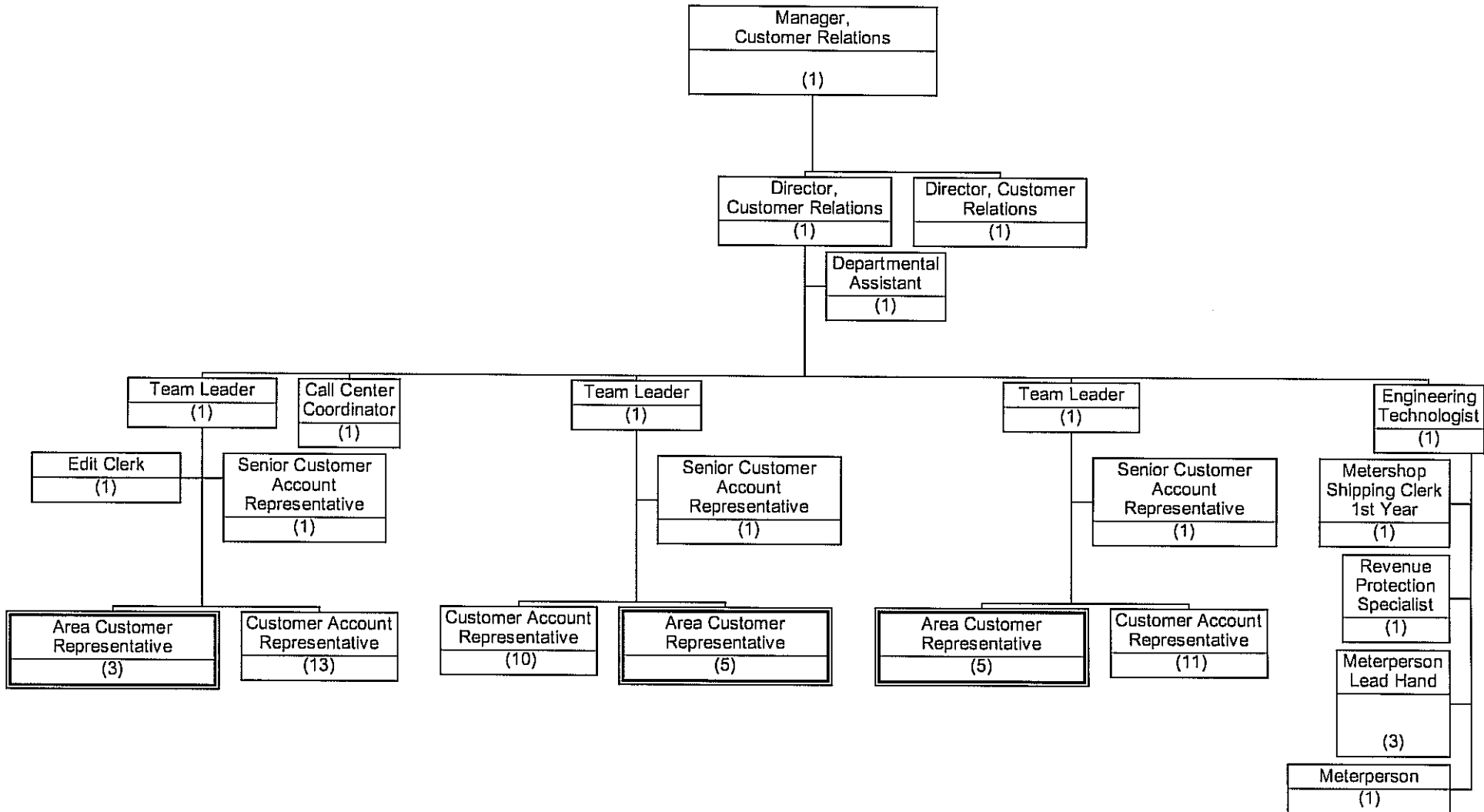


Newfoundland Power Inc.

Customer Relations & Corporate Services

Customer Relations

(Page 1 of 2)

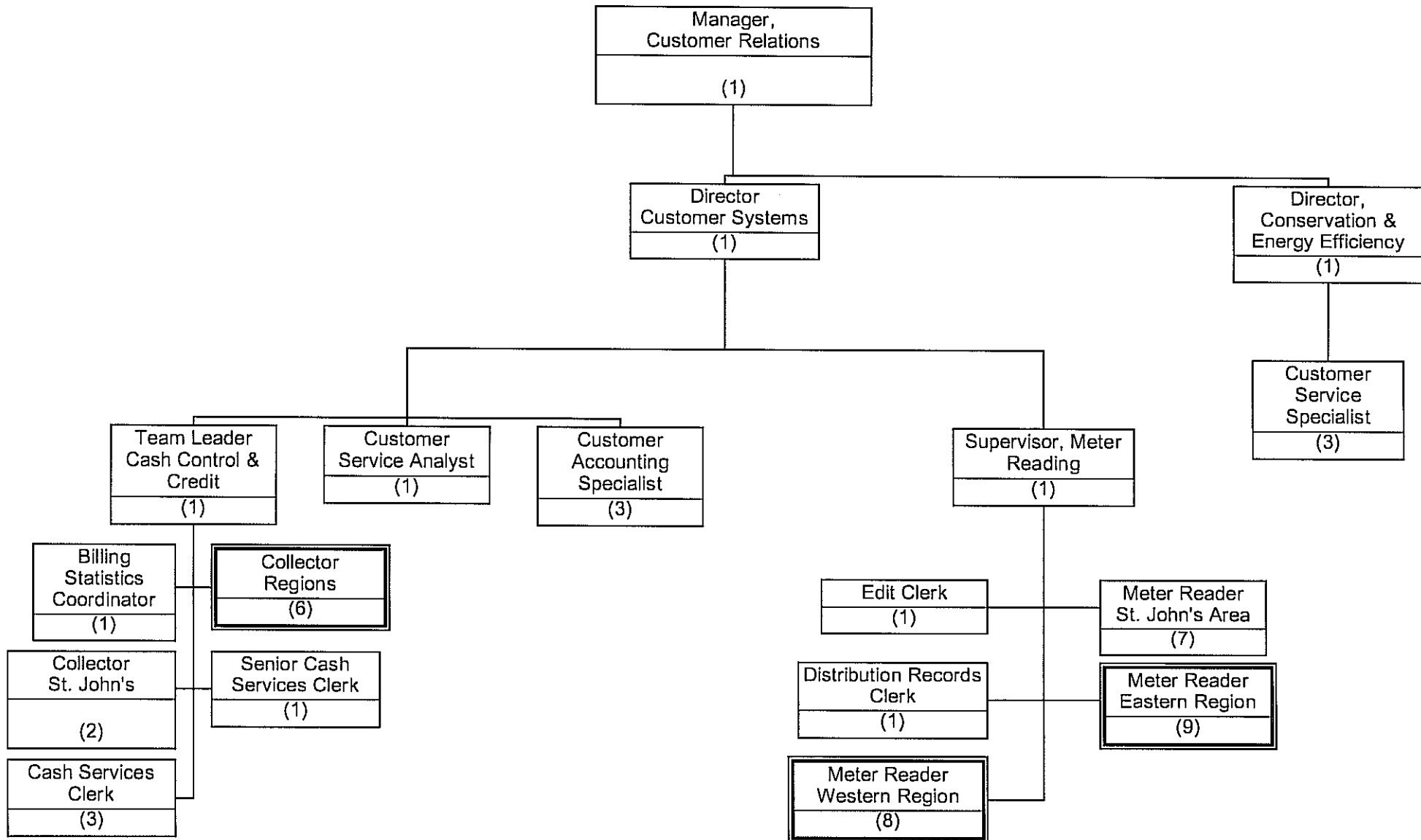


Newfoundland Power Inc.

Customer Relations & Corporate Services

Customer Relations

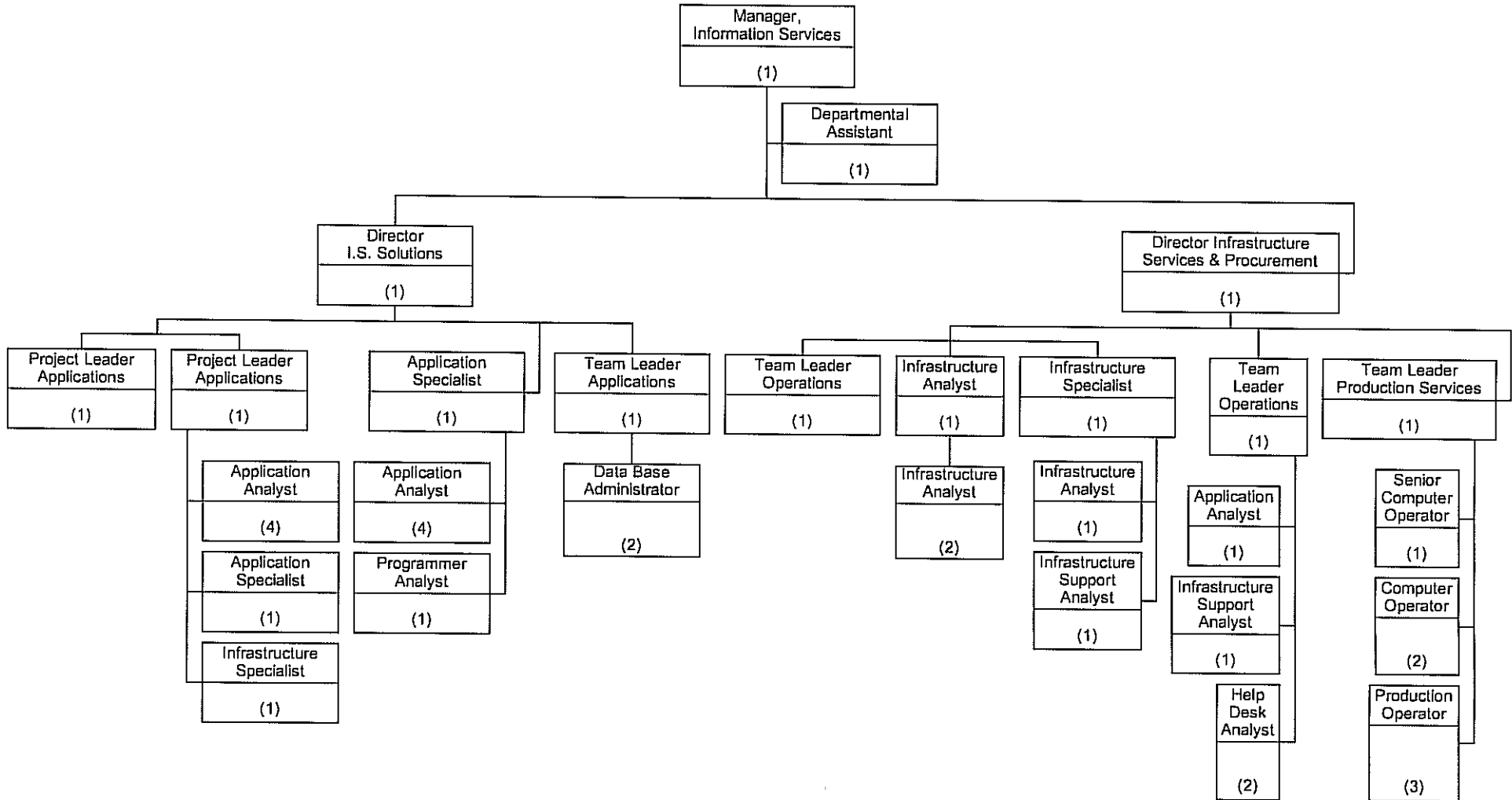
(Page 2 of 2)



Newfoundland Power Inc.

Customer & Corporate Services

Information Services



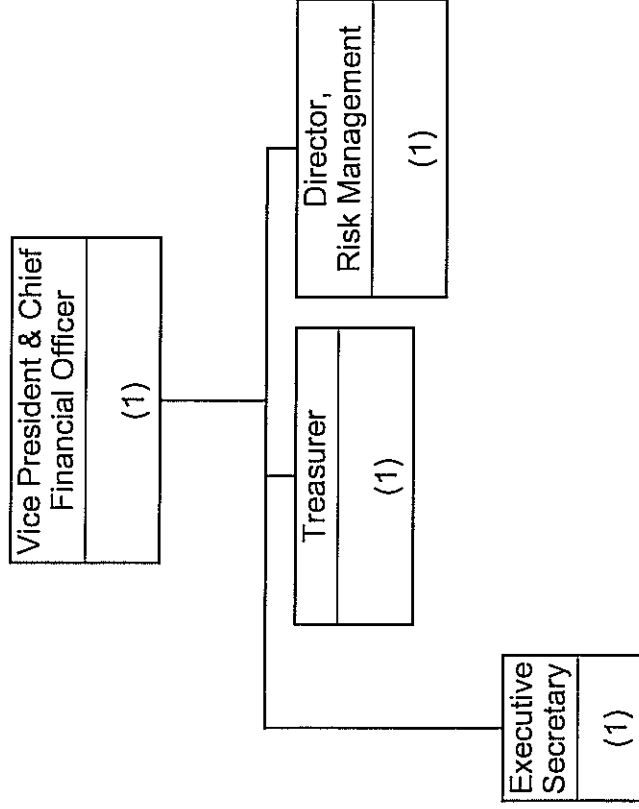
Newfoundland Power Inc.

Section 3

Finance

Newfoundland Power Inc.

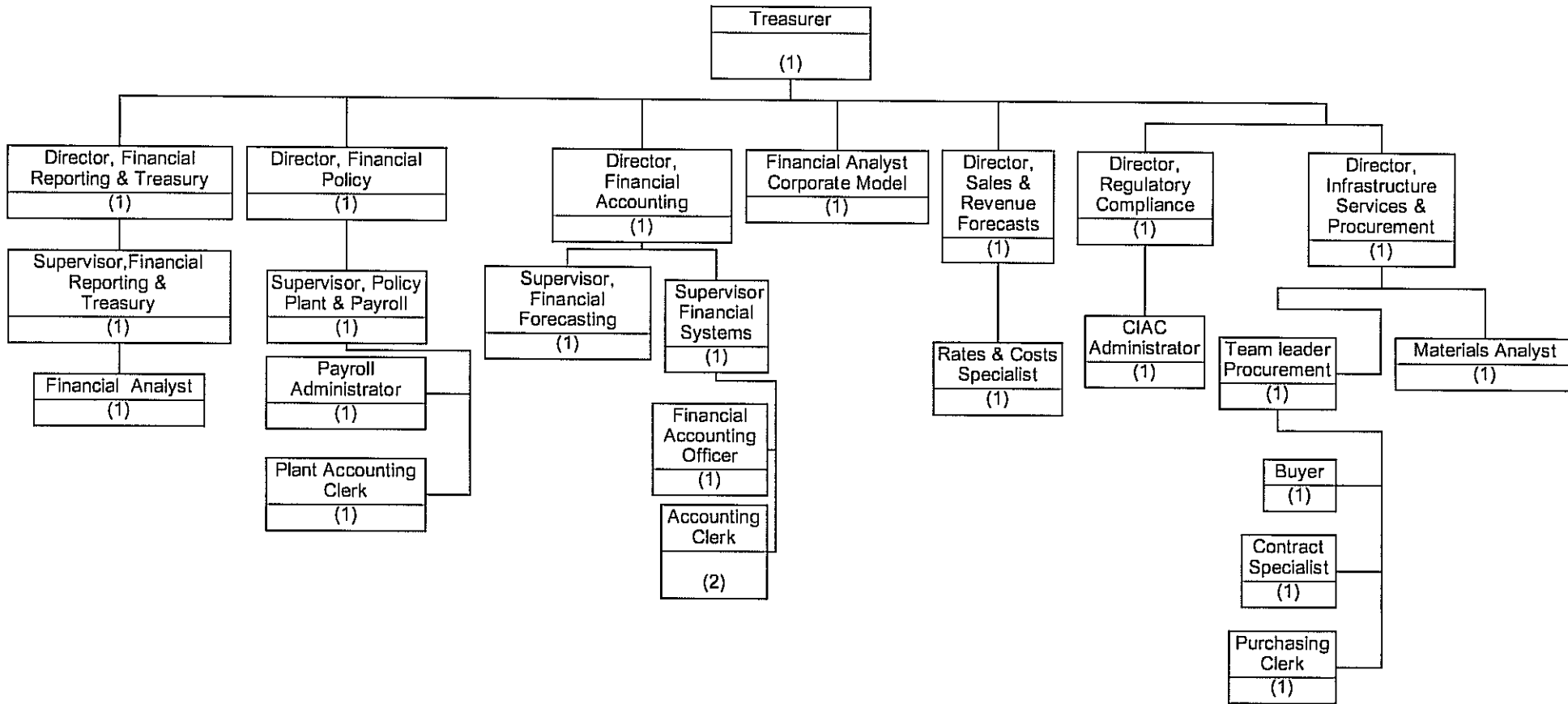
Finance



Newfoundland Power Inc.

Finance

Finance Department

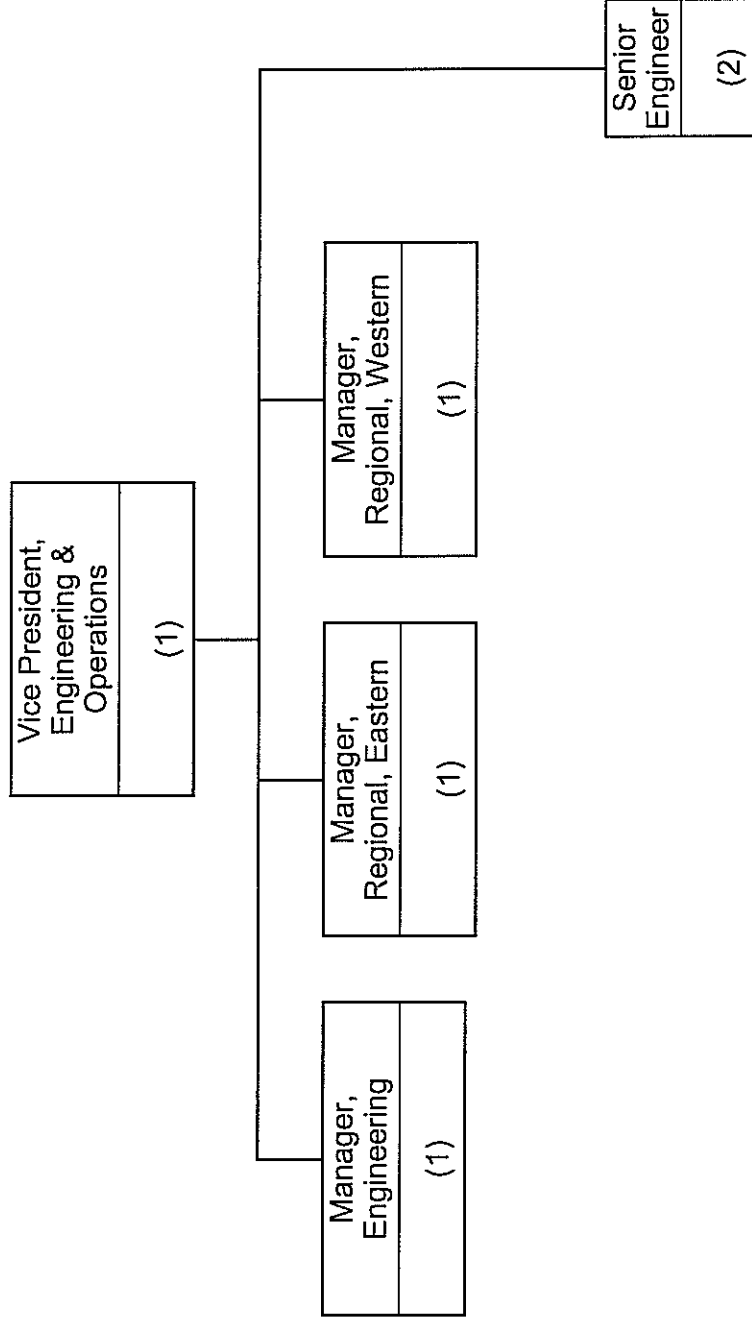


Newfoundland Power Inc.

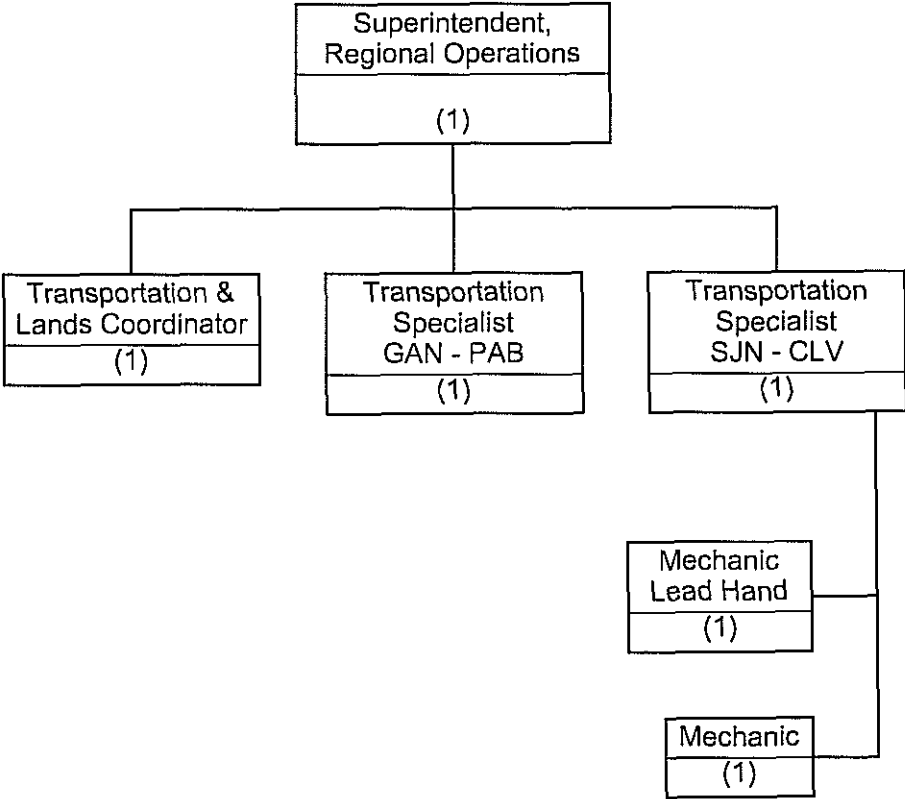
Section 4 **Engineering &** **Operations**

Newfoundland Power Inc.

Engineering & Operations



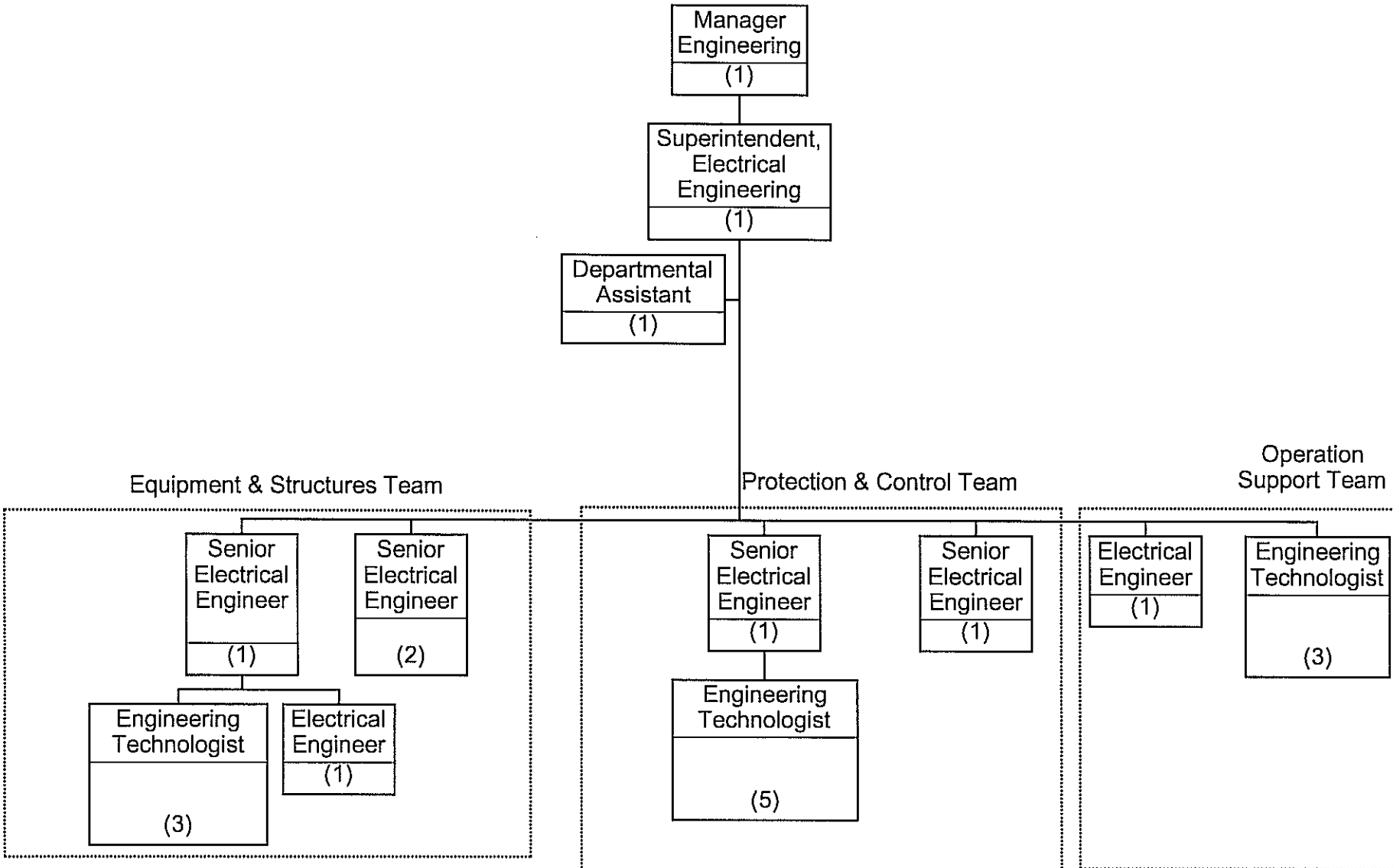
Newfoundland Power Inc.
Engineering & Operations
Transportation & Lands



Newfoundland Power Inc.

Engineering & Operations

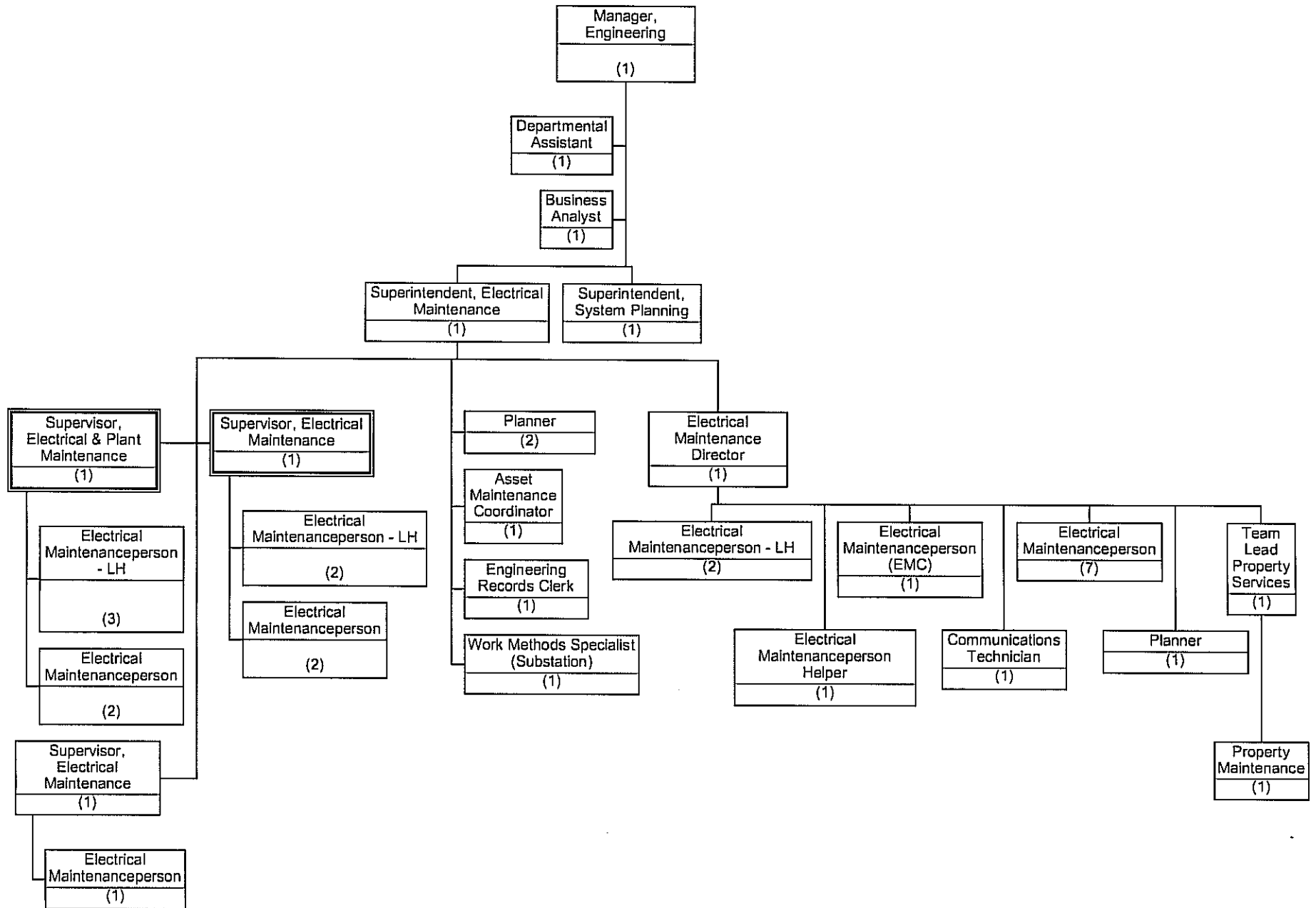
Engineering (Page 1 of 3)



Newfoundland Power Inc.

Engineering & Operations

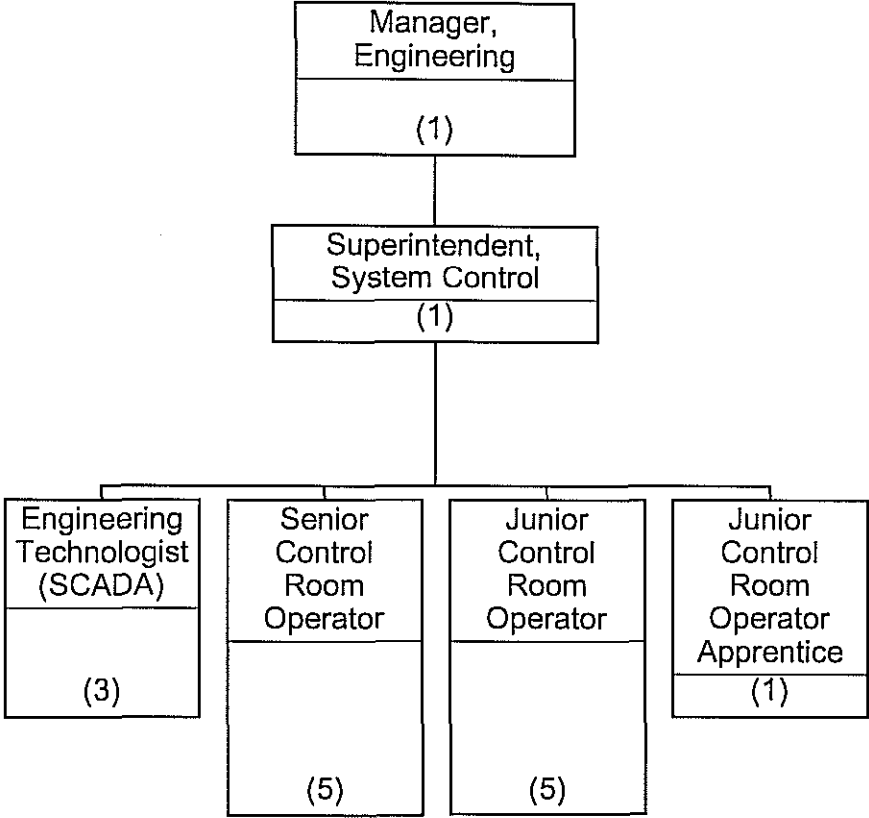
Engineering (Page 2 of 3)



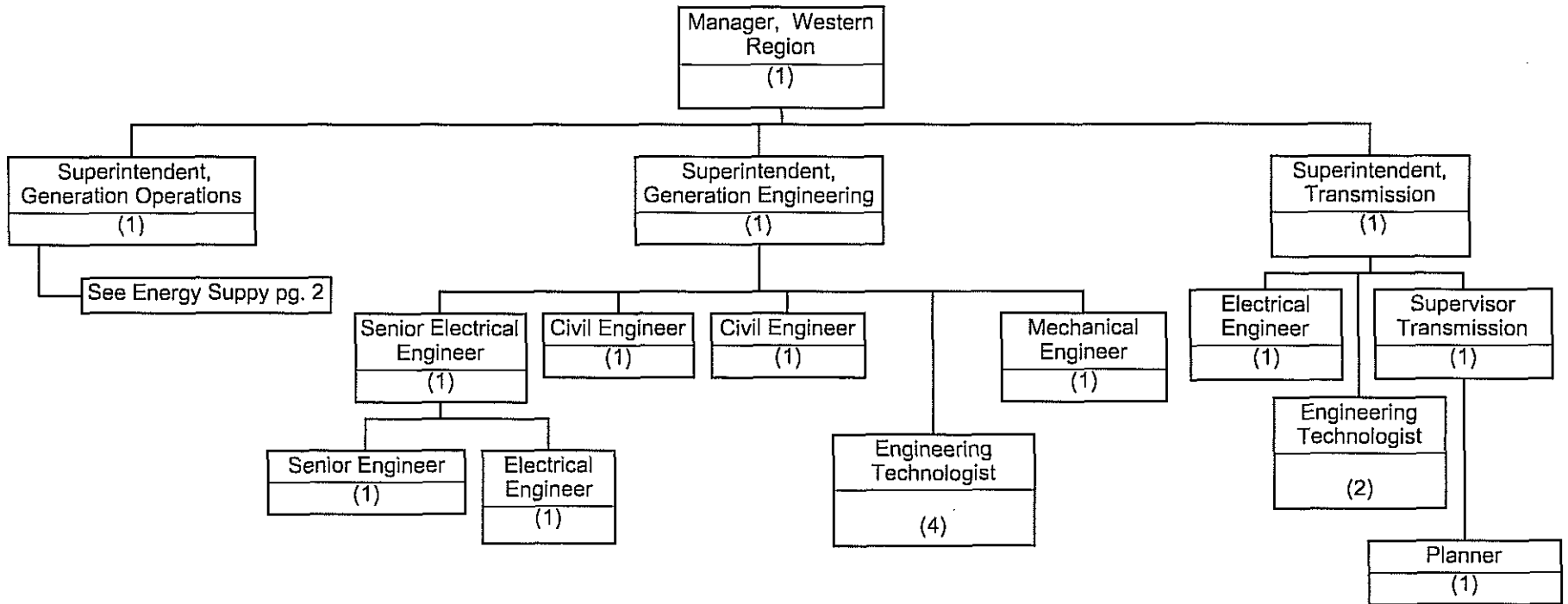
Newfoundland Power Inc.

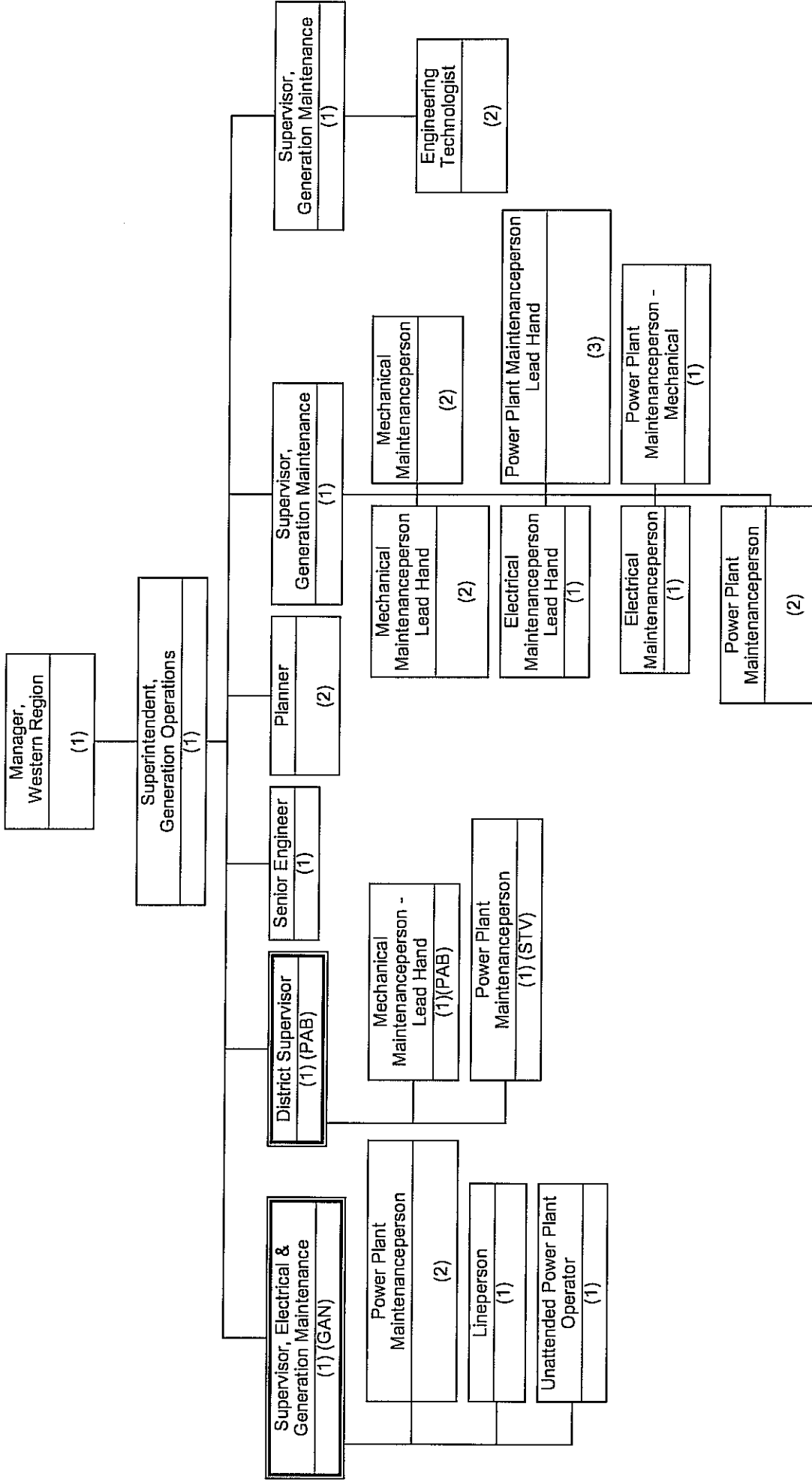
Engineering & Operations

Engineering (Page 3 of 3)



Newfoundland Power Inc.
 Engineering & Operations
 Energy Supply, Page 1 of 2

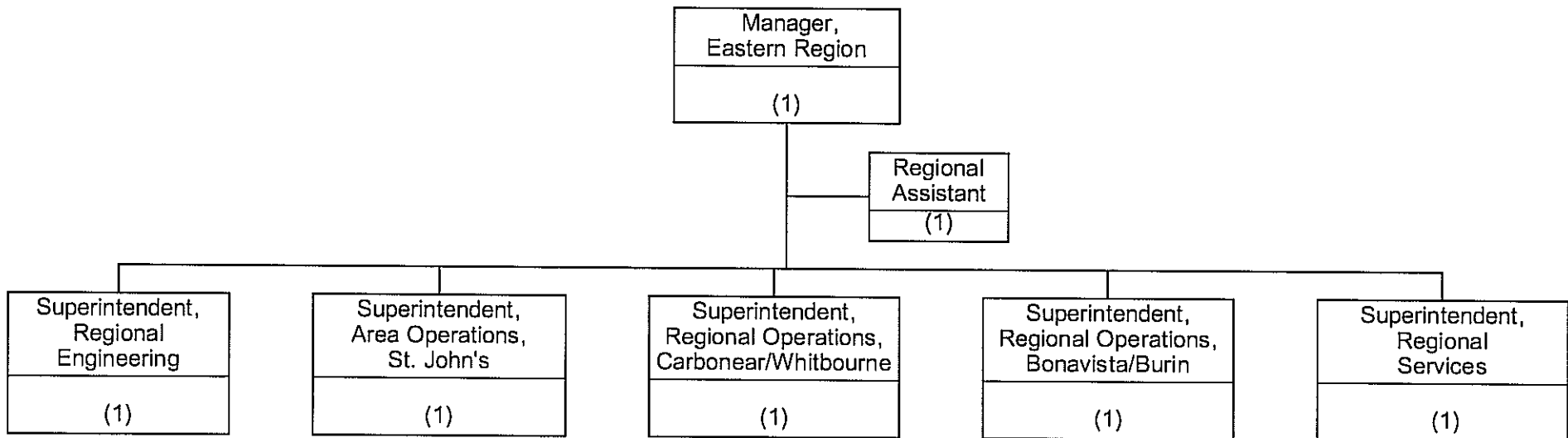




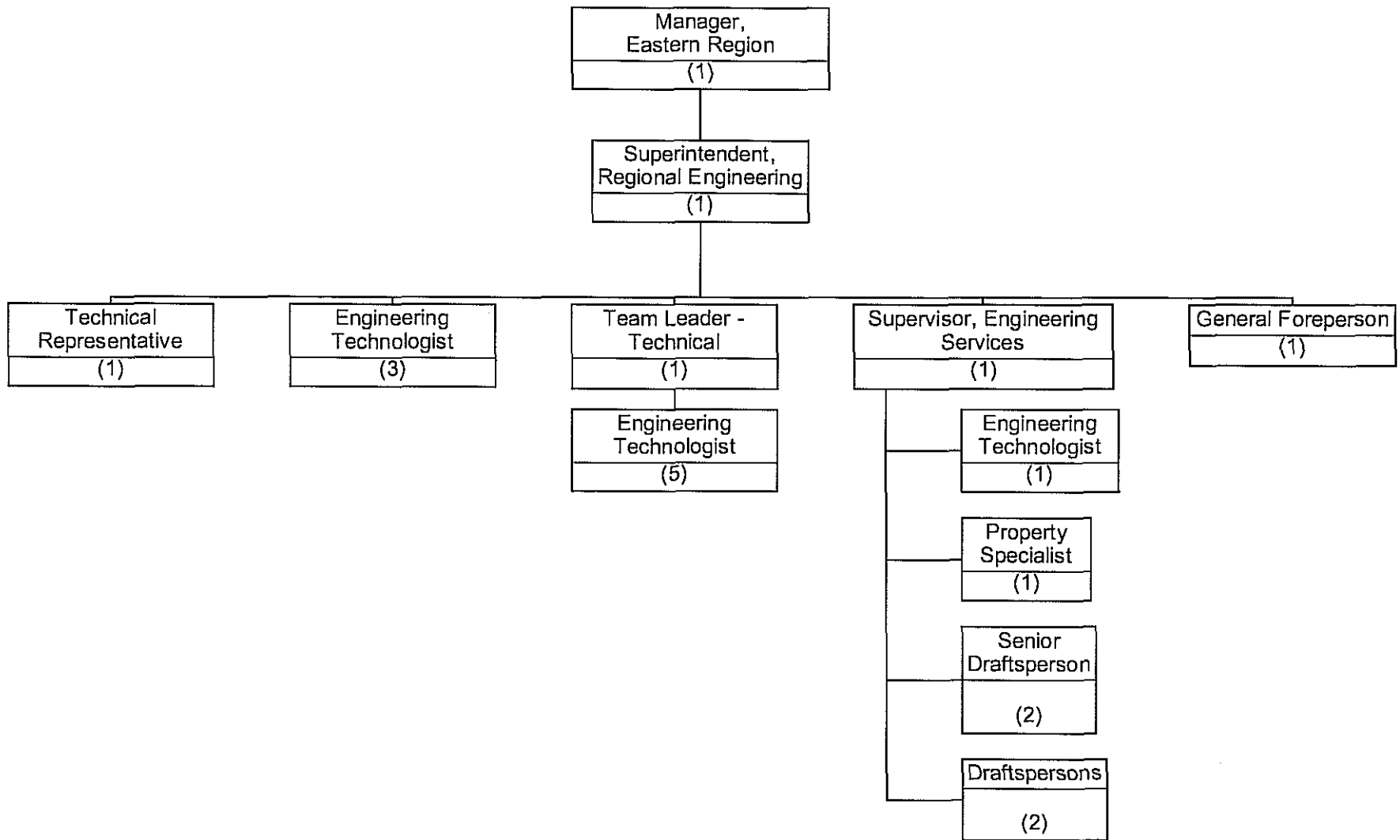
Newfoundland Power Inc.

Engineering & Operations

Eastern Region



Newfoundland Power Inc.
Engineering & Operations
Eastern Region
Regional Engineering

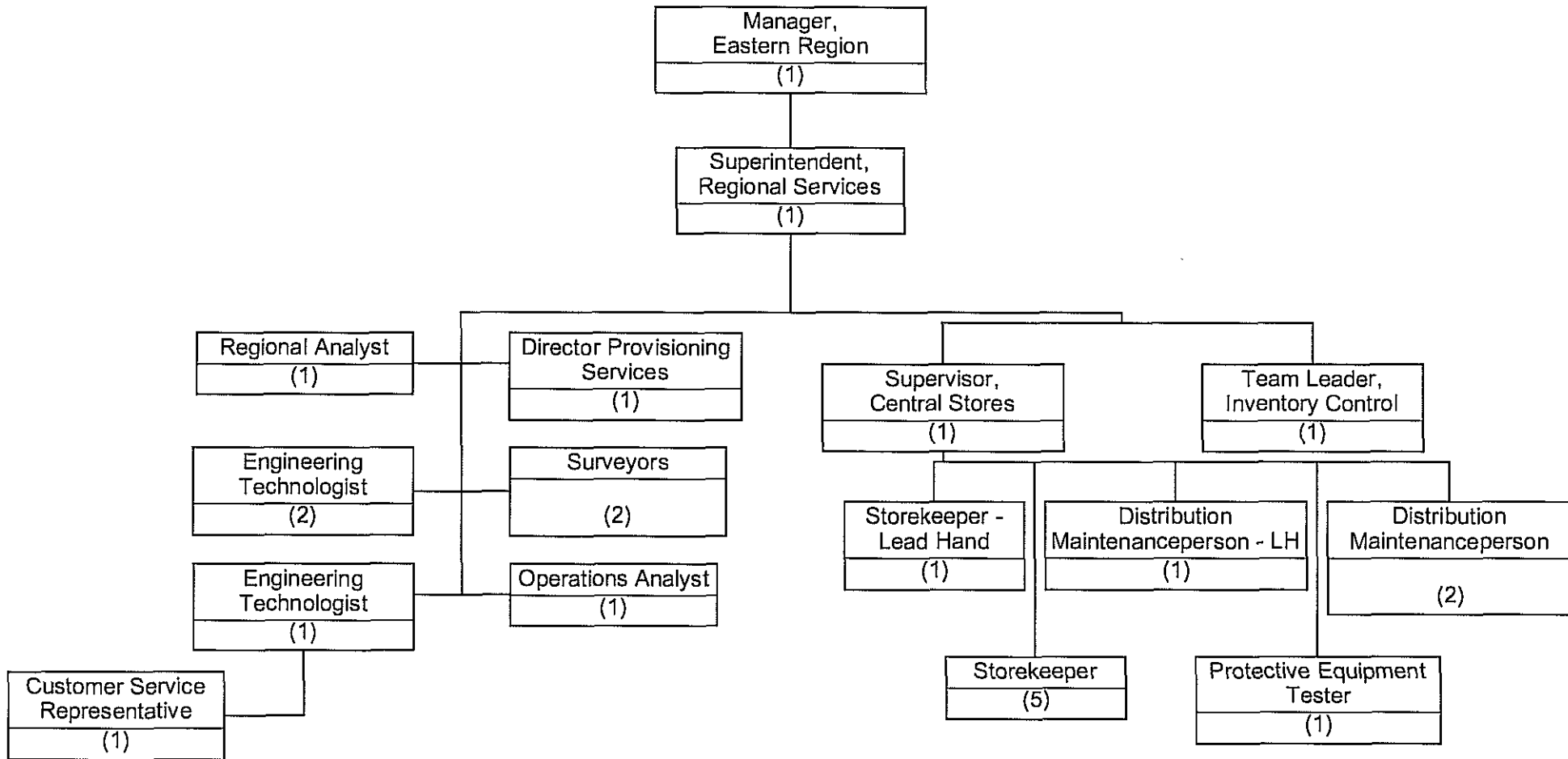


Newfoundland Power Inc.

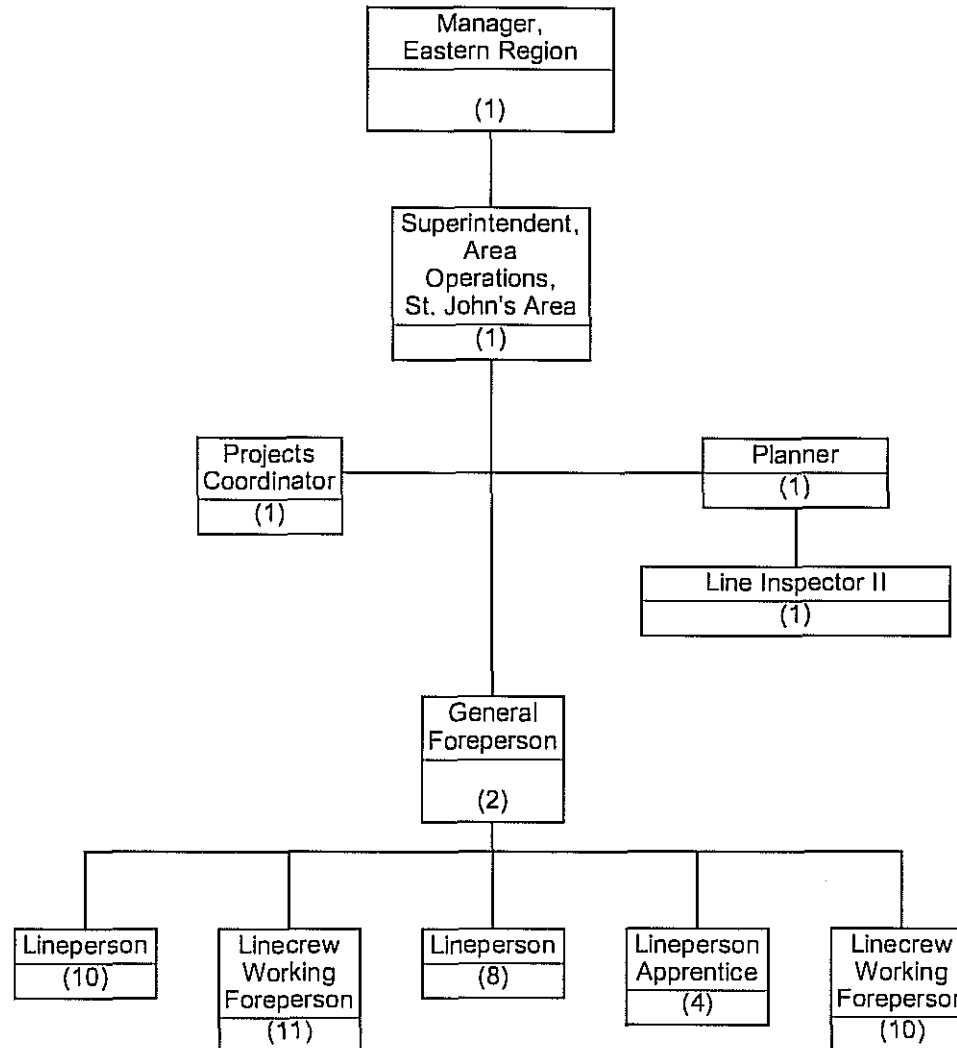
Engineering & Operations

Eastern Region

Regional Services



Newfoundland Power Inc.
Engineering & Operations
Eastern Region
St. John's Area Operations

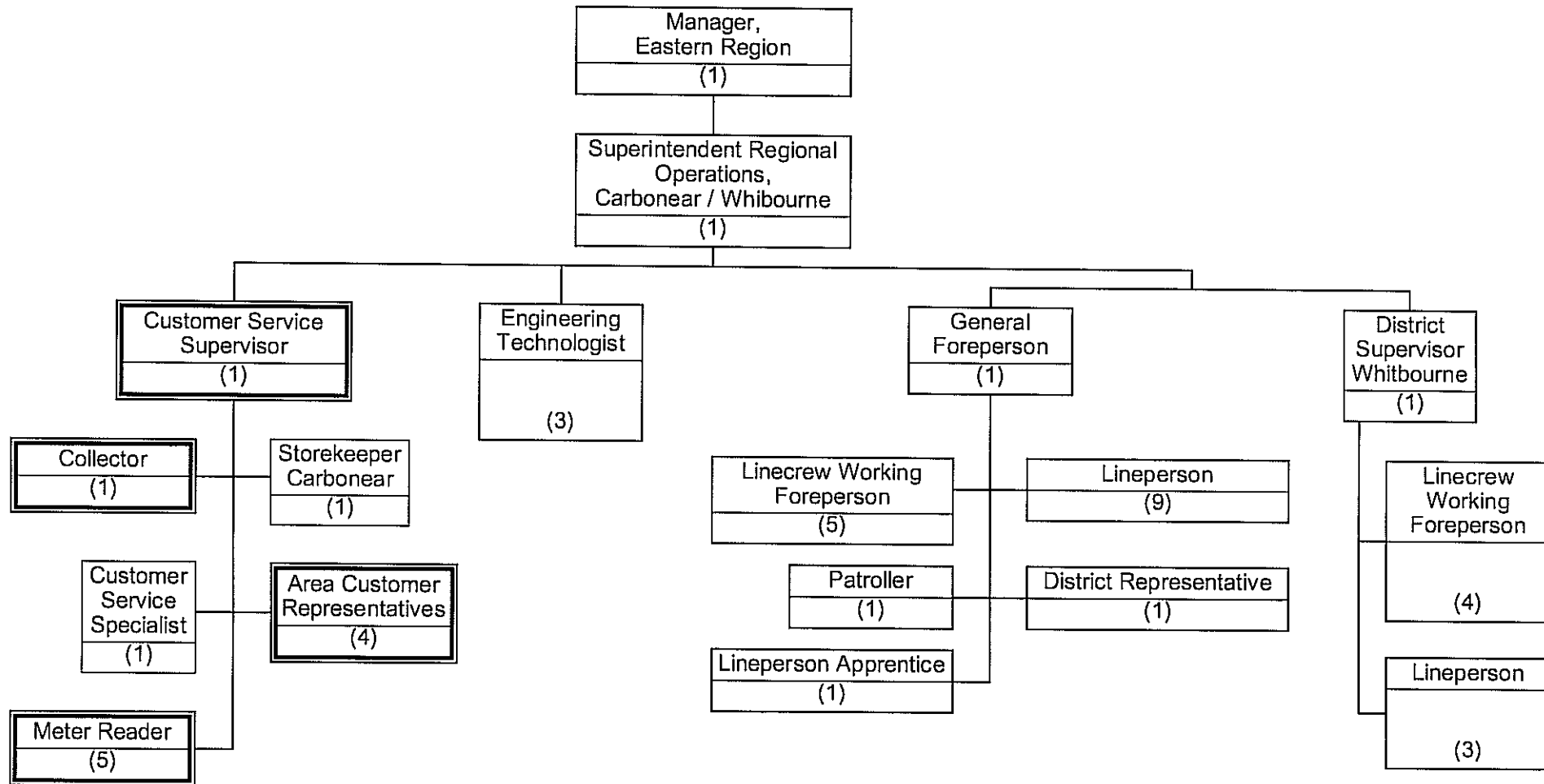


Newfoundland Power Inc.

Engineering & Operations

Eastern Region

Carbonear & Whitbourne Area Operations

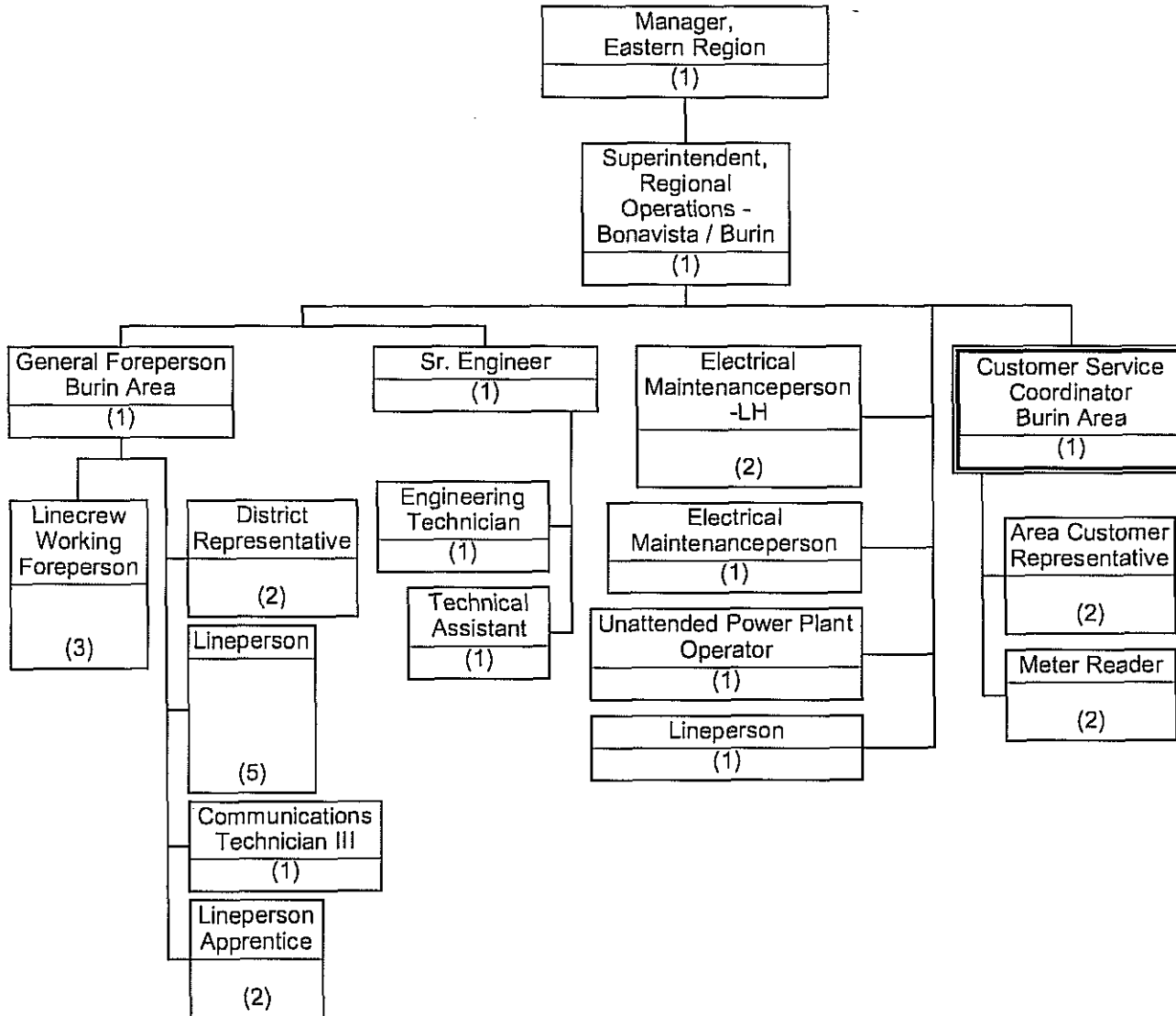


Newfoundland Power Inc.

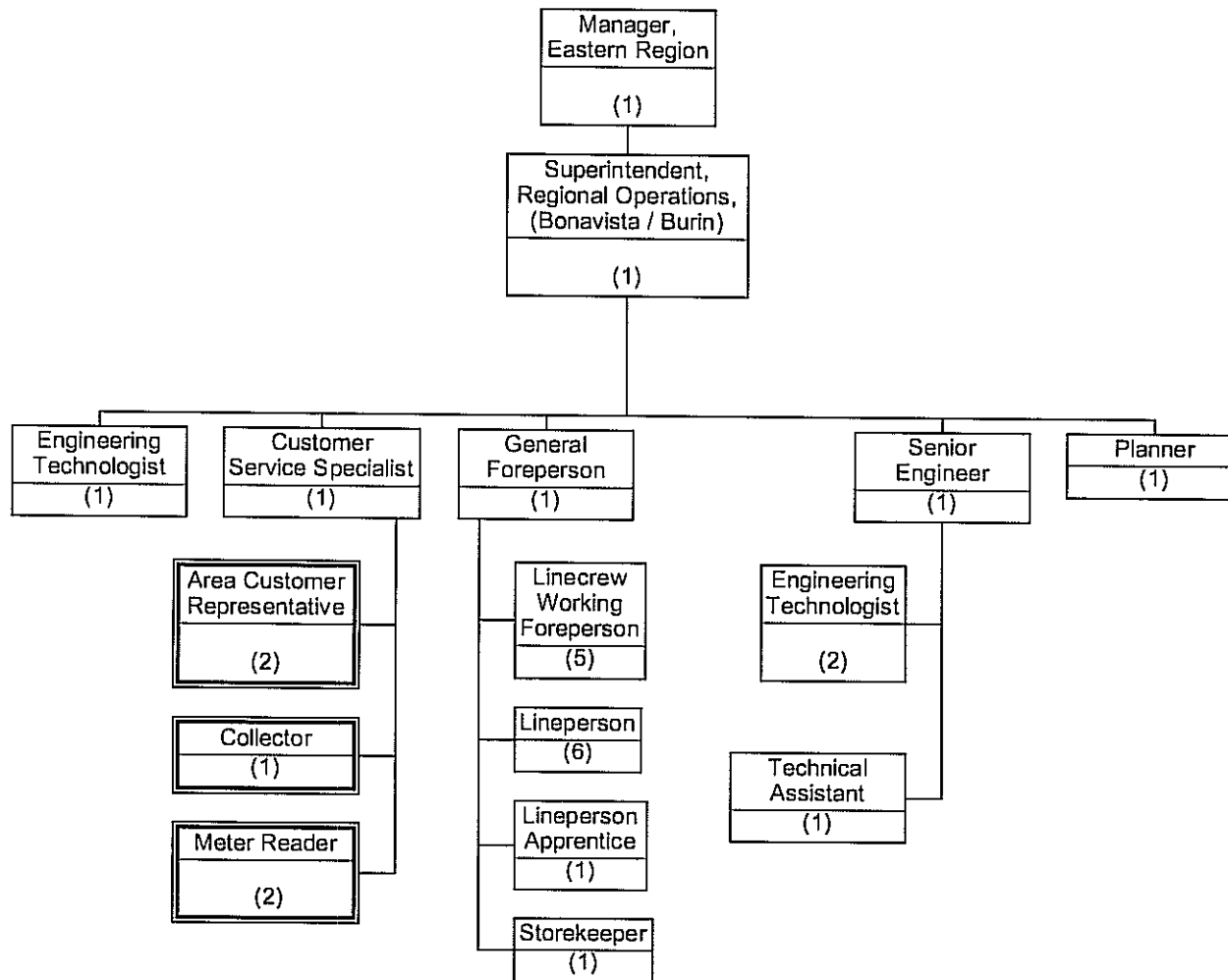
Engineering & Operations

Eastern Region

Burin Area Operations



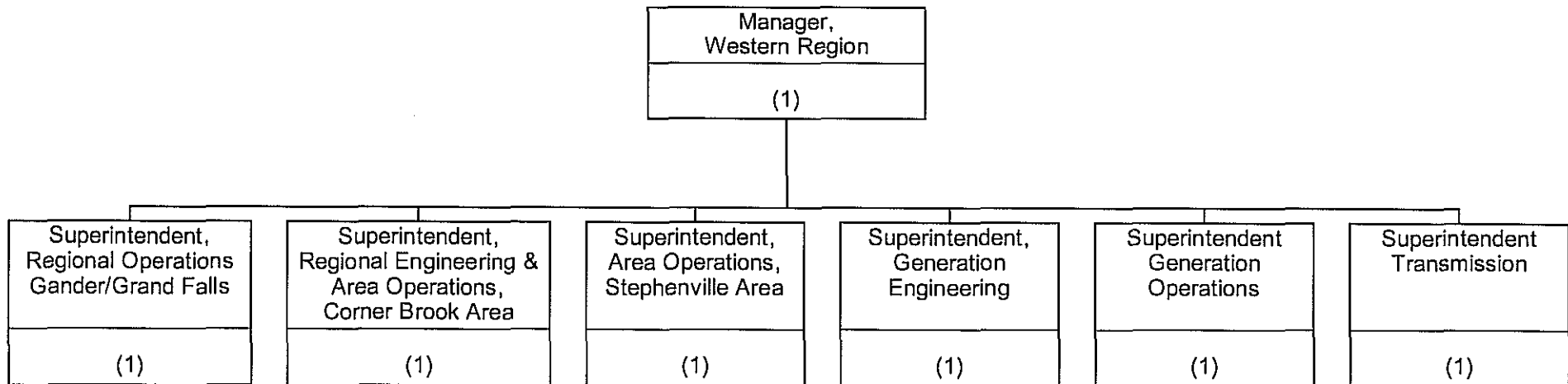
Newfoundland Power Inc.
Engineering & Operations
Eastern Region
Area Operations - Bonavista Area



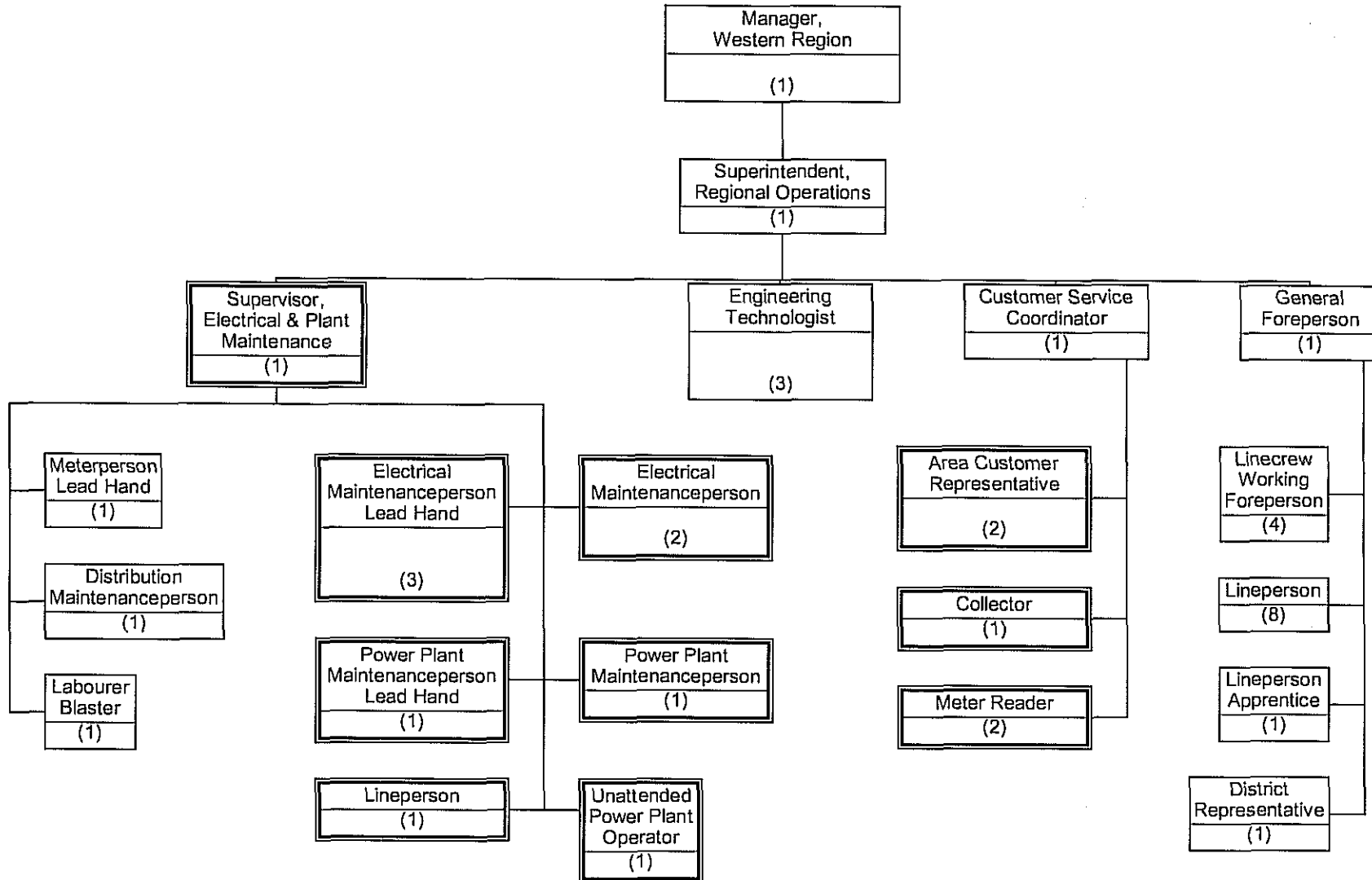
Newfoundland Power Inc.

Engineering & Operations

Western Region



Newfoundland Power Inc.
Engineering & Operations
Western Region
Regional Operations - Gander Area

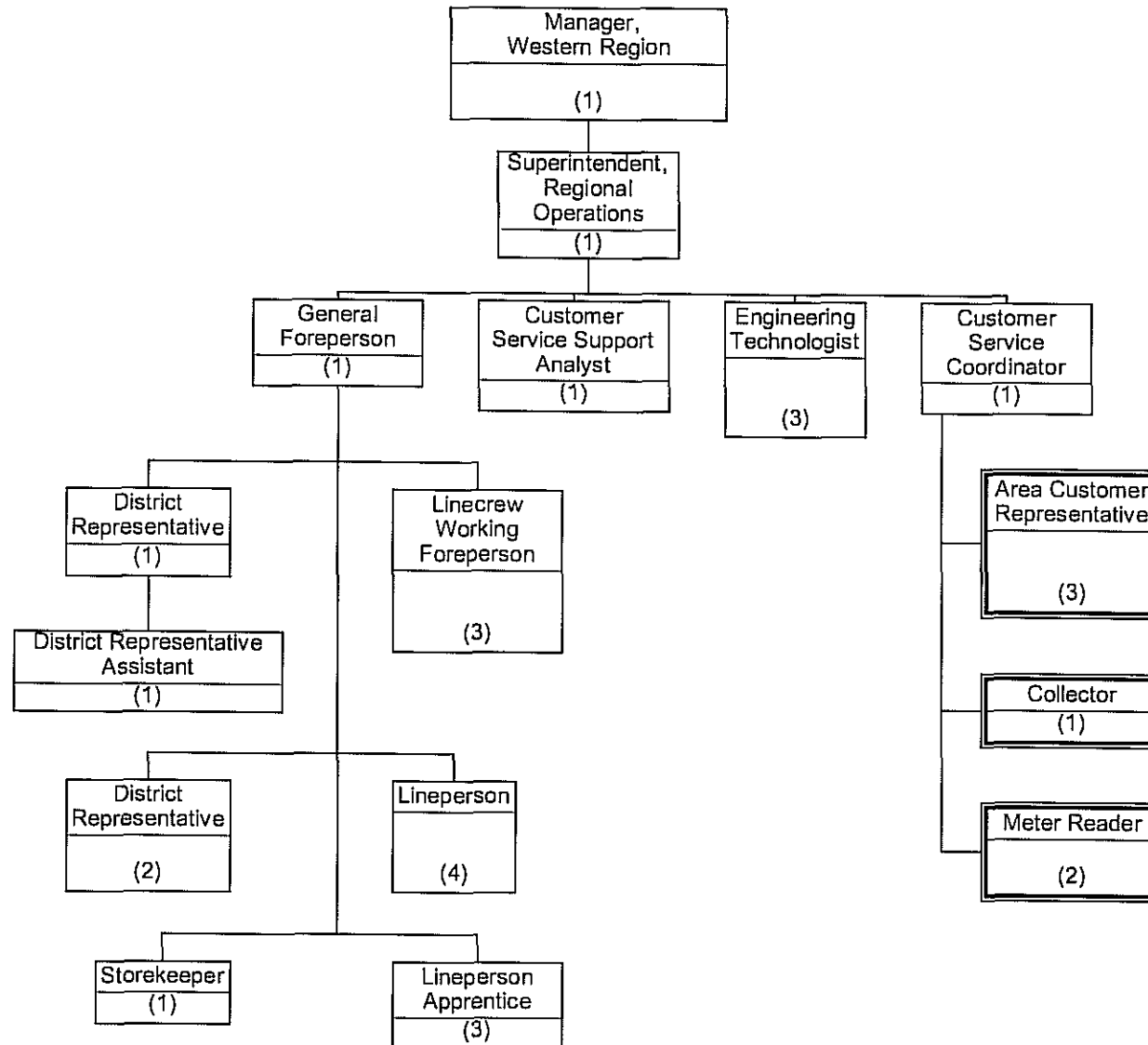


NEWFOUNDLAND POWER INC.

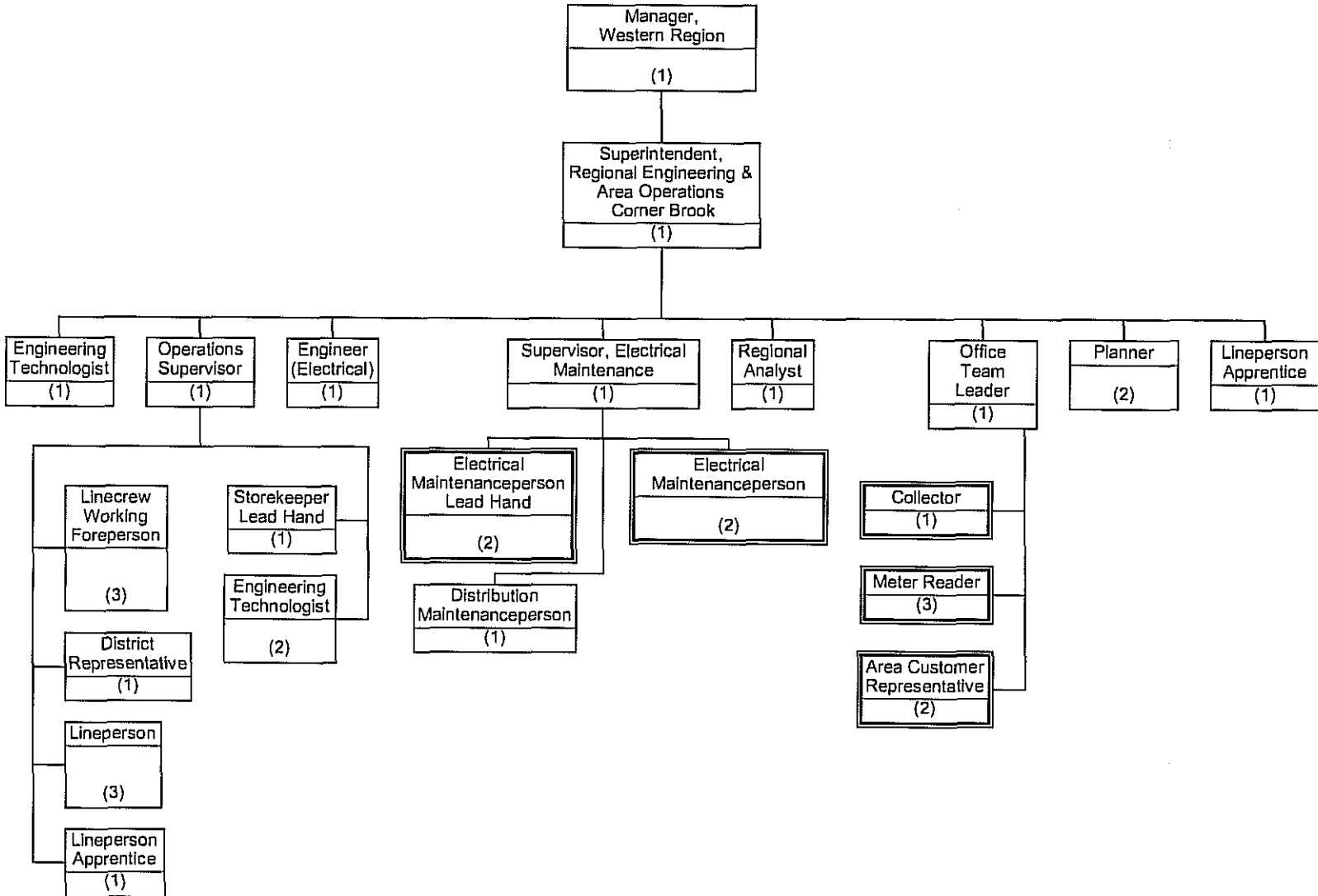
Engineering & Operations

Western Region

Regional Operations - Grand Falls Area



Newfoundland Power Inc.
Engineering & Operations
Western Region
Area Operations - Corner Brook Area

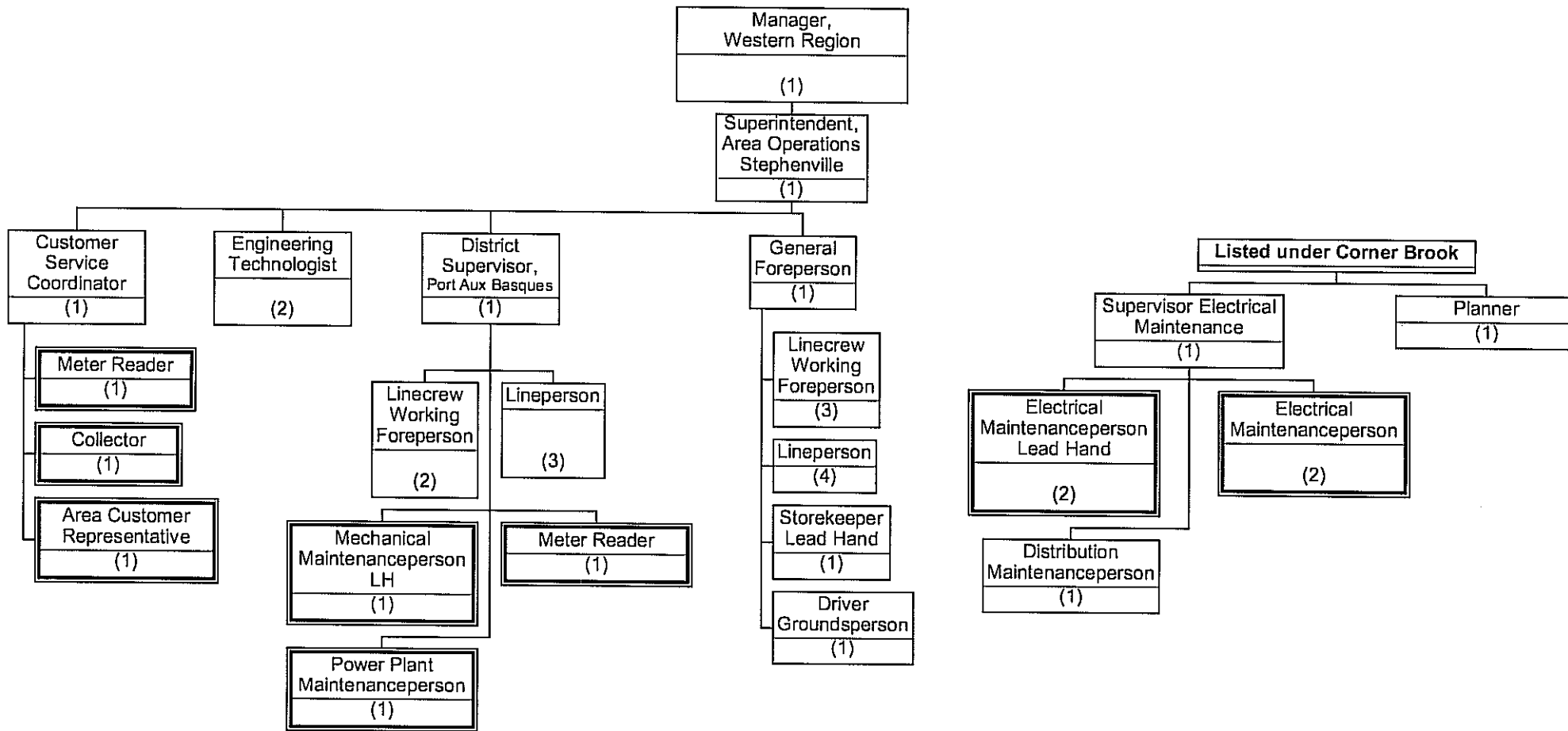


Newfoundland Power Inc.

Engineering & Operations

Western Region

Area Operations - Stephenville Area



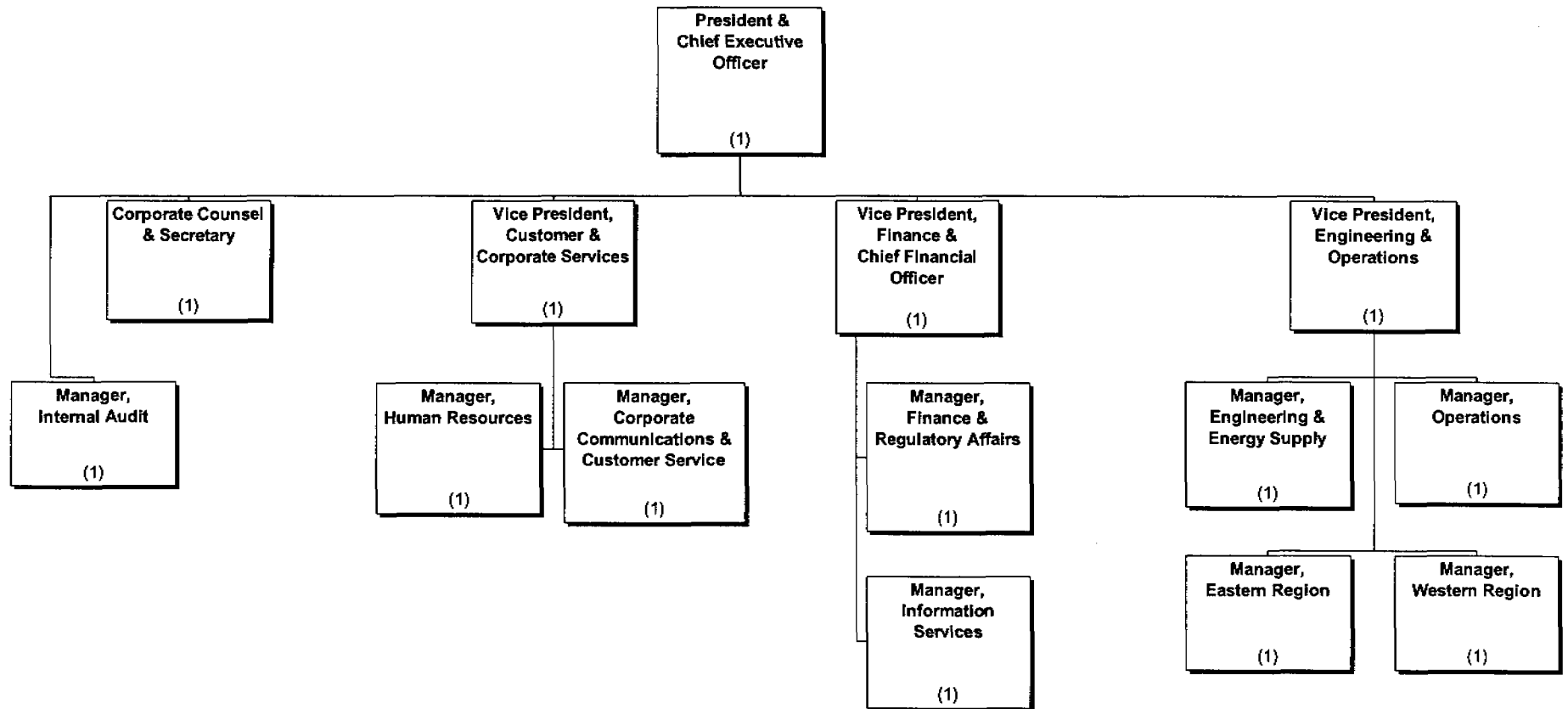
**Newfoundland Power's Organization Chart as of
January 1, 2003**

Newfoundland Power Inc.

Organization Chart

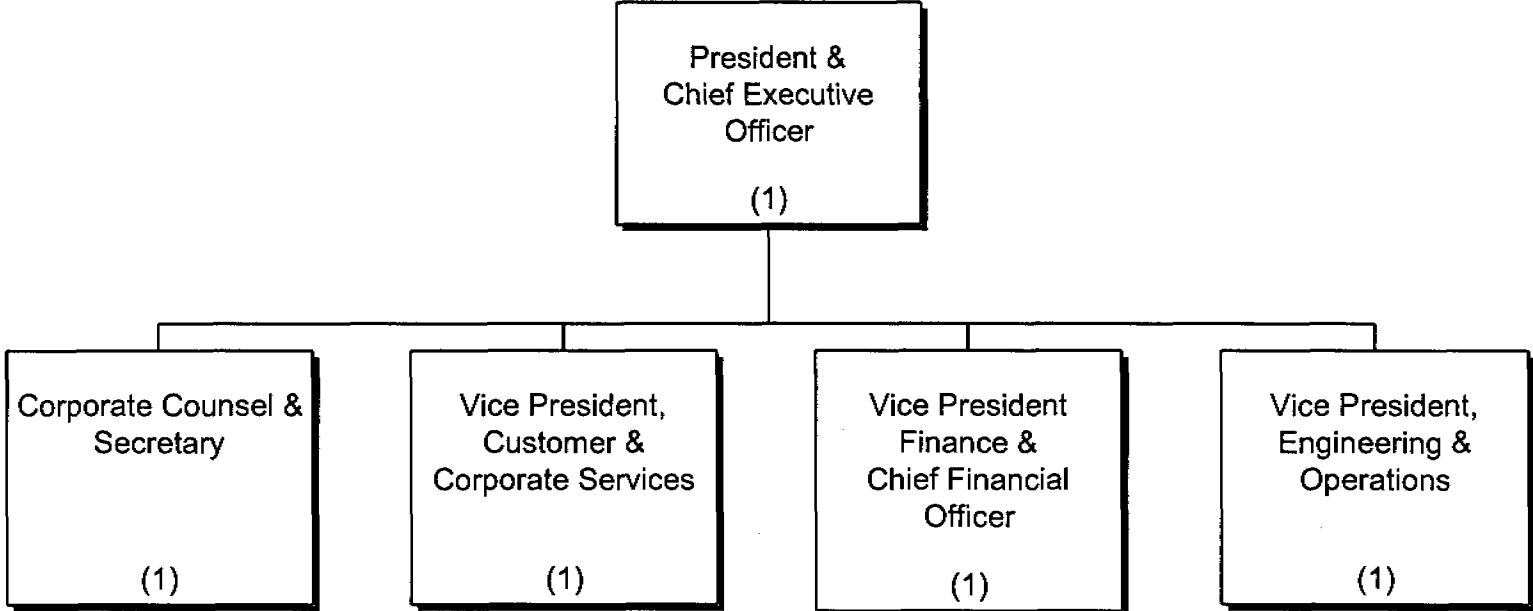
Newfoundland Power Inc.

Corporate Organization - 2003



Newfoundland Power Inc.

Executive Group



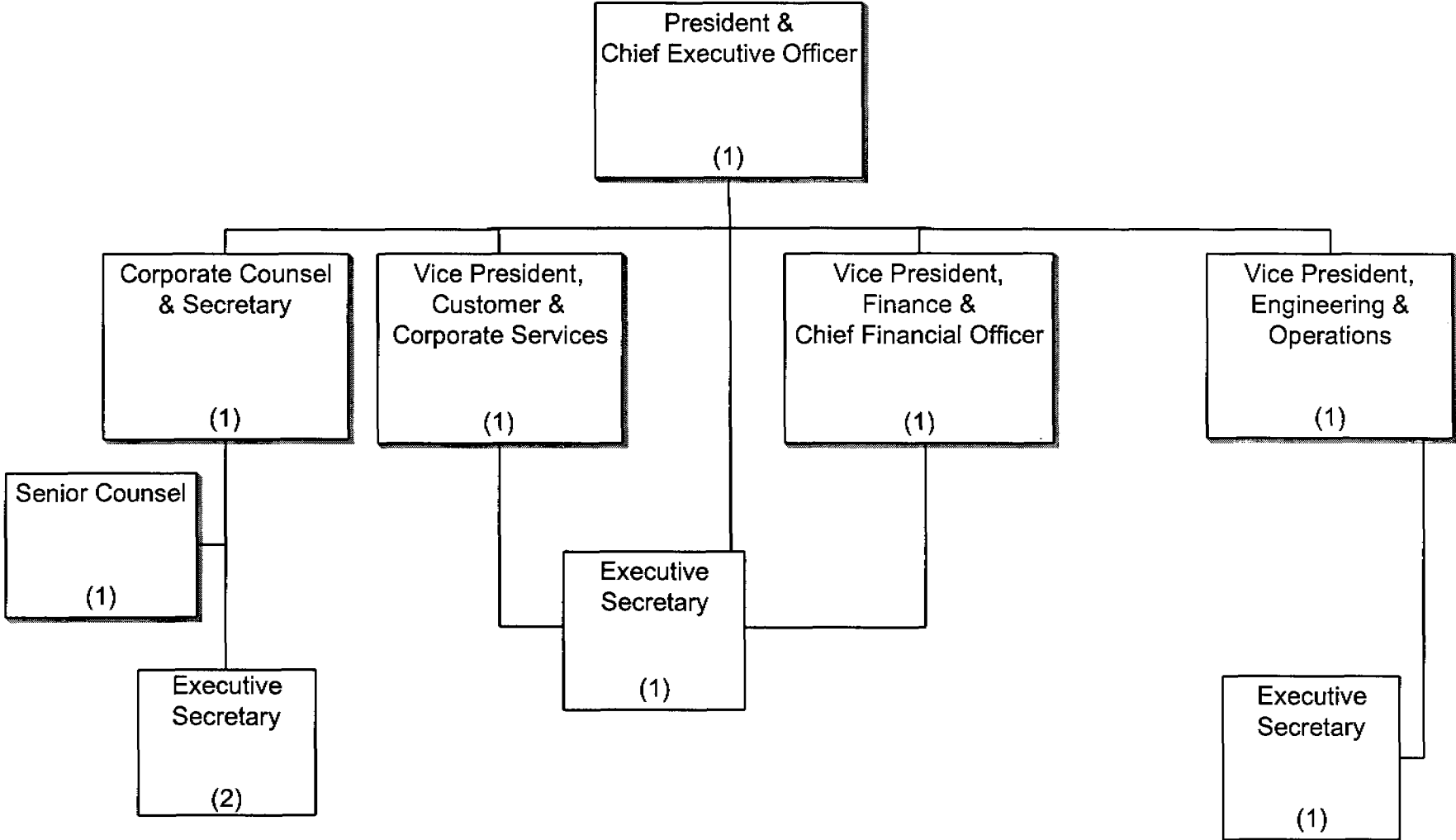
Newfoundland Power Inc.

Section 1

Corporate Offices

Newfoundland Power Inc.

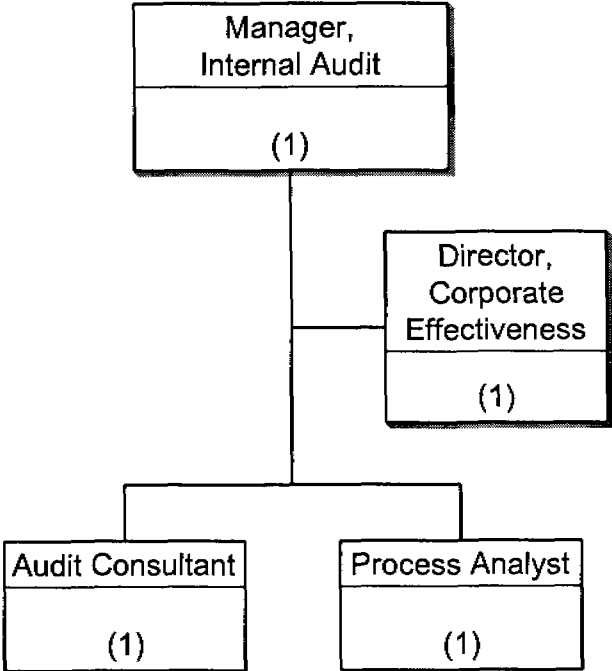
Corporate Offices



Newfoundland Power Inc.

Corporate Offices

Internal Audit & Corporate Effectiveness



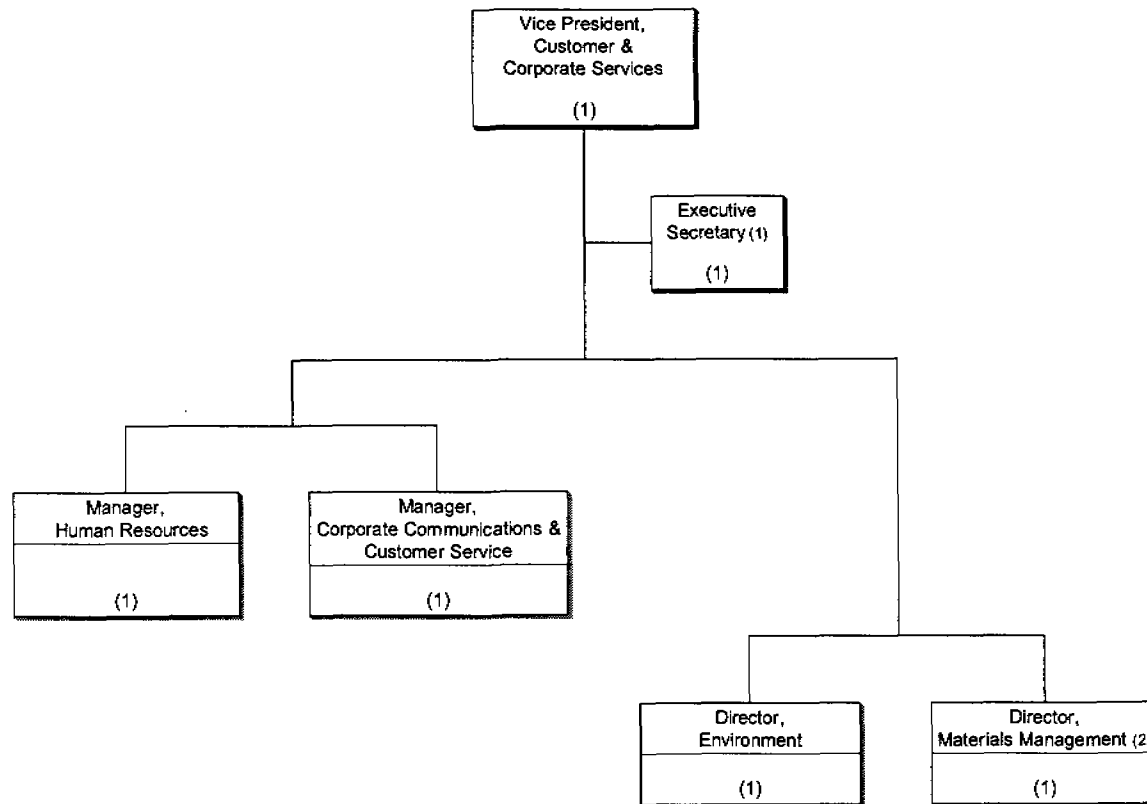
Newfoundland Power Inc.

Section 2

Customer & Corporate Services

Newfoundland Power Inc.

Customer & Corporate Services



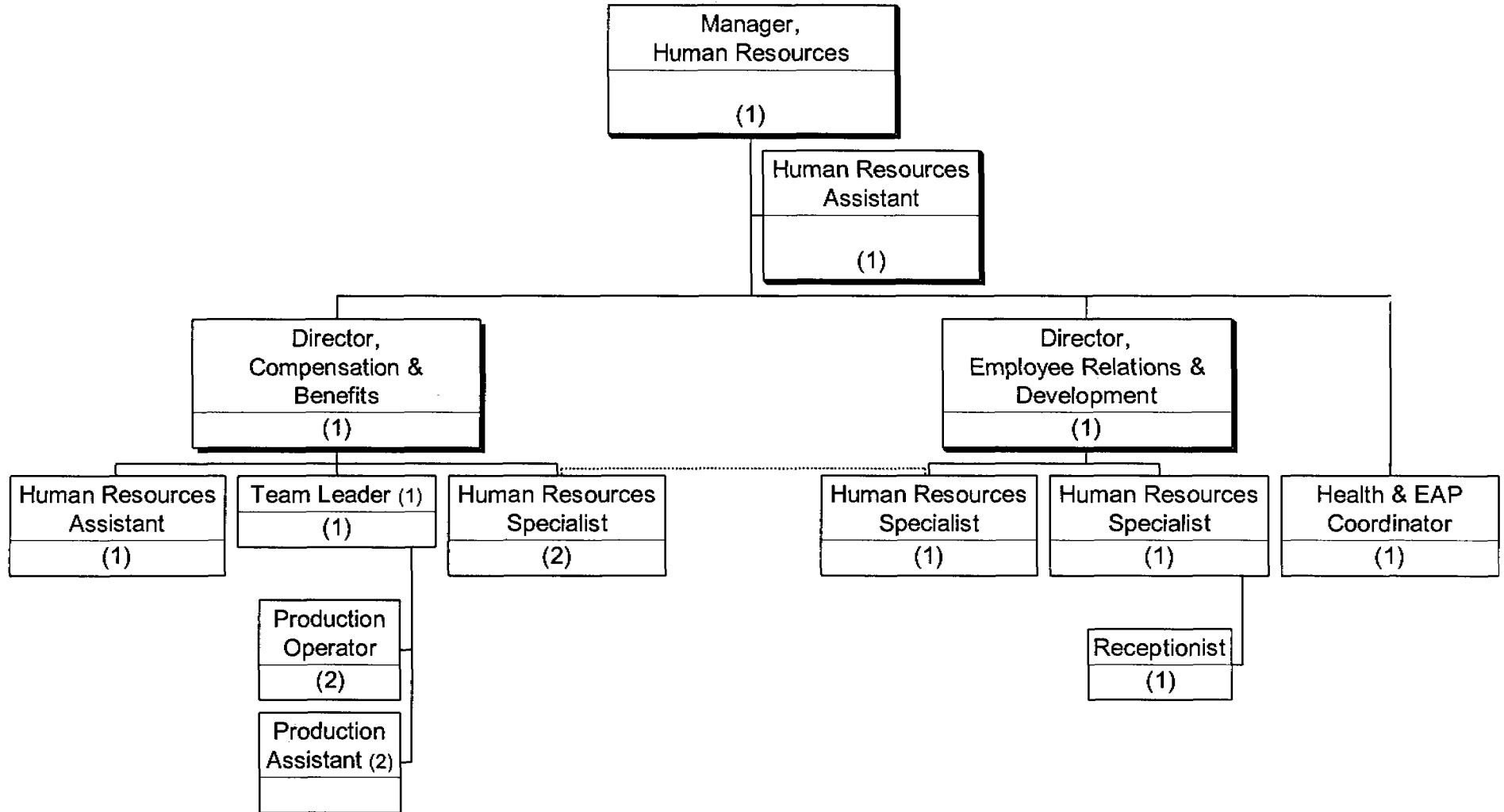
(1) Also reporting to V.P. Finance & CFO and President & CEO.

(2) Reporting directly to Vice President, Customer & Corporate Services on an interim basis.

Newfoundland Power Inc.

Customer & Corporate Services

Human Resources



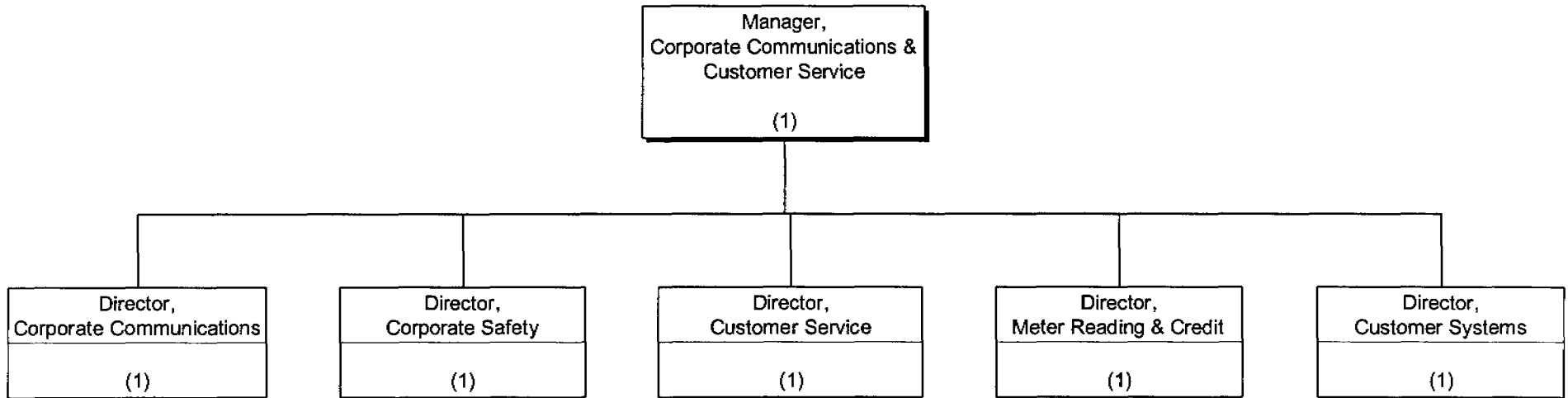
(1) Dual reporting relationship. Reports to Manager, Corporate Communications & Customer Service on Customer Service matters.

(2) Employee temporarily assigned to Materials Management.

Newfoundland Power Inc.

Customer & Corporate Services

Corporate Communications & Customer Service

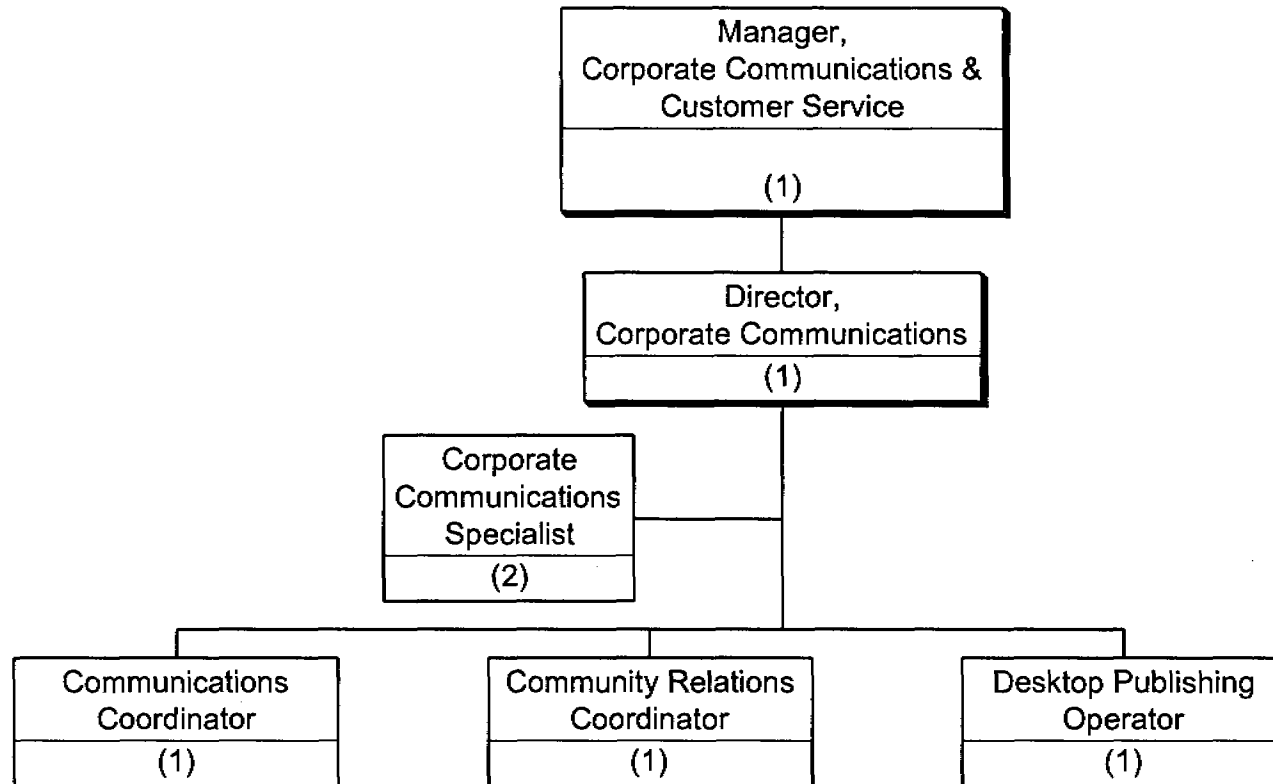


Newfoundland Power Inc.

Customer & Corporate Services

Corporate Communications & Customer Service

Corporate Communications

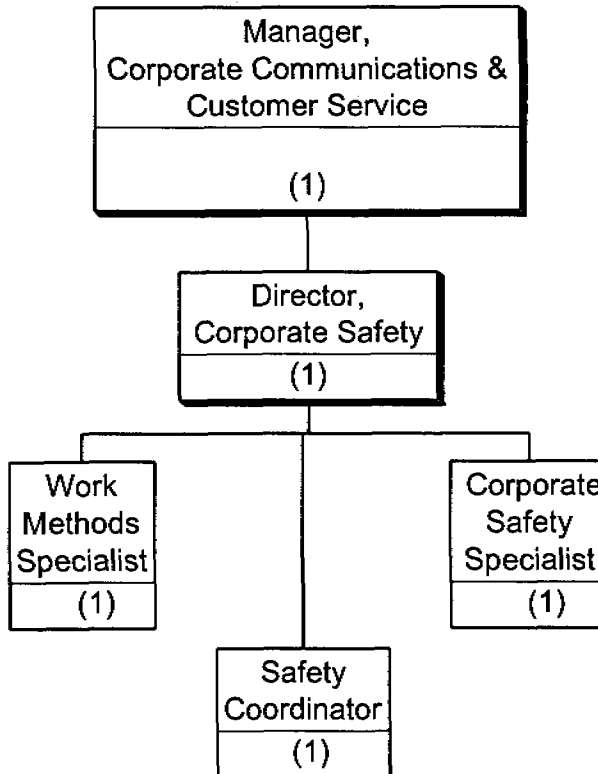


Newfoundland Power Inc.

Customer & Corporate Services

Corporate Communications & Customer Service

Safety

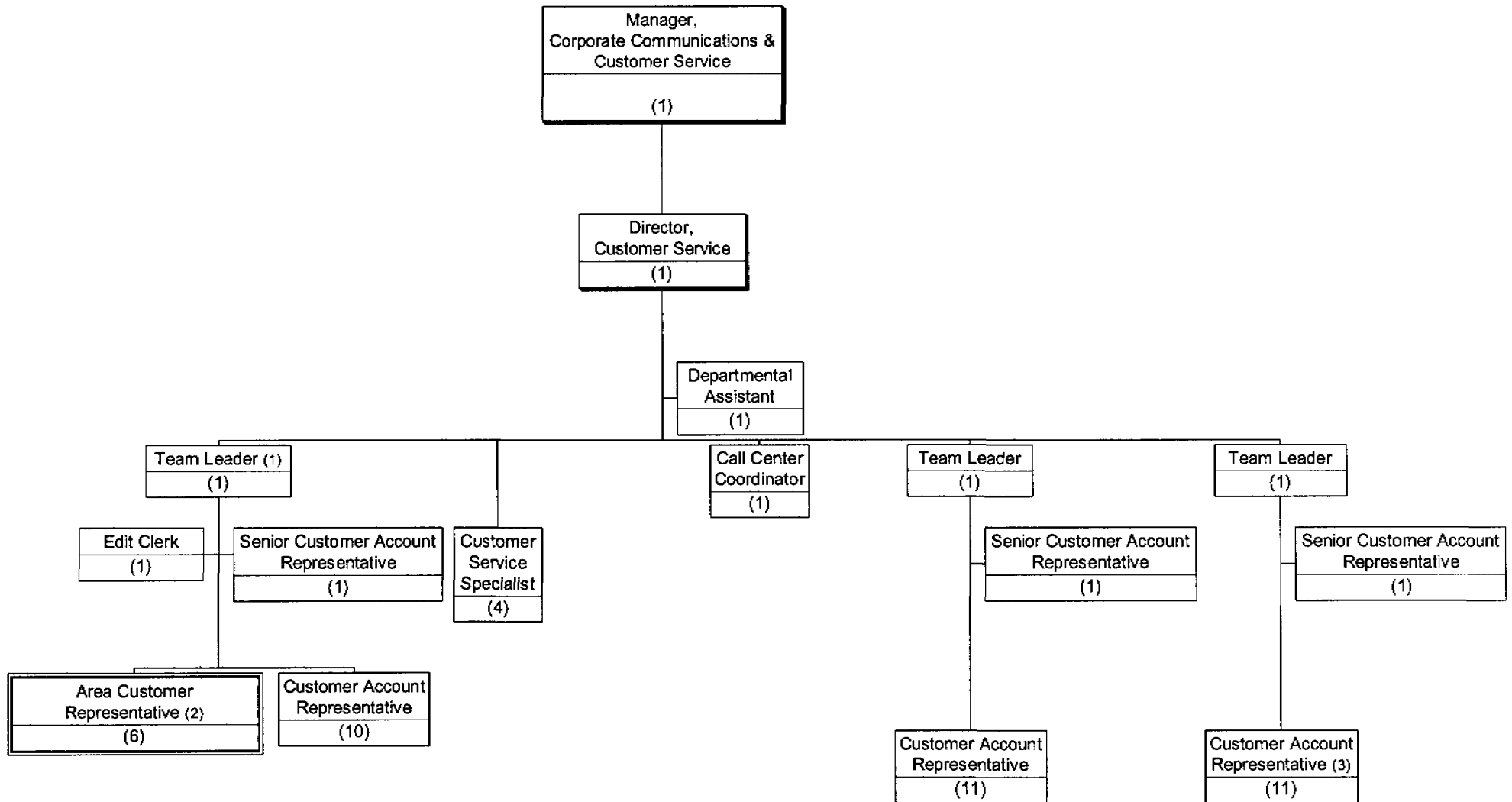


Newfoundland Power Inc.

Customer & Corporate Services

Corporate Communications & Customer Service

Customer Service (Page 1 of 2)



(1) Dual reporting relationship. Reports to Human Resources on Production Centre matters.

(2) Dual reporting relationship with Regions.

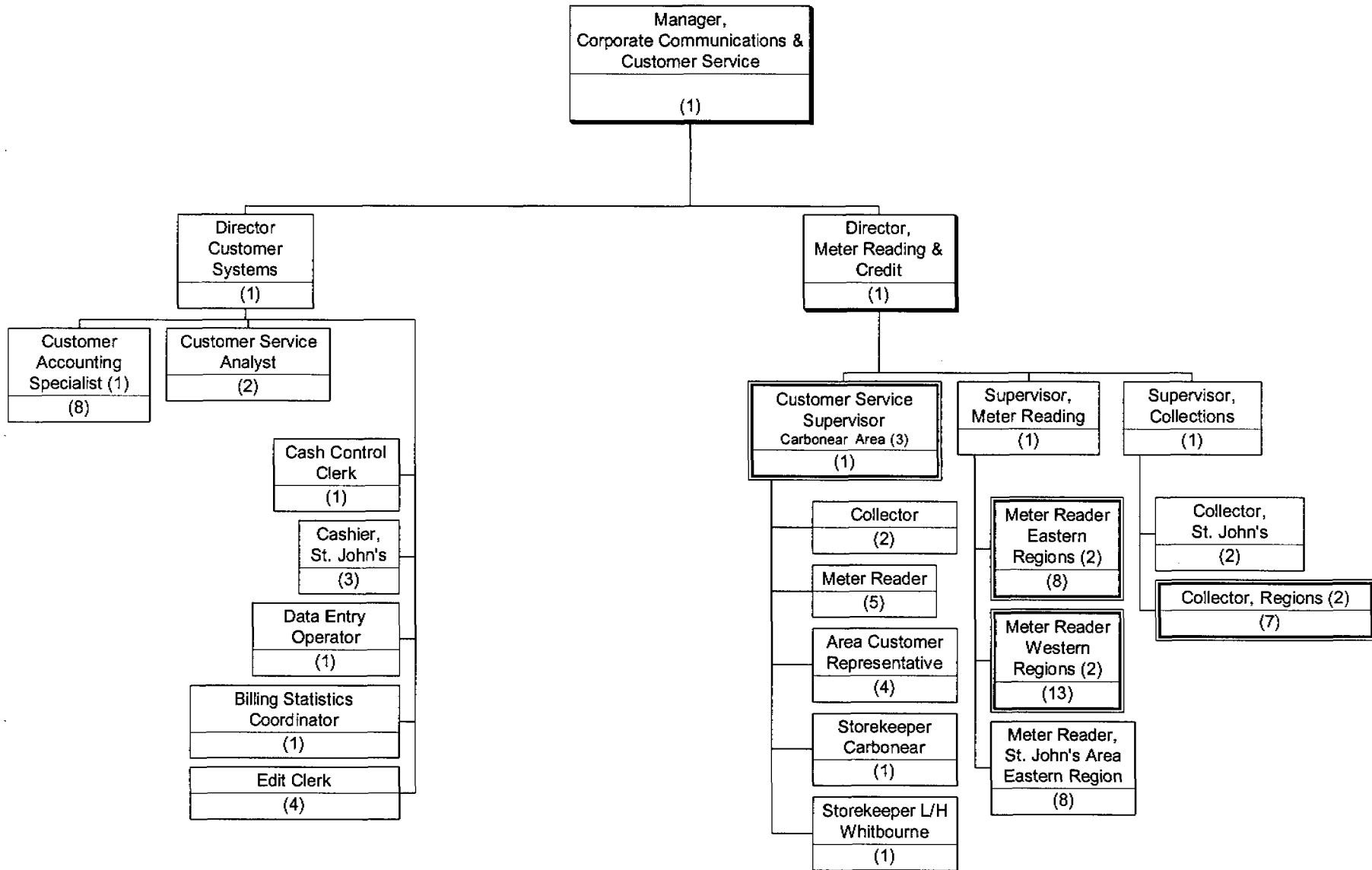
(3) One employee temporarily assigned to Information Services.

Newfoundland Power Inc.

Customer & Corporate Services

Corporate Communications & Customer Service

Customer Service (Page 2 of 2)



(1) One employee temporarily assigned to Finance & one from Eastern.

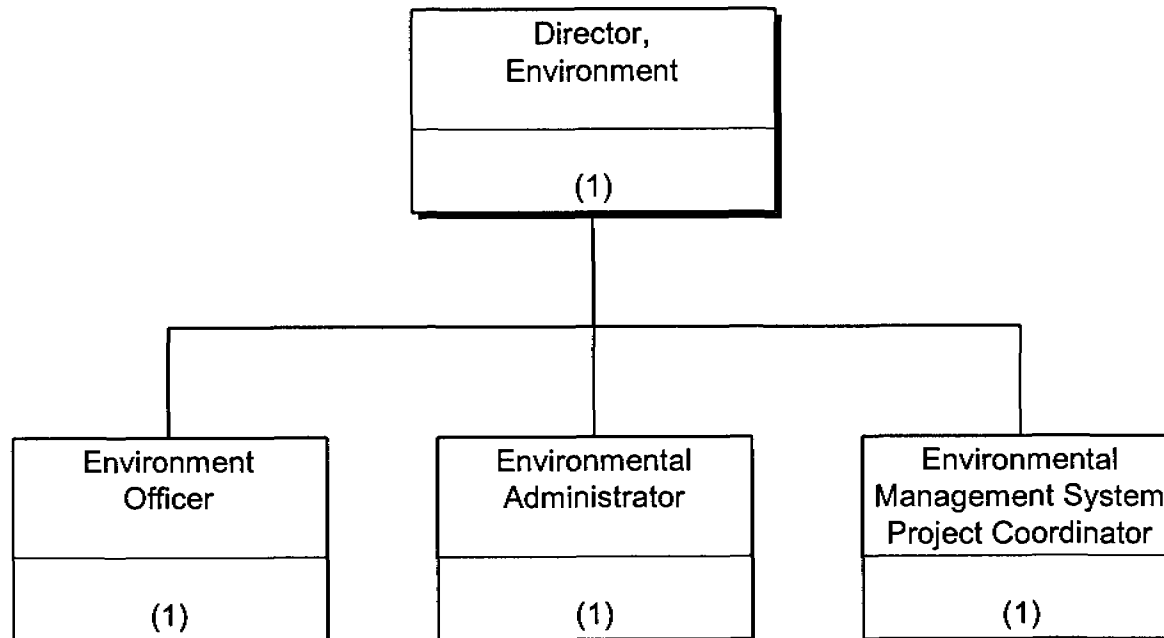
(2) Dual reporting relationship with Regions.

(3) Dual reporting relationship with Area Operations (St. John's).

Newfoundland Power Inc.

Customer & Corporate Services

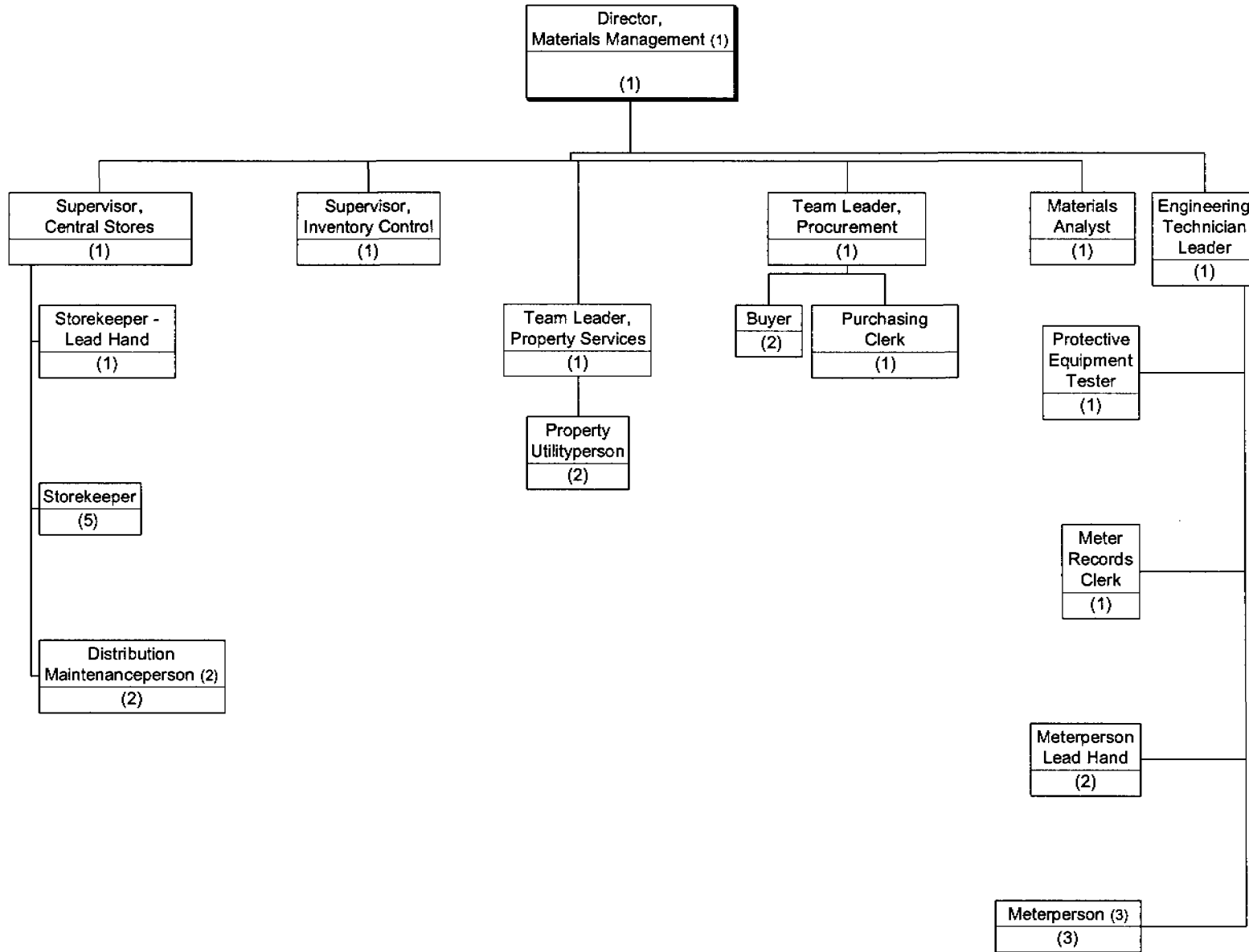
Environment



Newfoundland Power Inc.

Customer & Corporate Services

Materials Management



(1) Reporting directly to Vice President, Customer & Corporate Services on an interim basis.
 (2) One employee temporarily assigned from Human Resources.
 (3) One employee temporarily assigned from Information Services.

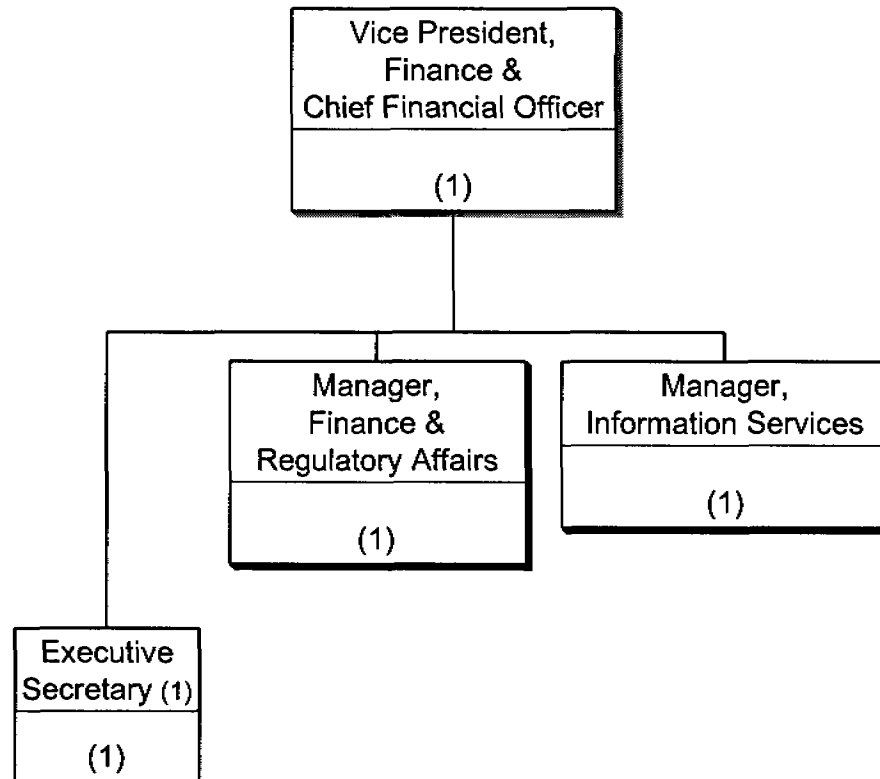
Newfoundland Power Inc.

Section 3

Finance

Newfoundland Power Inc.

Finance



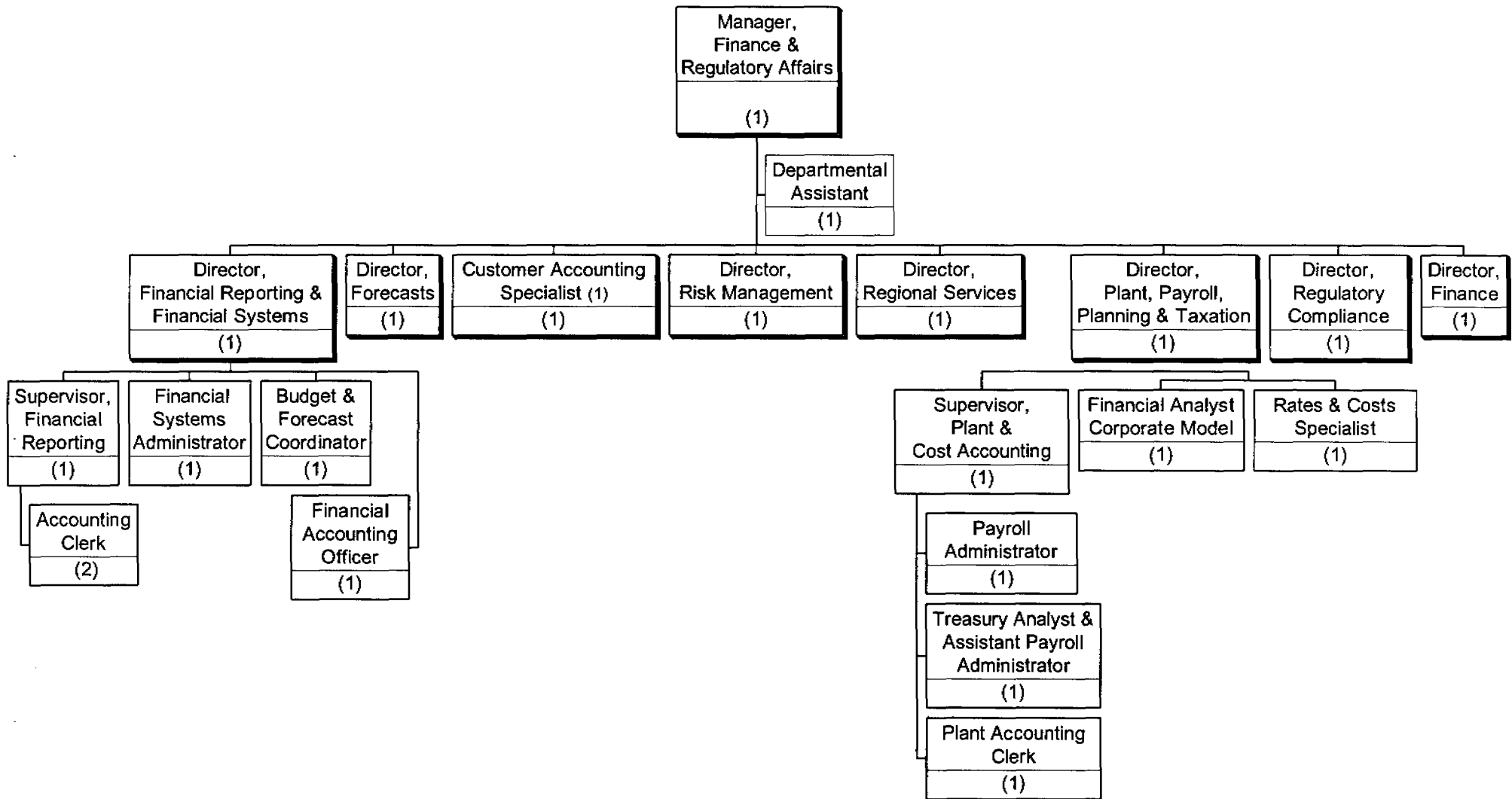
(1) Also reporting to V.P. Customer & Corporate Services and President & CEO.

January 2003

Newfoundland Power Inc.

Finance

Finance & Regulatory Affairs Department

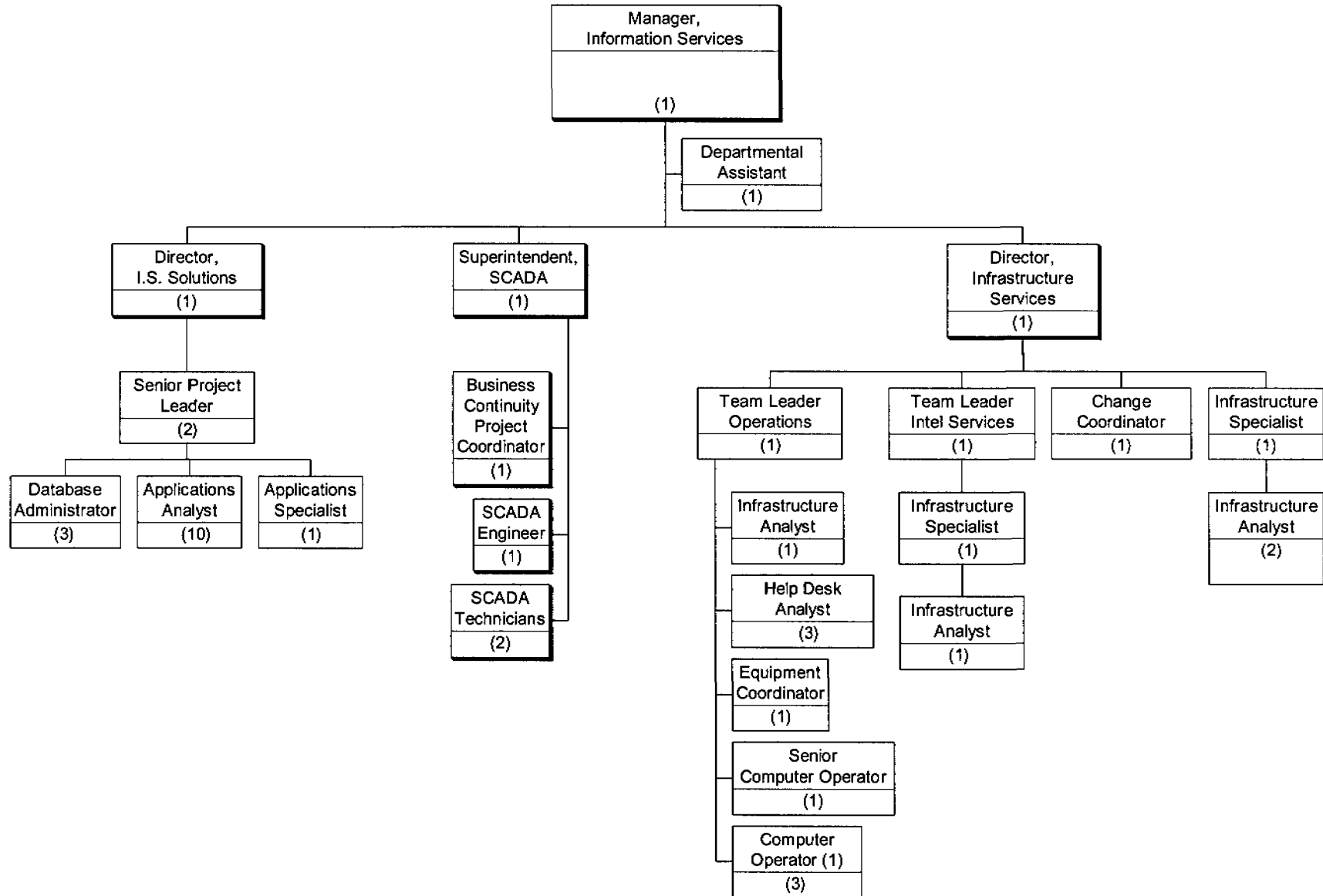


(1) Temporarily assigned from Customer Service.

Newfoundland Power Inc.

Finance

Information Services



(1) Employee's temporarily assigned from Human Resources, Eastern Region & Customer Service.

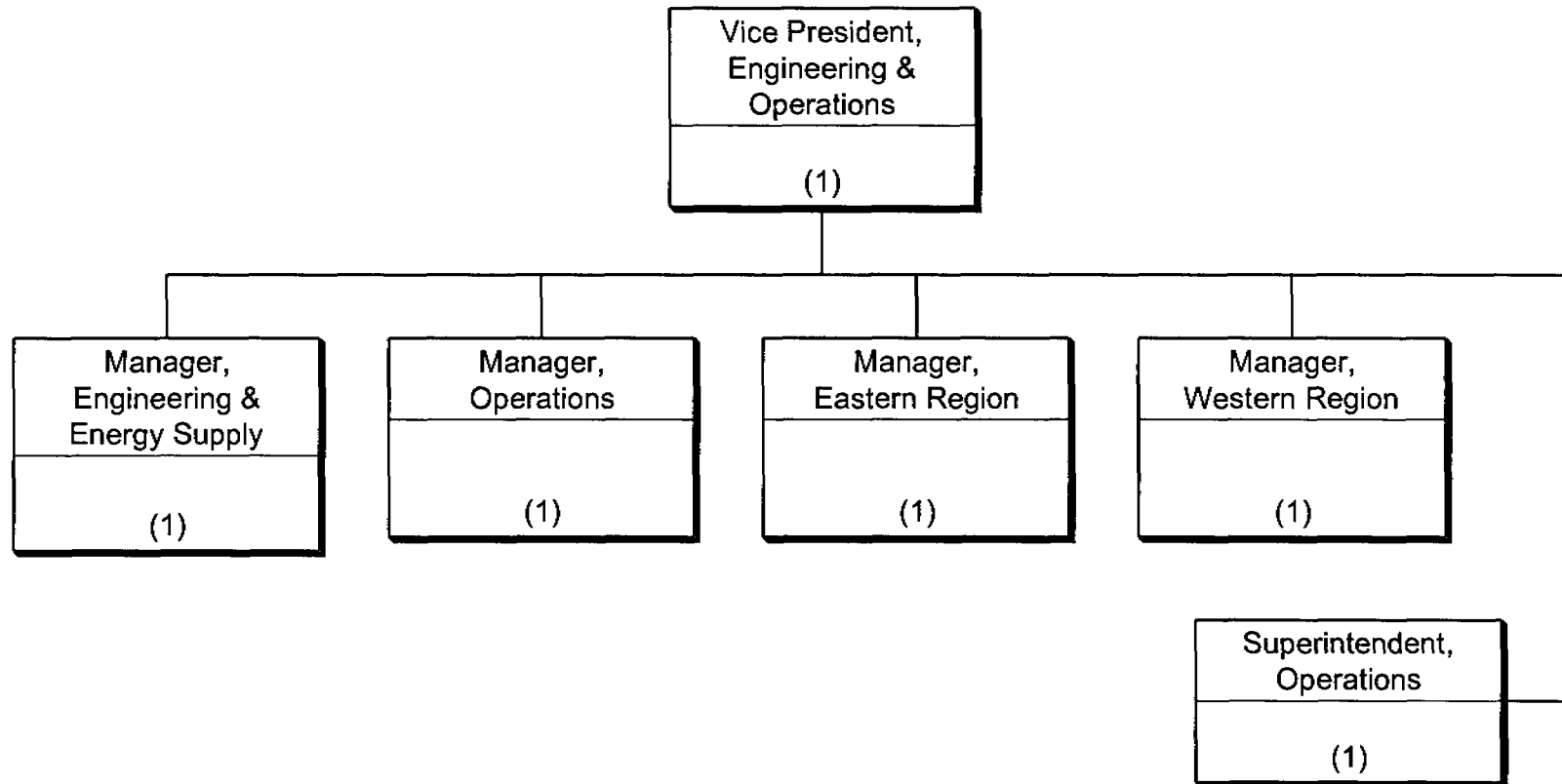
Newfoundland Power Inc.

Section 4

Engineering & Operations

Newfoundland Power Inc.

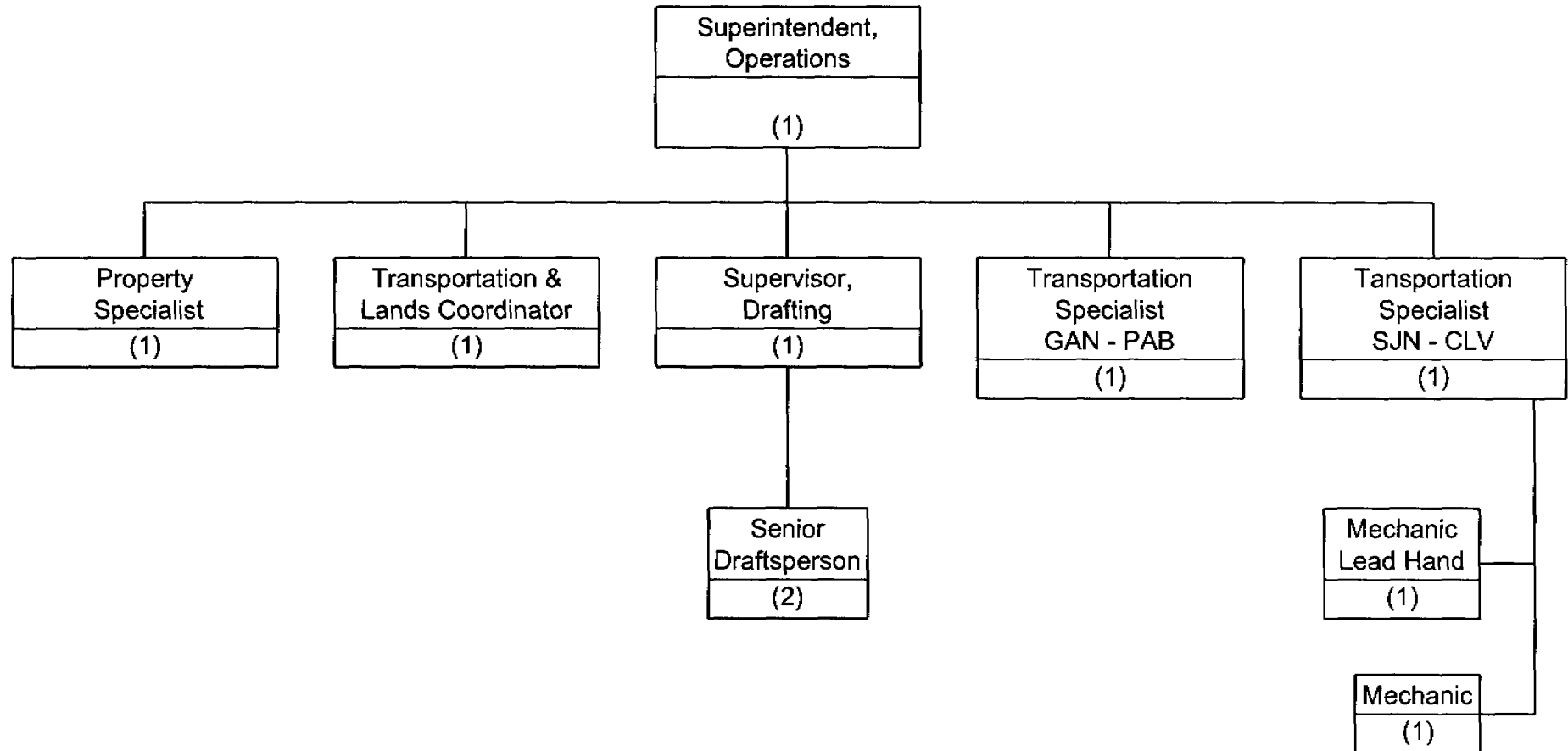
Engineering & Operations



Newfoundland Power Inc.

Engineering & Operations

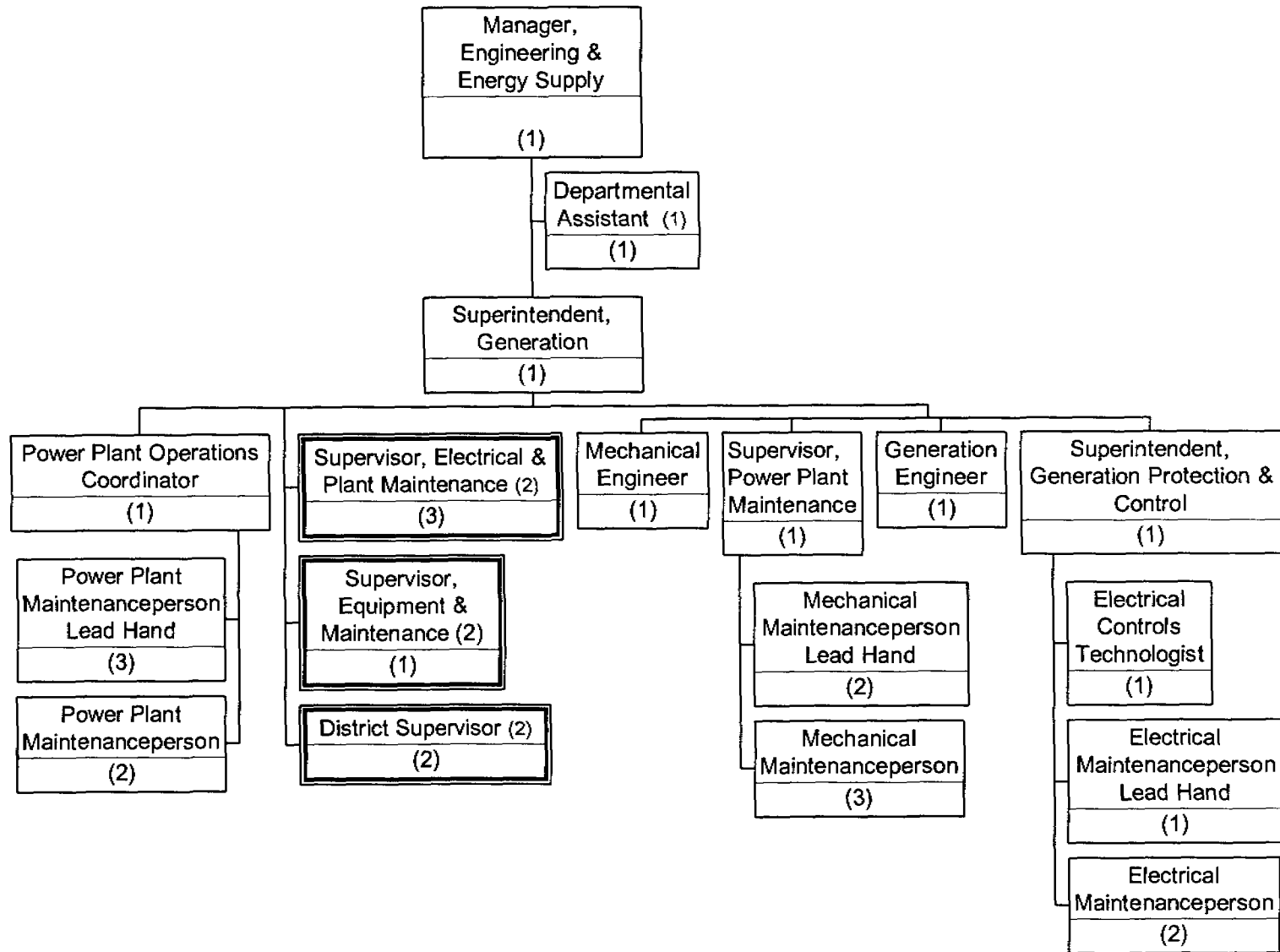
Transportation & Lands



Newfoundland Power Inc.

Engineering & Operations

Engineering & Energy Supply (Page 1 of 2)



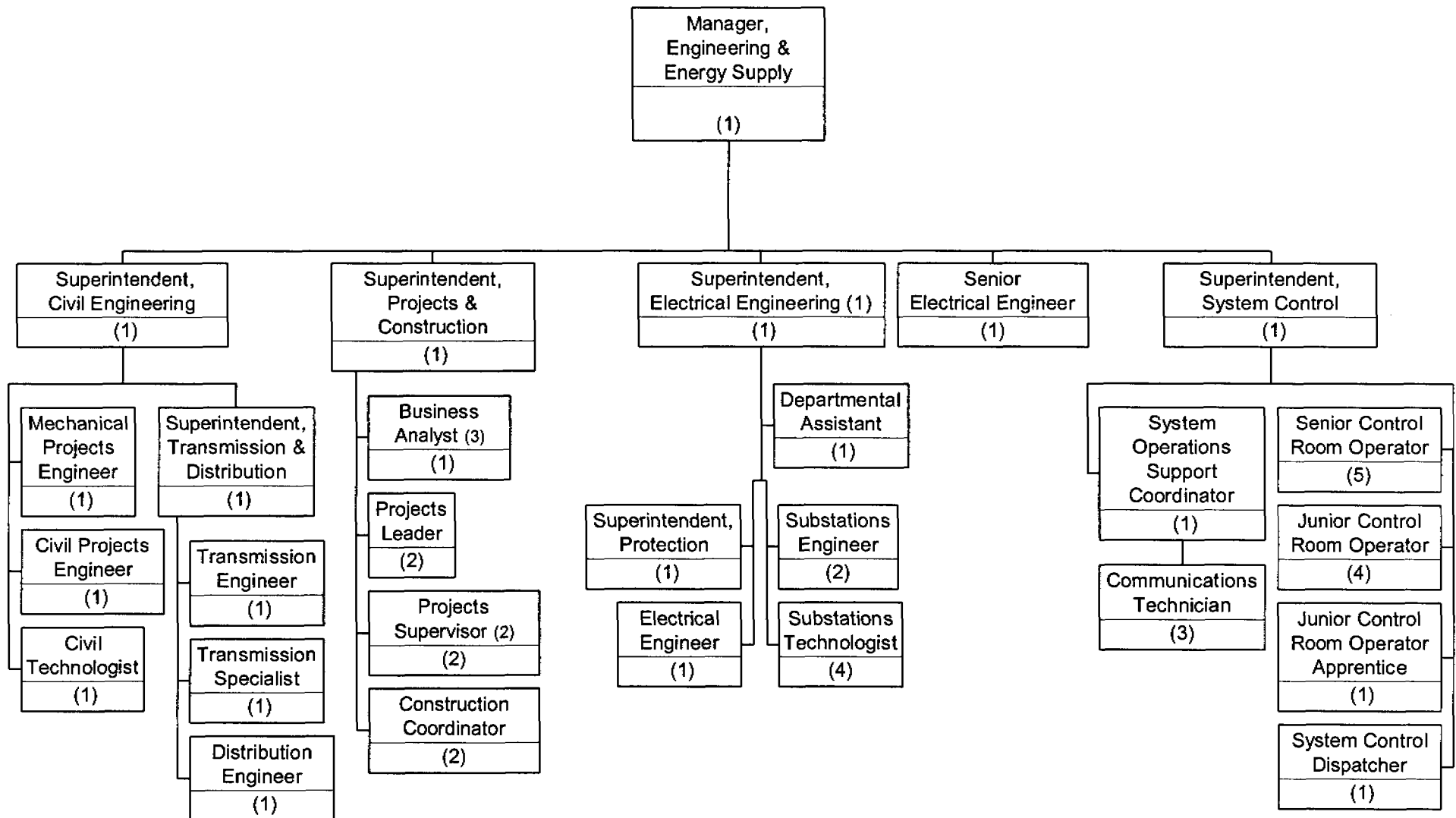
(1) Temporarily assigned to Corporate Offices.

(2) Dual reporting relationship with Regions.

Newfoundland Power Inc.

Engineering & Operations

Engineering & Energy Supply (page 2 of 2)

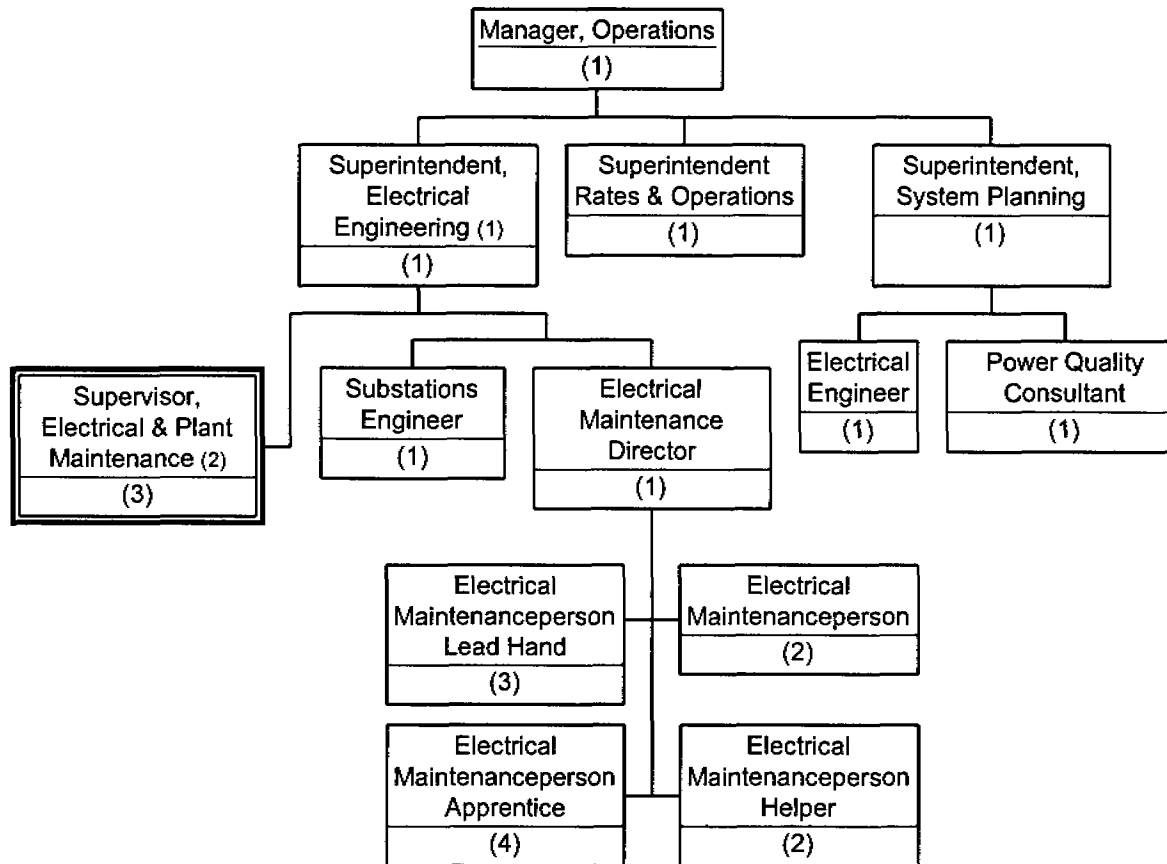


(1) Reports to Manager, Operations for electrical maintenance & functionally to Manager, Engineering & Energy Supply for substation engineering.

(2) Reports to Superintendent, Civil Engineering or Superintendent, Electrical Engineering on a project by project basis.

(3) Temporarily assigned from Finance.

Newfoundland Power Inc. Engineering & Operations Operations

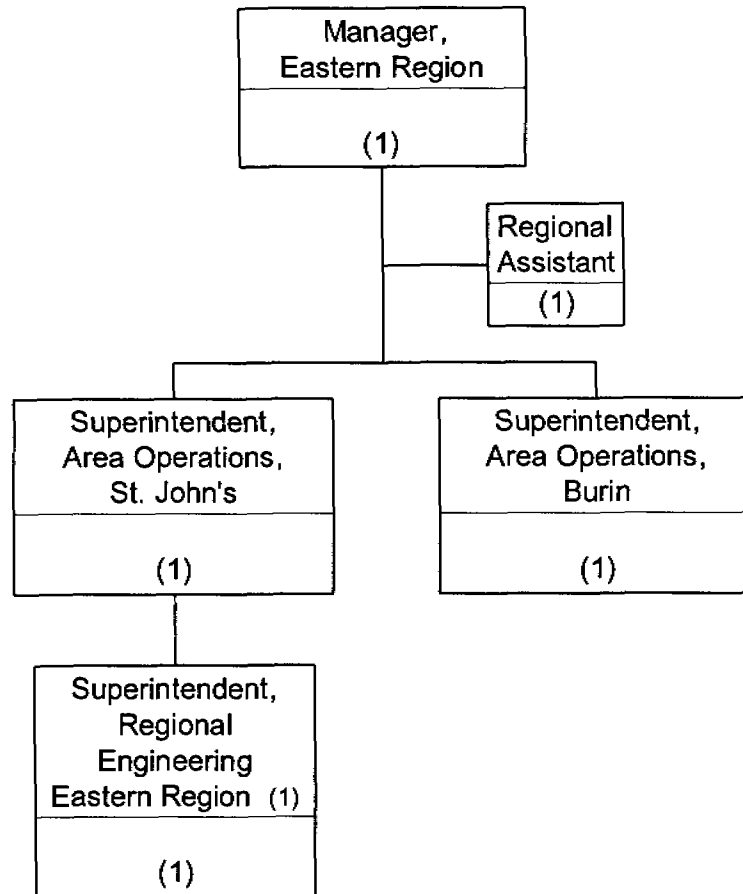


- (1) Reports functionally to Manager, Engineering & Energy Supply on substation planning & design.
 (2) Dual reporting relationship with Regions.

Newfoundland Power Inc.

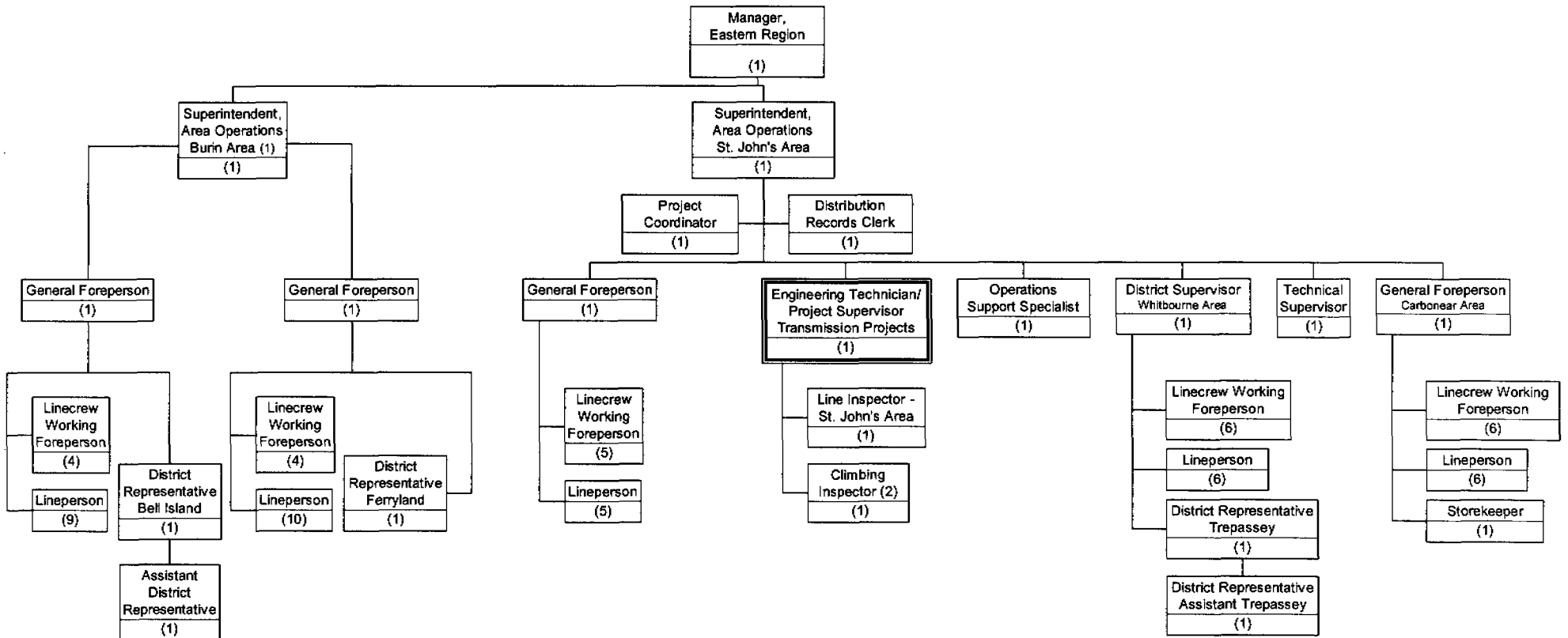
Engineering & Operations

Eastern Region



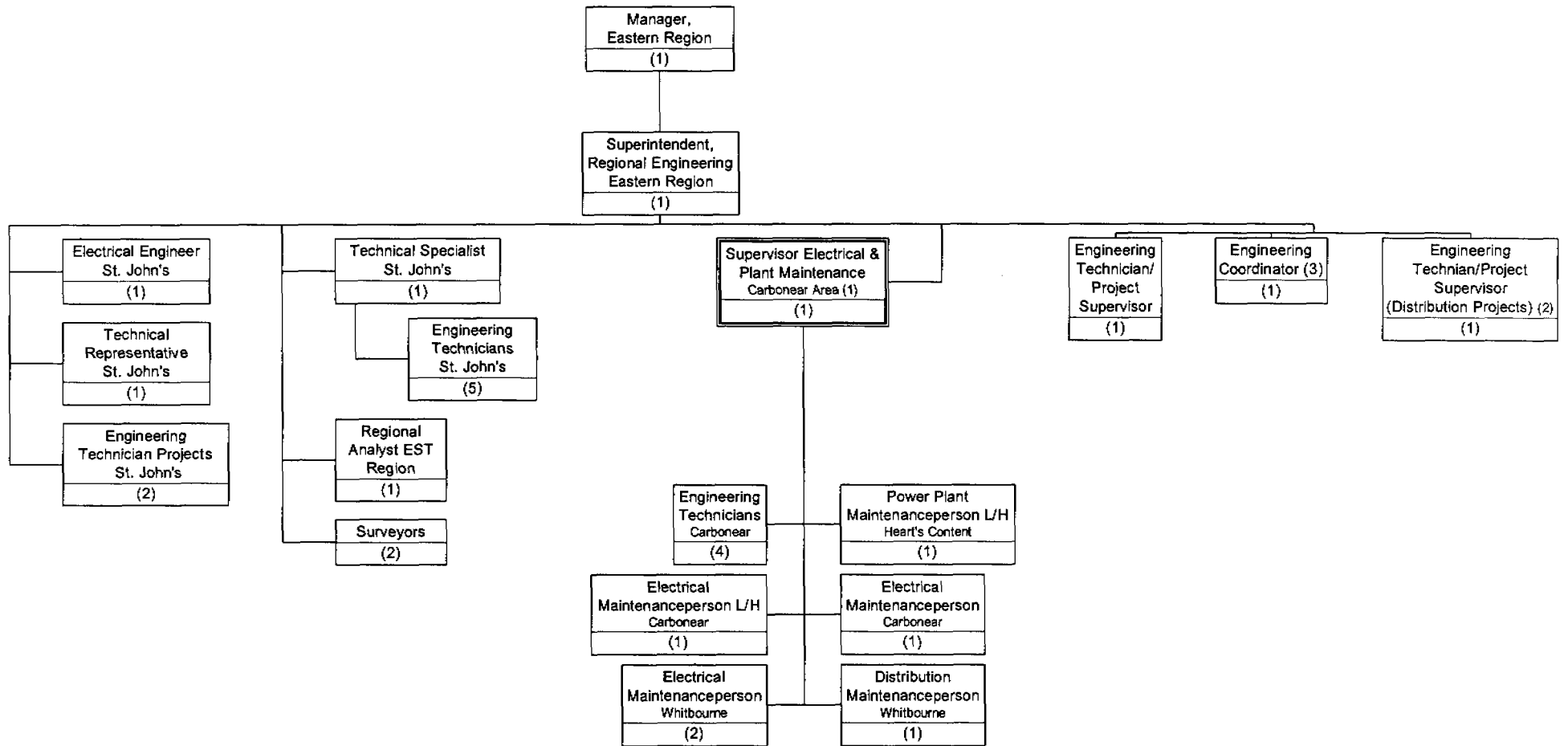
(1) Reporting to Supt. Area Operations, St. John's on an interim basis effective Jan. 20, 2003; employee temporarily assigned from Engineering & Energy Supply.

Newfoundland Power Inc.
Engineering & Operations
Eastern Region
St. John's Area Operations



(1) Assuming responsibility for two St. John's area crews on an interim basis in addition to Burin area.

Newfoundland Power Inc.
Engineering & Operations
Eastern Region
Regional Engineering



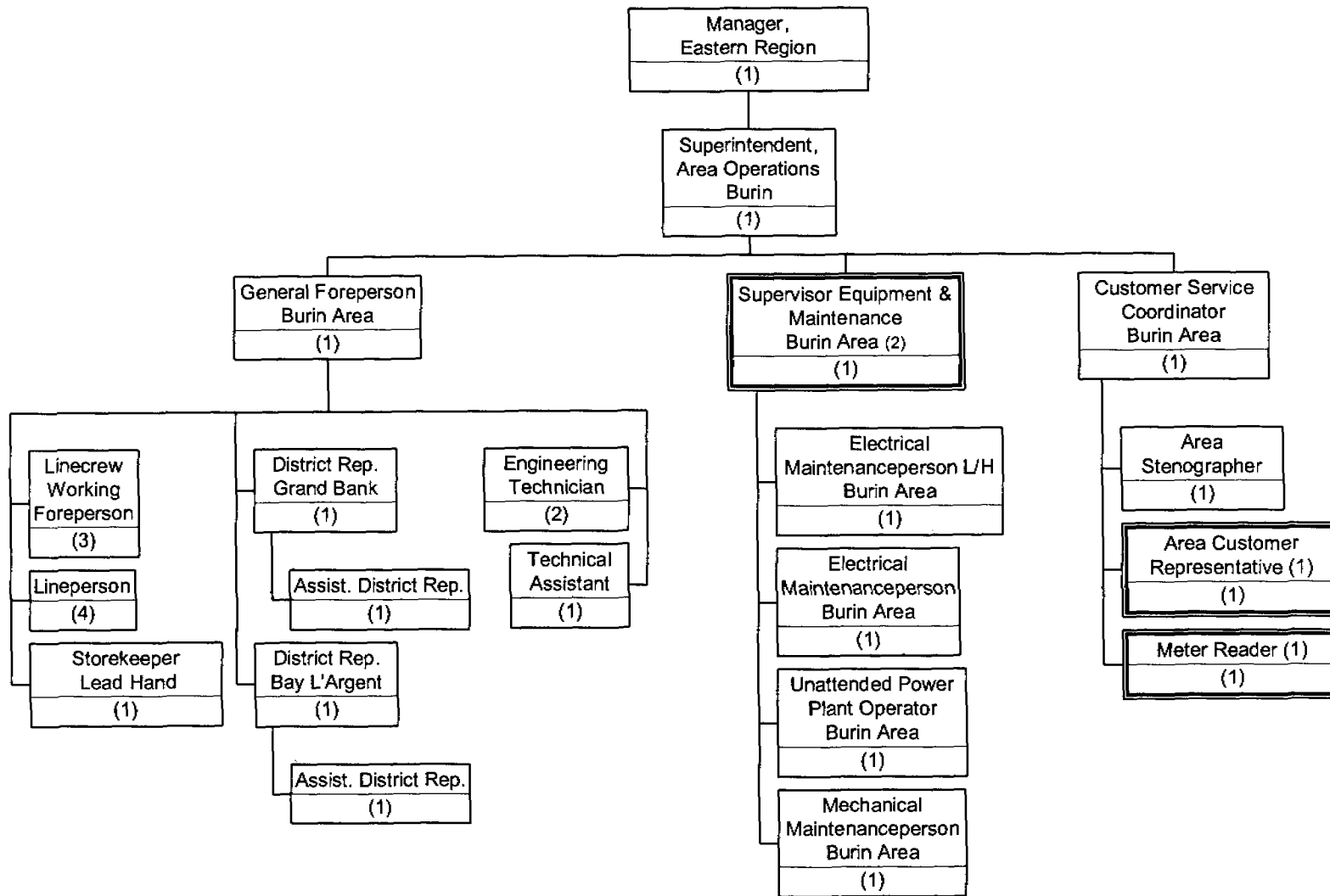
- (1) Dual reporting relationship to Superintendent, Electrical Engineering in Operations
- (2) Temporarily assigned from Engineering & Energy Supply.
- (3) Temporarily assigned from St. John's Area Operations.

Newfoundland Power Inc.

Engineering & Operations

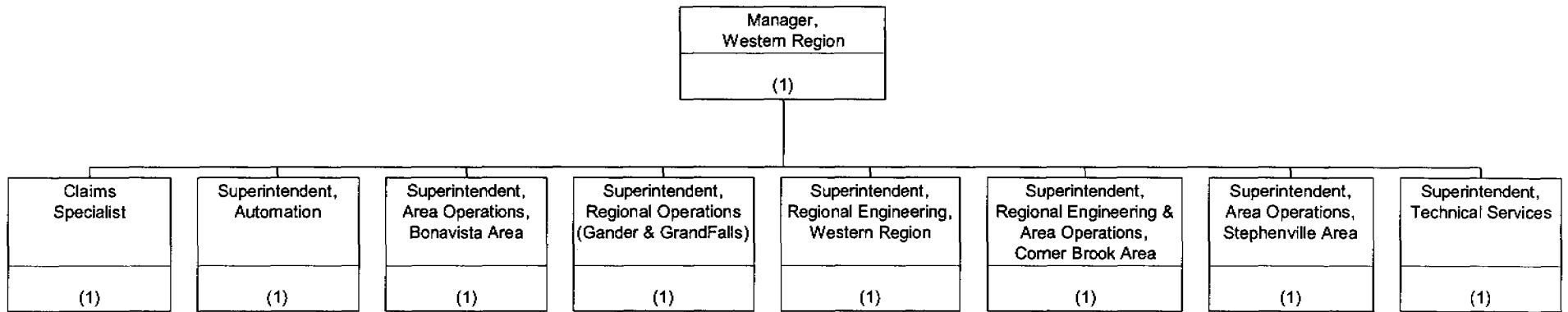
Eastern Region

Burin Area Operations

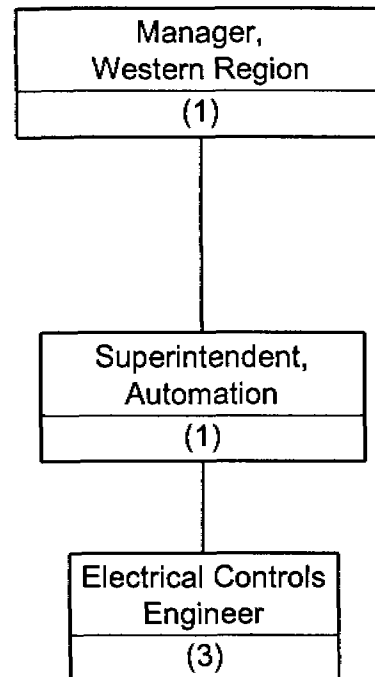


(1) Dual reporting relationship with Customer Service.
 (2) Dual reporting relationship with Engineering & Energy Supply.

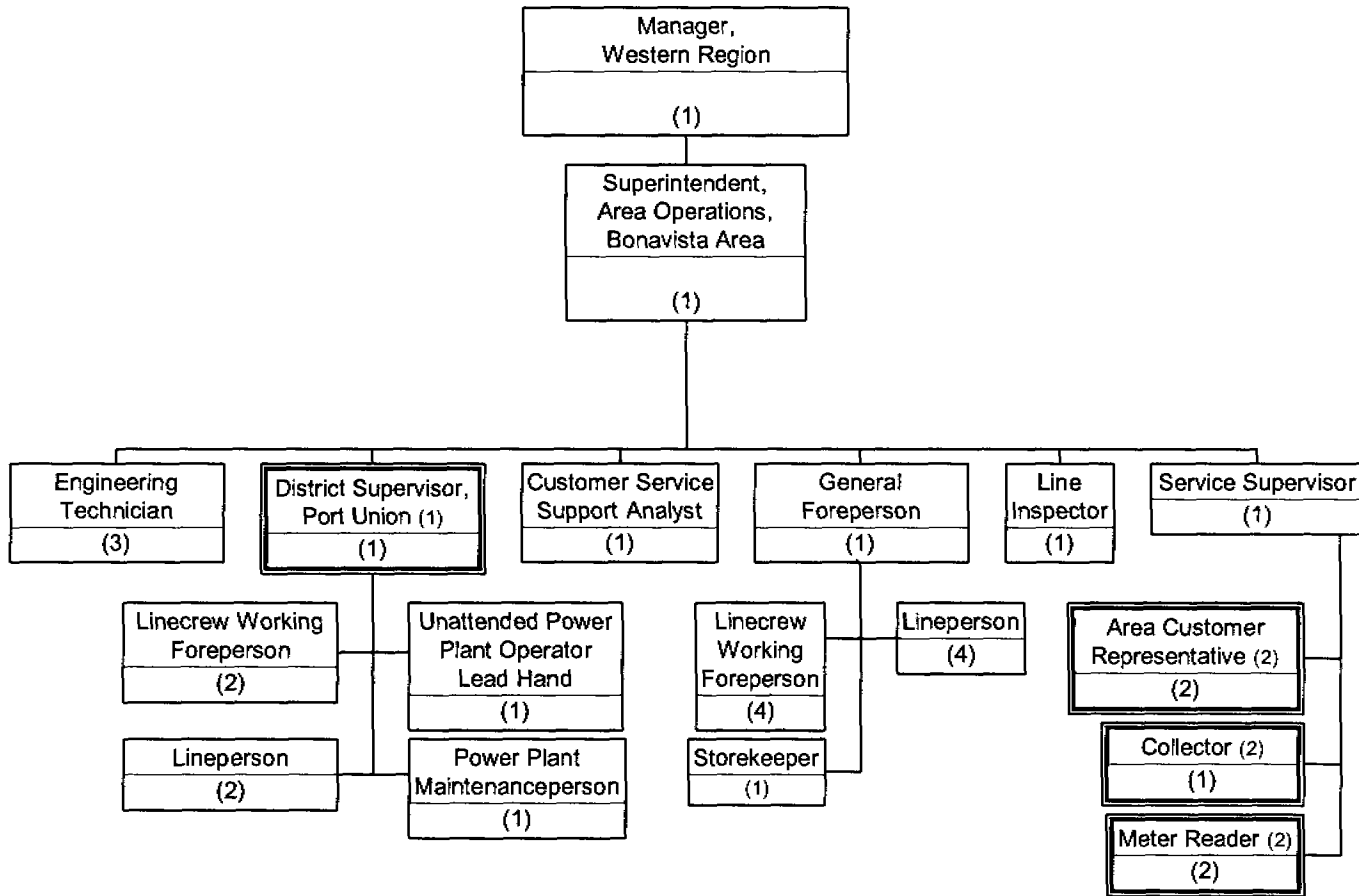
Newfoundland Power Inc.
Engineering & Operations
Western Region



Newfoundland Power Inc.
Engineering & Operations
Western Region
Automation

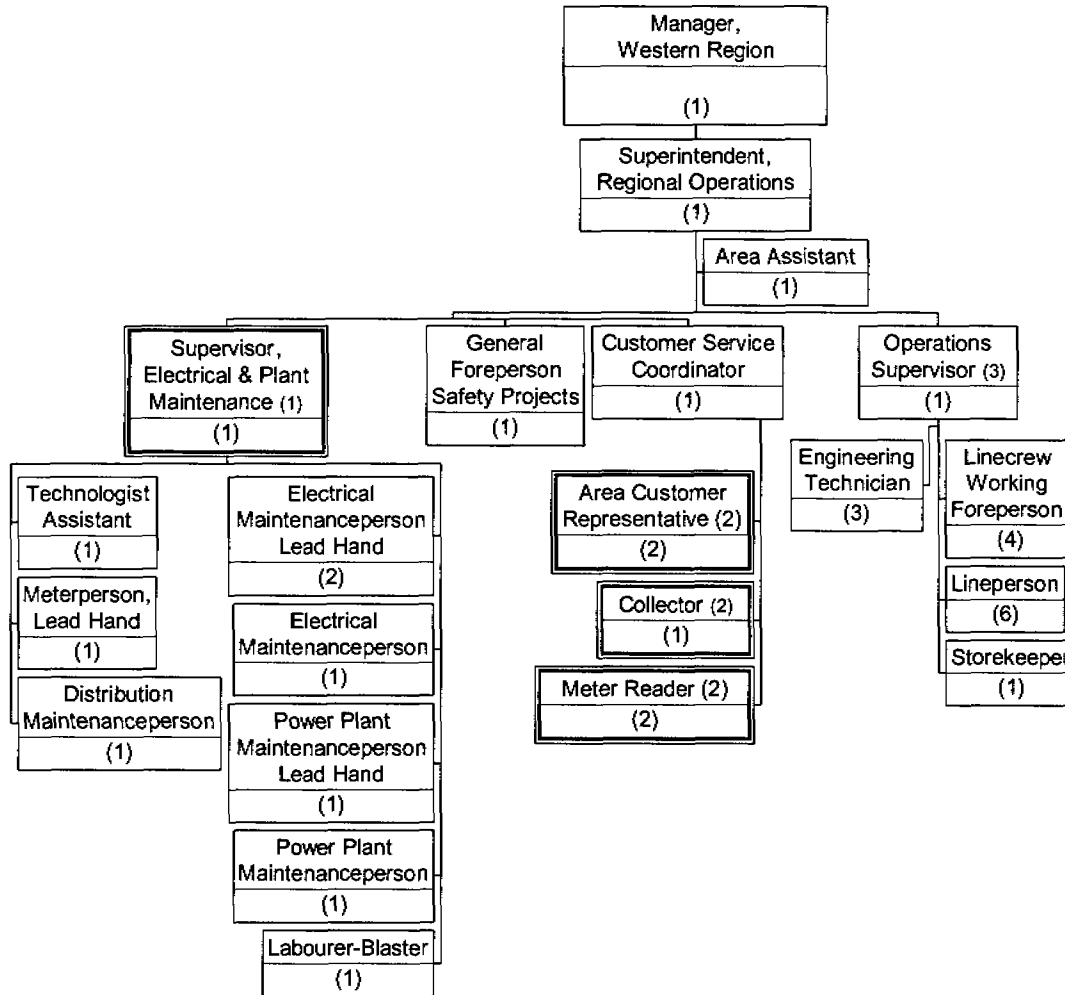


Newfoundland Power Inc.
Engineering & Operations
Western Region
Area Operations - Bonavista Area



(1) Dual reporting relationship with Superintendent Generation.
 (2) Dual reporting relationship with Customer Service.

Newfoundland Power Inc.
Engineering & Operations
Western Region
Regional Operations - Gander Area



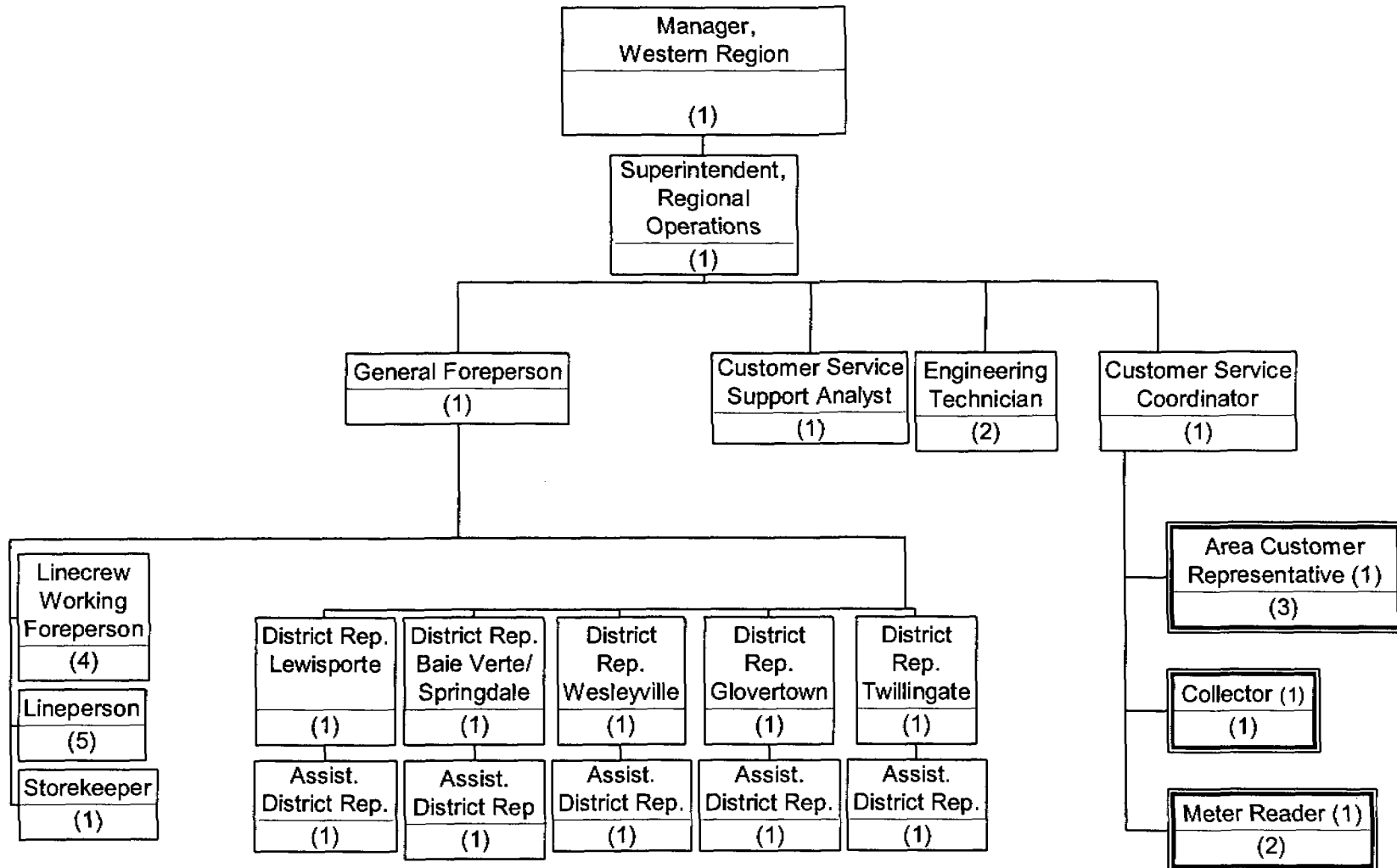
- (1) Reporting relationship with Engineering & Energy Supply and Operations.
- (2) Dual reporting relationship with Customer Service.
- (3) Effective January 20/03 two year temporary assignment.

NEWFOUNDLAND POWER INC.

Engineering & Operations

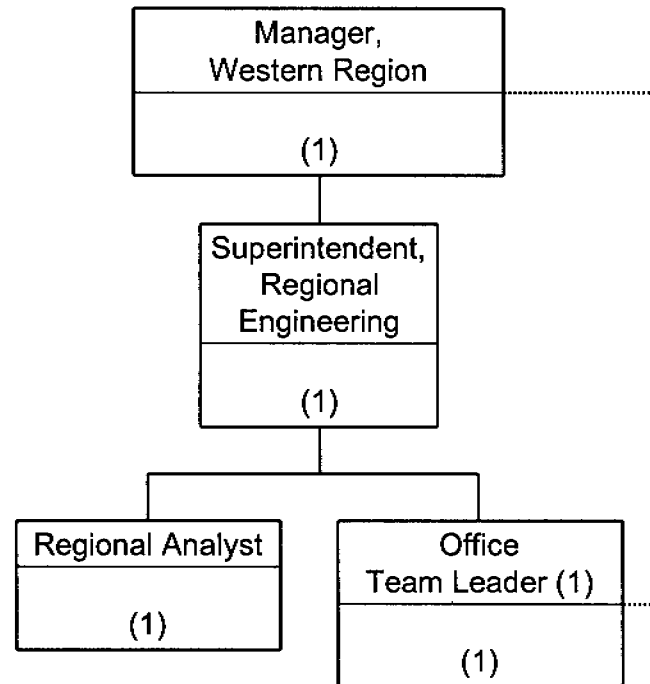
Western Region

Regional Operations - Grand Falls Area



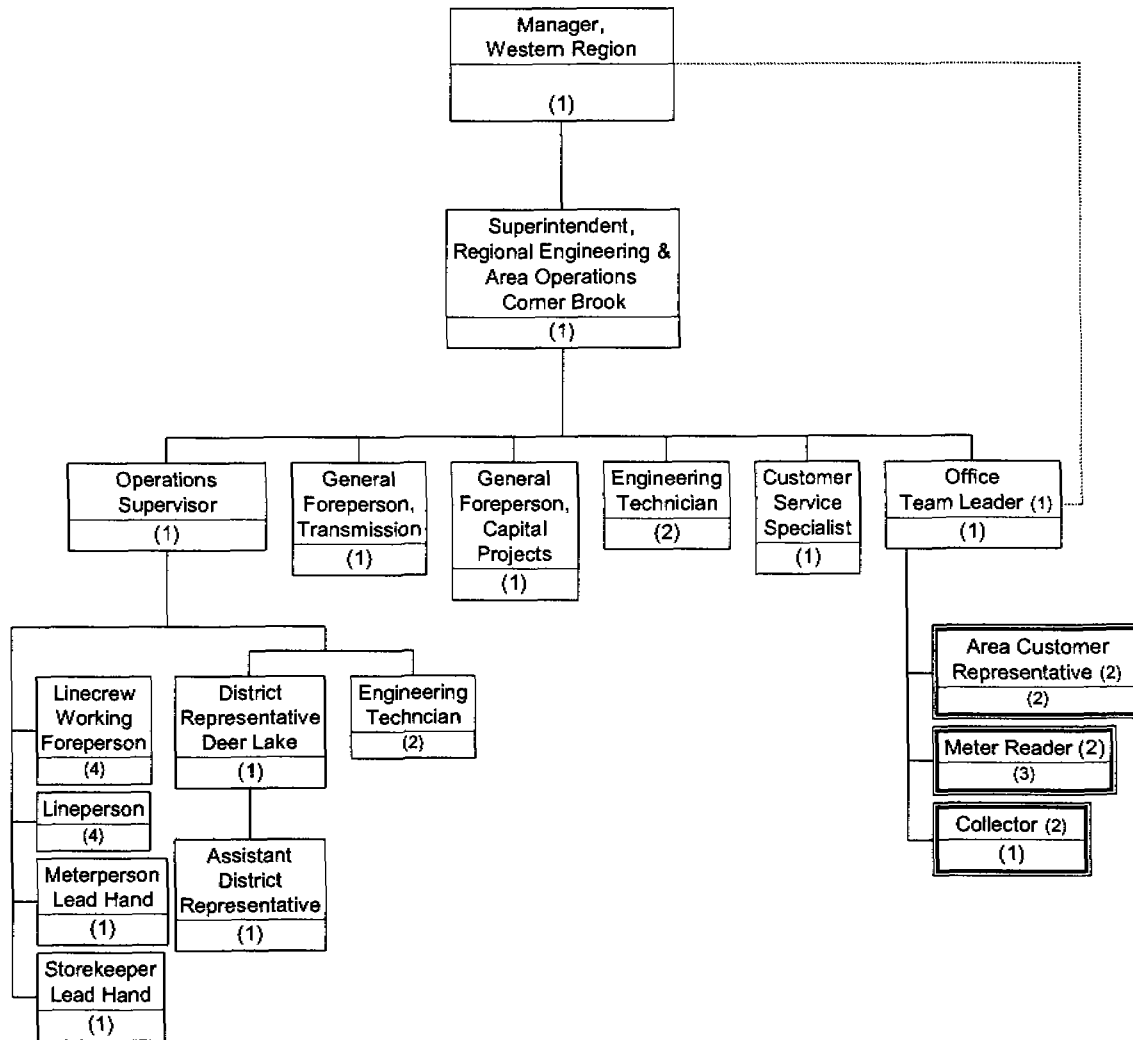
(1) Dual reporting relationship to Customer Service.

Newfoundland Power Inc.
Engineering & Operations
Western Region
Regional Engineering - Corner Brook Area



(1) Dual reporting relationship

Newfoundland Power Inc.
Engineering & Operations
Western Region
Area Operations - Corner Brook Area



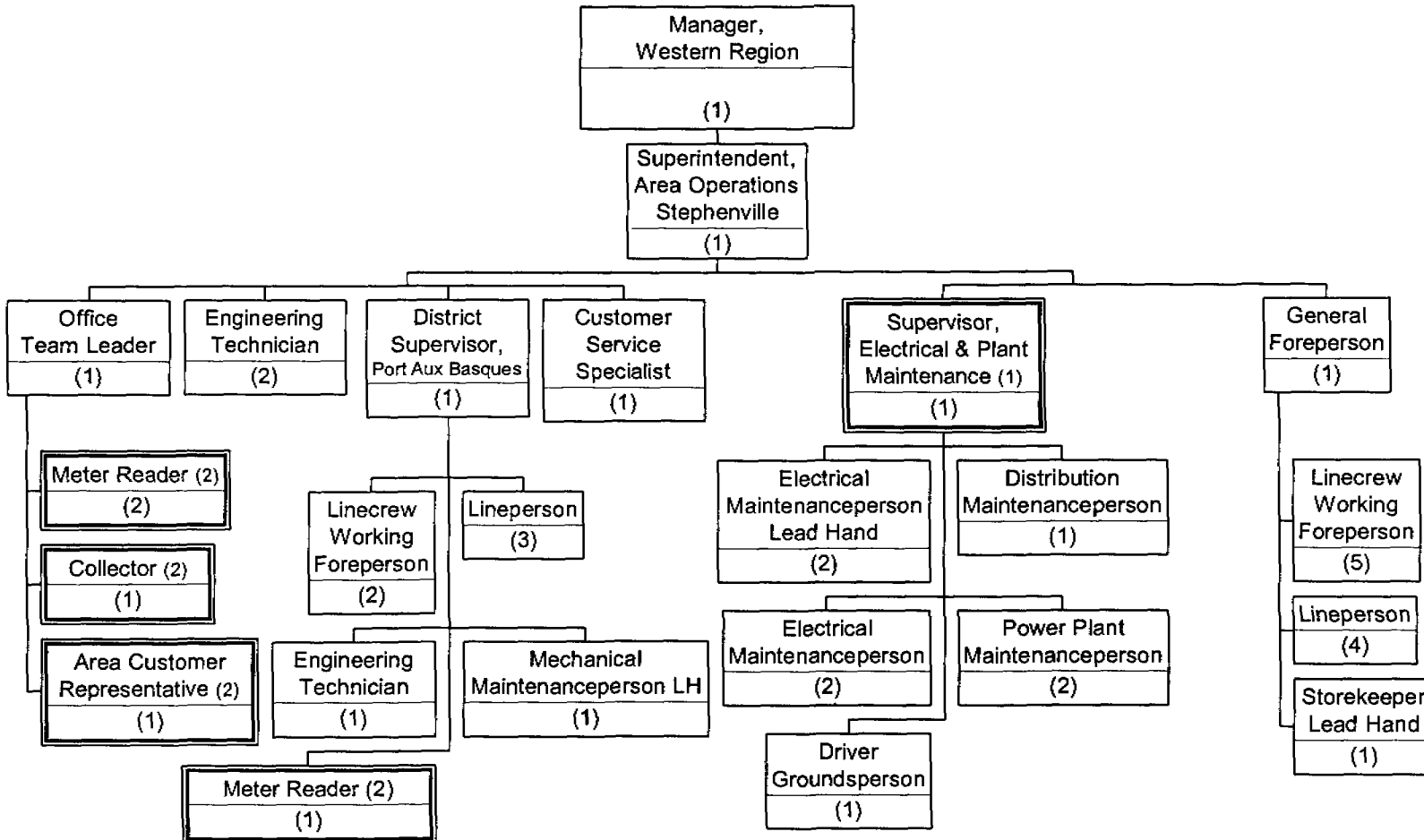
(1) Dual reporting relationship with Supt. Regional Engineering.
 (2) Dual reporting relationship with Customer Service.

Newfoundland Power Inc.

Engineering & Operations

Western Region

Area Operations - Stephenville Area



(1) Reporting relationship with Engineering & Energy Supply and Operations.
 (2) Dual reporting relationship with Customer Service.