

- 1 **Q. Reference: CA-NP-47: please specifically explain how the "53 per cent forecast**
2 **operating labour/productivity improvement" is expected to be achieved and explain**
3 **why productivity improvement beyond that forecast by the company is not**
4 **considered possible, if that is the case.**
5
- 6 A. No specific plan currently exists for how the \$531,000 (or 53 per cent) forecast operating
7 labour productivity improvement will be achieved in 2008.
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- 9 Should the improvement not, in fact, be achieved, customers will not be disadvantaged as
10 the forecast productivity improvement is not proposed to be included in rates.
11
- 12 The labour productivity improvement included in 2008 test year costs is, in
13 Newfoundland Power's view, *reasonable*.