

*Requests for Information*

**Volume 1, Section 2 – Customer Operations**

**Q. (page 12, lines 5 to 7) “From 2002 through 2008, inflation, as measured by the Consumer Price Index, is expected to be over 13 percent. In the same period, the number of customers serviced by Newfoundland Power is expected to increase by over 6 percent.” In tabular format, please provide data from 2002 through 2008 showing the percentage change in operating costs in actual and constant dollars, the rate of inflation and the number of customers served by NP.**

**A.** Table 1 below provides data from 2002 through 2008 showing the percentage change in Operating Costs<sup>1</sup> in actual and constant 2002 dollars, the rate of inflation and the number of customers served by Newfoundland Power.

**Table 1  
Operating Costs & Inflation  
2002 - 2008**

Year	Operating Costs (\$000s)		Consumer Price Index (2002=100)	Number of Customers
	Actual	Constant		
2002	48,804	48,804	100.0	219,072
2003	49,853	48,449	102.9	221,653
2004	49,449	47,196	104.8	224,464
2005	49,458	46,007	107.5	227,301
2006	48,691	44,309	109.9	229,500
2007F	49,099	43,998	111.6	232,057
2008P	49,800	43,838	113.6	234,510
<b>Change (%)</b>				
2002 – 2008	2.0	(10.2)	13.6	7.0

<sup>1</sup> Exhibit 2 (1<sup>st</sup> Revision ) line 32 Total Gross Operating Expenses, less pension (line 30) and early retirement program costs (line 31).