

1 **Volume 1, Section 2 – Customer Operations**

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3 **Q. (page 2, Table 11) NP's labour costs by breakdown (i.e. Regular and Standby,**
4 **Temporary and Overtime) from 2002 to 2008 F are provided. NP's forecast for 2007**
5 **for Total Labour cost is \$28,200,000. NP's forecast for 2008's Total Labour cost is**
6 **\$28,671,000, an increase of \$471,000 over 2007 F. To what extent are wage increases**
7 **forecasted to take effect in 2008 (for both unionized and non-unionized staff) giving**
8 **rise to this forecasted \$471,000 increase in total labour costs versus other factors,**
9 **such as forecasted FTE growth in 2008 over 2007 F?**

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11 **A. See the responses to CA-NP-47 and CA-NP-56 for information on Newfoundland**
12 **Power's forecast 2008 labour costs and forecast FTEs.**