Volume 1, Section 2 – Customer Operations

Q. In NP's February 28, 2006 Energy Plan Submission, it states at page 7:

distribution support structures (poles and wires) and serves 85% of all customers in the province. The current industry structure contains duplication between Hydro and Newfoundland Power. Overlap exists in the delivery of energy over transmission and distribution lines, and the provision of customer service, both of which have an impact on customer electricity rates. The resources necessary to perform these functions are, to a significant degree, duplicated by Hydro for a much smaller group of assets and customers."

"Currently, Newfoundland Power maintains and operates approximately 80% of all

a. What does NP propose in order to remove this duplication and its attendant costs.

b. Does NP believe that the continued existence of duplication referred to in the above statement runs contrary to the power policy of the province as expressed in part at Section 3 (b) of the Electrical Power Control Act, 1994 SNL 1994, Chapter E-51 as amended. If yes, please explain what in NP's view must be done about it. If no, explain this position.

c. Please explain to what extent the existing duplication impacts upon the electricity rates paid by consumers in the Province.

A. (a) Newfoundland Power's 2006 Energy Plan Submission contains the following recommendation with respect to this matter:

"The elimination of duplication and overlap will minimize system costs and ultimately keep rates as low as possible for customers. To achieve this objective, the electricity industry should be separated along the functional lines of supply (generation) and delivery (transmission and distribution).

 (b) Newfoundland Power does not believe that the continued existence of the duplication referred to in the question runs contrary to the power policy of the province as expressed in the *Electrical Power Control Act, 1994*. It is Newfoundland Power's view that the power policy of the province as determined by the provincial government must be interpreted in the context of all relevant legislation, including the *Hydro Corporation Act* which establishes Newfoundland & Labrador Hydro and, in turn, the current industry structure.

Newfoundland Power anticipates that the Provincial Energy Plan scheduled for release in 2007 will provide a further indication of provincial policy direction for the energy sector, including the electricity sector.

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(c) For Newfoundland Power to *fully* explain or estimate the extent to which existing duplication impacts upon the electricity rates paid by consumers in the Province, it would be necessary for the Company to undertake a detailed assessment of industry cost structure. Newfoundland Power has not done this nor does it have the current information necessary to do this.