Volume 1, Section 2 – Customer Operations

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Q. Please detail all functions/work that NP contracts out on a usual basis and provide the amounts paid and forecasted to be paid out in respect of each function from 2002 to 2008 (F). Please also indicate to what Function(s) these costs are allocated on Exhibit 1 - Operating Costs by Function 2002 - 2008 and to what Breakdown Category these costs are allocated on Exhibit 2 - Operating Costs by Breakdown 2002 - 2008.

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A. Attachment A shows all functions/work that Newfoundland Power has contracted out on a regular basis for the period 2002 to 2008F, and indicates the allocation of the costs according to Exhibit 1 – Operating Costs by Function and Exhibit 2 – Operating Costs by Breakdown.

Contracts 2002 to 2008F

Contracts

(\$000s)

	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	2007F	2008F	<u>Breakdown</u>	Function
Vegetation Management	987	997	1,051	1,070	1,278	1,361	1,400	Vegetation Management	Distribution/Transmission
Vehicle Maintenance	1,779	2,040	1,528	1,451	1,503	1,500	1,500	Vehicle Expenses	Fleet Operating and Maintenance
Meter Testing	83	84	42	48	59	25	25	Other Company Fees	Distribution
Cash Services	0	0	0	10	89	148	150	Other Company Fees	Customer Services
Professional Engineering Services	86	103	100	32	20	20	20	Other Company Fees	Power Produced
Legal Fees	360	616	267	254	173	194	250	Other Company Fees	Corporate and Employee Services
Credit & Collection Fees	106	132	161	156	192	125	135	Other Company Fees	Customer Services
Oil Testing	76	120	100	123	90	110	115	Other Company Fees	Substations
IS Maintenance/Support	0	0	55	201	75	89	95	Other Company Fees	Information Systems
Building Maintenance	772	954	865	829	699	819	810	Plants, Subs,System Oper & Bldgs	Corporate and Employee Services
Grounds Maintenance	296	340	178	142	114	122	120	Plants, Subs, System Oper & Bldgs	Corporate and Employee Services