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the claims experience of an	y of these related

- 2 companies?
- 3 A. I'm not sure.
- Q. Is it possible that we could have you find 4
- that out for us, a line item in the policy, 5
- the insurance policy to determine whether 6
 - that's the case or not? (UNDERTAKING)
- 8 A. I don't see why not.
- o. Okay. 9
- 10 A. You just want to know--just my learned friend
- here, because he takes down the undertakings. 11
- You want to know whether the claims experience 12 is joint or individual in the group? 13
- Q. Correct. Do you know what time of year or 14 when it is that the overall premium is paid, 15 the 1.3 or the 1.4 million dollars? 16
- **17** A. I believe it's in the summer.
- Q. And is it paid as a lump sum or is it paid -18
- A. You're getting me into too much detail, I'm 19 afraid, Mr. Fitzgerald. 20
- O. Okay. 21
- 22 A. I just don't know.
- O. Do you have any knowledge as to what the lag 23
- time is between the time that Newfoundland 24
- Power pays the premium and you collect that 25

amount back from the related company?

- A. None. Sorry. I mean, the payments within the
- group, as far as I know, are in normal course 3
- of business. I assume it's 30 days, but you 4
- can ask Mr. Perry the thing. You know, 5
- whether--there'd be the same condition both 6
 - ways. But I don't, I just don't know. I've
- never heard of a, you know, real issue about 8 9

 - Q. So is it fair to say that Newfoundland Power is, in fact, the plan administrator of the group insurance?
 - A. Yes. But it does a little bit more than administering. Alex, he's got the expertise on what markets are likely to be open, what aren't, whether a deductible will make a difference or whether it won't. So he does a lot. It's not like, say, a benefits administrator. He actually has quite a lot of
- 19 20 knowledge about insurance.
- Q. Does he get involved in, say--say, Maritime 21 22 Electric has a property damage claim?
 - A. Absolutely. And he travels to Maritime or Belize or wherever.
- 25 Q. And did you say earlier that his time in

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- 1 relation to this is actually documented?
- A. Oh, yes, all time is documented and charged. 2
- You know, there's no exceptions. See, if you 3
- look at Central Newfoundland Energy on the one 4
- that's on the screen, I wouldn't be surprised 5
- if that was time and not premiums. 6
- O. We don't know that, do we? 7
- A. No, we don't know that, but I'm just 8 9
 - supposing.
- Q. Supposing. 10
- A. 466 strikes me a small premium. 11
- Q. I guess the reason we ask the question is that 12
- it appears to us that the group insurance plan 13 is being funded by regulated funds. And 14
- Newfoundland Power appears to us to be
- 15 debiting its account to finance unregulated 16
- companies insurance costs. My question is, is 17
- that fair? 18
- A. Well, I don't think you two or three of those 19
- 20 things. First of all, I said I didn't know
- what the lag was. I can't believe--knowing 21 our finance people, I just can't believe that 22
- we're financing it. It seems to me perfectly 23
- normal, in fact, I think it's good practice 24 25 for us to have the expertise in house because
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- I think it makes sense having it in 2 . Newfoundland. We've got a lot of issues and
- so on. I think it also makes sense to reduce 3
- the cost to the customers, to charge out that 4
- person's time when he's working on other 5
- 6 things, so you retain an expertise at a cheaper price. I don't think you can say that 7
- somehow there's a benefit for the other 8
- 9 companies. I think there's more of a benefit
- 10 for the consumers by having the expertise.
- Q. But we don't know about the claims experience. 11 12 If there is a fire at Maritime Electric and
- 13 there's a catastrophic loss, we don't know if,
- in fact, that would increase Newfoundland 14 15
 - Power's next annual premium or not. That could be possibly another disadvantage?
- A. Mr. Fitzgerald, because I wasn't certain, I 17
- said I wasn't certain, and I said we'd do an 18
- 19 undertaking. You are assuming an answer, 20 rightly or wrongly. If I'm not sure of
- something, I will say I'm not sure and we will 21
- give an undertaking. But you can't then go to 22 a conclusion based on when I say I don't know, 23
 - o. No. That's fair enough. I guess we'll find
 - out the answer to that. Does it seem

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1	incongruent or unusual to you that a	1	Q.	Yes. That'sbut you're not sort of asking me
2	subsidiary would be administering the plan of	2	<u>:</u>	to draw the conclusion, then, that your
3	a parent company. In your experience as a CEO	3	,	insurance costs are -
4	of a fairly large company, you must travel in	4	Α,	What I'm saying is that the insuranceyou do
5	those circles. Is that an unusual setup?	5		a myriad of things certain ways to produce
6	A. It is fairly unusual. But I think it's good.	6		efficiency and productivity. Personally, and
7	I mean, if you look at some of the other	7		you can take a different view, as other
8	companies who do it different ways, say, for	8		accountants do, I think this is a more
9	example, Enbridge and Consumers and Emer	F		efficient way of doing it, and because it's
10	Nova Scotia Power, there were, for want of a	a, 10		more efficient, it helps the customers. I
ł	better word, difficulties raised because of			_
11	•	11		think theand it's the same as lots of other
12	the intercompany. Our own company I think is	1		things. It's just one of the ways we do
13	good, it's clean, it's very transparent and we	13		things. I think if it waspersonally, and
14	have the expertise. And that's probably why	14		obviously it's my opinion, that if it was done
15	our costs are going down and their costs are	15		the other way round, in the end the costs
16	going up. I think you're right, it's slightly	16		would be higher and we'd be into a debate as
17	unusual, but the proof is very obvious where.	17		to how much was charged here and how much was
18	our costs are going compared to their costs.	18		charged there. It's very transparent. We'
19	Q. Which costs are you referring to now?	19		follow all the rules and the costs are coming
20	A. Well, if you do the last five years,	20		down.
21	Newfoundland Power's operating costs,	21	_	I guess I approach it on maybe a more
22	excluding purchase power, have gone down by	12 22		simplistic level. It seems to me that if it
23	percent. The same five year period, same	23	1	was the other way around, ie, if youif
24	basis, Nova Scotia Power's costs have gone up	24		Fortis or some other entity was administering
25	27 percent.	25		the plan, the only cost to Newfoundland Power
		Page 19		Page 20
1	or the only effort would be to write an	1		it is the most efficient way of doing it. I
2	insurance cheque, premium cheque once a year	? 2	;	also think it's the most efficient way of
3	A. No, it wouldn't,	3		doing it for the group. You asked me a
4	Q. It wouldn't?	4		question earlier, are there situations where I
5	A. No, it wouldn't. You still need somebody with	5	;	think it wouldn't be efficient. I said there
6~	insurance expertise. Now, obviously you can	6	. ~	are, where the group was into different
7	either have the person in-house, you could pay	7	,	things. But I mean, basically, the property
8	a tremendous amount of money if you tried to	8	;	company is into property insurance and
9	out source it because you'd have to have	9		obviously it's got slips and falls. We had
10	somebody independent from the broker. But	10		slips and falls. I think it's very similar.
11	that's just not how it works. On claims, on	11		Okay.
12	dealing with the insurance, on deciding what	12	-	You can do it either way. Personally, I think
13	you're going to have, you know, no respectable			this is the better way of doing it.
14	company would just write a cheque.	14		Okay. Mr. Hughes, if I could just go to
I	9:30 a.m.)	15		another topic, perhaps, now. CA-676.
16	Q. No. But I mean, you would defer those other	16		Okay.
17	headaches, if I could put it that way, to	17		Okay. This is an attachmentsorry, I should
18	Fortis. They could handle all that brokerage	18	_	have referred you to the detachments, as well.
1	-			
19	issue and just like right now, I'm assuming,	19		Attachment A. Are you with me?
20	Belize Electricity, I don't know how far they-	20		Yes, I have it in front of me.
21	-they don't need a plan administrator. All	21		Okay. This is the breakdown of Belize
22	they need to do is pay you your money once	22		Electricity Limited, staff charges in 2002.
23	you've paid out the funds?	23		And I noteI'm just going to be referring to
24	A. But as I said, I was doing it from the	24		the first quarter. The first quarter, as I
25	microcosm of Newfoundland Power. To my n	aind 25	5	understand, would be January, February and

