

1 Q. **C-26; Volume II, Tab 11: Upgrade Vibration Monitoring System – Holyrood, pages**
2 **11-12:**

3 Since Units #1 and #2 will be required until 2021, has Hydro requested GE to
4 provide a quote to provide continued support to the vibration monitoring system
5 for these units on a contractual basis after March 31, 2014? If no, why not? If yes,
6 what has been the result of this request?

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9 A. A request for quotation to provide continued support for the existing vibration
10 equipment was not made since the life cycle notice document issued by GE Energy
11 states that they will not be supporting this product line or will have limited support,
12 subject to change without notice, following March 31, 2014. The following excerpt
13 is from the GE Energy Phase 5 life cycle notification for the 3300 series platform.

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15 *“repair of 3300 modules will be supported through a separate GE business that*
16 *specializes in repair of obsolete and legacy GE products. The capability to provide*
17 *this repair service is based solely on using components from the 3300 modules*
18 *returned as part of the 3500 ENCORE upgrade and replacement incentive program.”*

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20 GE Energy has also stated in their life cycle notice that this is for a limited,
21 unspecified time. A long-term service agreement is not typically arranged
22 considering the life cycle announcement and the fact that repairs may not be
23 possible if certain parts are no longer manufactured. GE Energy recommends
24 instead that customers migrate to a new equipment platform.