

1 Q. **Tab 10, Upgrade Plant Elevators, Holyrood**

2 In Appendix C the safety observations reported from Safety Workplace Observation
3 Program under Basic Factors outlines that inadequate maintenance and inadequate
4 preventive assessments may have been a factor in the cause of this incident. What
5 steps have Hydro taken to ensure that adequate maintenance was in place for
6 these elevators?

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9 A. In an effort to keep the elevators safe until the upgrade in 2014, Hydro has
10 increased the number of inspections by the service provider. However, the
11 equipment has now deteriorated to the point where an upgrade is necessary.