

1 Q. **Tab 10, Upgrade Plant Elevators, Holyrood**

2 At p. 3, Hydro outlines three incidents that have occurred between 2006 and 2010.

3 What steps have Hydro taken to rectify this situation, particularly after the May
4 2006 incident?

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6

7 A. Hydro continues to tender and renew service contracts with elevator maintenance
8 companies, complete government inspections each year obtaining new inspection
9 certificates as per the NL Public Safety Act, and contact the service contract
10 provider for any unforeseen maintenance issues with either elevator. In an effort
11 to keep the elevators safe until the upgrade in 2014, Hydro has increased the
12 number of inspections by the service provider. However, the equipment has now
13 deteriorated to the point where an upgrade is necessary.