

1 Q. **B-60 Upgrade JD Edwards – Hydro Place**

2 Has Hydro completed a performance review of this system? If yes, provide a copy.
3 If not, why not?

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6 A. When it comes to quality and performance, the JD Edwards system has been
7 available, reliable and secure daily since 1998. JD Edwards delivers consistent high
8 system availability and zero viruses.

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10 The system has met the needs of a broad range of business functions throughout
11 Hydro. These business needs will continue into the foreseeable future and the
12 functionality in the next release of JD Edwards will continue to meet Hydro's
13 business requirements.

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15 It is therefore essential that the JD Edwards system is kept fully functional and
16 vendor supported. The only way that this can occur at minimal cost and minimal
17 disruption to the business units is to perform scheduled upgrades.

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19 There is no single document that summarizes the performance of JD Edwards. It is
20 evident through its proven record, however, that this system is providing great
21 value to Hydro's core business processes.

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23 As of December 2013, the vendor will no longer provide support for the version
24 Hydro is running. If Hydro is not running an updated version of JD Edwards by
25 December 2013, then any failure in the technology might jeopardize essential
26 business operations.