

1 Q. Re: Automated Meter Reading Volume II (Tab 19)
2 In Section 4.3 it is stated "the savings result primarily from the reduction in labour
3 costs in not requiring meter readers to visit each customer site to read their meter."
4 Will any employees be losing their positions with Hydro due to the implementation
5 of an automated meter reading system? If so, what are the forecasted numbers?
6 Has the potential cost of severance packages, payment of accumulated benefits,
7 etc. been factored into the calculations by Hydro?
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10 A. It is not anticipated that any current employee will lose their position with Hydro
11 due to the implementation of an automated meter reading system (AMR). In its
12 implementation of AMR, Hydro plans deployment in service areas where the meter
13 reader position has or is expected in the near term to become vacant. It is
14 anticipated that this process will continue until full implementation is realized.
15 There are no forecast costs of severance packages, etc., because the manner in
16 which Hydro is implementing its AMR system will not create any displacement of
17 permanent employees. Hydro has filled vacant meter reader positions with
18 temporary employees to fill in the period between a meter reader position
19 becoming vacant and deployment of automated meter reading. The temporary
20 employees are made aware of this prior to the commencement of employment.
21 Over time, it is anticipated that all meter reader positions as such will be vacated.
22 There will still be some meter reading done but it will be incorporated with other
23 duties as it will be a minimum effort.