1 Re: Page B-166, Application Enhancements, Work Protection Code, \$678,100 2 Q. From the sentence found on page 1, Section 8, Tab 8: "Since 1998, 3 throughout the corporation there have been 3,175 losses and near 4 misses....", please define "losses" and "near misses" as used in this context. 5 6 The definition of "loss" and "near miss" as used in this context are: Α. 7 8 9 Loss 10 A Loss is the observation of an undesirable event, which results in harm to 11 people, damage to equipment, property or the environment. 12 13 **Near Miss** 14 A Near Miss is the observation of an undesirable event, which, under slightly 15 different circumstances, could have resulted in harm to people, damage to 16 equipment, property or the environment. 17 18 A simple example of a "loss" would be an object which was stored unsafely 19 and fell to the floor from a height, thereby slightly injuring a person or damaging equipment. An example of a "near miss" would be the falling of 20 21 the object even though, as things turned out, nobody was injured and no 22 property was damaged. The difference between the two incidents can be 23 fortuitous; from a safe workplace perspective, no comfort can be taken from 24 the fact that no injuries, serious or otherwise, resulted from the near miss. 25 The same corrective action is required in each case to ensure that a safe 26 workplace results – addressing and correcting the unsafe storage practice or 27 condition.

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1	There is no such thing as an acceptable accident. Workplace accidents must
2	be avoided by all means reasonable. The only way to achieve a safe
3	workplace is to carefully and systematically remove all known risks to ensure
4	that unsafe conditions are not present and that unsafe practices are not
5	carried out.