Page 1 of 1

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Q. Are there steps that can be taken to reduce the time associated withacquiring replacement parts?

A. Hydro met with the vendor in the past, and no improvement in the lead times to obtain parts was made. Since that time, the distributor for these units has changed, and the situation has not improved. The parts for this particular unit have historically been sourced locally (15%), in Quebec (25%), Chicago (25%), and Shrewsbury, England (35%) and thus lead times have been considerably longer than for other units in the system.