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1 Q. Consumer Question: What has Nalcor determined about the trend in the use of 2 heat pumps in this province and does its load growth forecast incorporate that 3 trend? 4 5 6 A. Heat pumps cost significantly more than electric baseboard heating systems and 7 the economic payback of using a heat pump is influenced by home size and heating 8 requirements. 9 10 Nalcor has made no specific determination as to the trend in the use of heat 11 pumps. However, Nalcor's domestic load forecast methodology adjusts electricity 12 consumption levels based on electricity prices and a general efficiency 13 improvement. Both of these factors indirectly capture the effects of higher 14 saturation levels of heat pumps and other efficiency gains in the domestic customer 15 base in the forecast.