

1 Q. **Tab D – Projects Over \$200,000 and Less Than \$500,000: p. D-397 – Replace**
2 **Peripheral Infrastructure**

3 What is the increased cost of the extended maintenance with the manufacturer?

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6 A. Hydro does not consider extended maintenance as an alternative due to the
7 reliability, issues with ability to fix/replace and loss of access to printers. The
8 increased cost of the extended maintenance is between 10% to 15%, depending on
9 the model.

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11 The table below shows cost increase by different models. Toner and Maintenance
12 cost are calculated on price-per-page with different rates for color or black.
13 Maintenance is billed based on number of pages printed in a month.

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Printer Model	Existing Maintenance Cost	Extended Maintenance Cost
Model A	\$210.60/mth \$0.0135 black / \$0.0799 color	\$242.19/mth \$0.0155 black / \$0.0919 color
Model B	\$0.0229black / \$0.0999 color	\$0.0263 black / \$0.1149 color
Model C	\$0.085 color / \$0.0110 black	\$0.1003 color / \$0.0124black
Model D	\$0.0095 black	\$0.0105 black
Model E	\$29.93 per mth > 3000 @ \$0.01	\$35.31 per mth > 3000 @ \$0.0118
Model F	\$0.009 black	\$0.0105 black