

1 Q. **Tab D – Projects Over \$200,000 and Less Than \$500,000: p. D-395 – Implement**
2 **Industrial Billing Software, Hydro Place**

3 Please provide details on all requests received by Hydro in the last 2 years for faster
4 billing cycles from industrial customers.

5

6

7 A. Newfoundland Power is a wholesale customer and Hydro uses the same billing
8 technology for their bills as the Industrial Customers. In the years 2014 and 2015,
9 requests received for faster billing cycles than the scheduled time is as follows:

- 10 • February 2014 - Newfoundland Power
11 • March 2014 - Newfoundland Power
12 • June 2014 – Newfoundland Power
13 • September 2014 – Newfoundland Power
14 • June 2015 – Newfoundland Power
15 • July 2015 – Newfoundland Power
16 • September 2015 – Newfoundland Power