1   Q.   **Tab D – Projects Over $200,000 and Less Than $500,000: p. D-292 – Replace**

2   **Human Machine Interface**

3   Appendix A outlines the product support lifecycle provided by Schneider Electric.

4   For all versions except for Monitor Pro V2.0, rates are available at a cost until

5   December 31, 2017. What are the rates being referred to? Has Hydro inquired as to

6   the cost of maintaining the current systems until 2017?

7

8

9   A.   In Appendix A, rates are referring to costs to provide fixes until December 31, 2017.

10   These fixes would include maintenance and issue resolution on these systems.

11

12   Hydro has inquired to the cost of maintaining the current systems which are prior

13   versions to Monitor Pro V2.0, but Schneider Electric will not and cannot support

14   these systems which are beyond obsolete. That is why Hydro's current systems,

15   which are Legacy systems, are not even listed on the Product Support Lifecycle

16   document in Appendix A.