

1 **Q. 4.4 Burin AMR Project**

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3 **Page 3 of the report states “By replacing the remaining 4,000 non-AMR meters with**
4 **AMR meters and utilizing the new mobile collector technology, the average route**
5 **size in Burin area will increase to approximately 3,000 meters per route. As a**
6 **result, the number of meter reading routes required to read all 11,000 meters will**
7 **reduce to 4 routes.”**

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9 **Is it expected that 100% penetration of AMR meters in Burin will totally eliminated**
10 **the need to periodically estimate bills in this area? If no, please explain the**
11 **situations where bill estimation may still be required.**

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13 **A.** The 100% penetration of AMR meters in Burin will reduce the need to periodically
14 estimate customers’ bills due to inaccessible meters or unsafe conditions. However, it is
15 not expected to totally eliminate the need to periodically estimate customers’ bills for
16 reasons such as poor weather.

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18 Although AMR meters eliminate the need for estimates related to meter inaccessibility
19 (e.g. due to locked gates, icy walkways or un-tethered dogs), bad weather may still
20 interfere occasionally with the regular meter-reading schedule and result in the need for
21 estimated readings.¹ Also, locations such as remote cottage areas, where roads may not
22 be plowed during winter, may still require that readings sometimes be estimated.

¹ Please refer to the response to Request for Information PUB-NP-009 for more information on how meter reading routes are scheduled.