

Q. 4.1 Distribution Reliability Initiative

Page 1 of the report state “In 2012 the Canadian Electricity Association began reporting on 2 additional indices; Customer Hours of Interruption per Kilometer (“CHIKM”) and Customers Interrupted per Kilometer (“CIKM”). CHIKM and CIKM are used to rank the reliability performance of distribution feeders on the length of line exposed to the outage.”

Does the Canadian Electricity Association provide an industry average statistic for both CIKM and CHIKM? If yes, please provide. If no, why not.

A. The Canadian Electricity Association (the “CEA”) does publish average statistics for both CIKM and CHIKM.

For the Canadian utilities in CEA Region 2, which includes utilities serving an urban/rural mix of customers and includes Newfoundland Power, the data for 2013 excluding loss of supply, is provided in Table 1.

**Table 1
2013 Interruption Statistics**

CIKM	23.95
CHIKM	98.88