

Q. 4.1 Distribution Reliability Initiative

Page 1 of the report state “In 2012 the Canadian Electricity Association began reporting on 2 additional indices; Customer Hours of Interruption per Kilometer (“CHIKM”) and Customers Interrupted per Kilometer (“CIKM”). CHIKM and CIKM are used to rank the reliability performance of distribution feeders on the length of line exposed to the outage.”

Please provide any internal or external studies Newfoundland Power depended on when making the decision to utilize these new indices.

A. Please see the response to Request for Information PUB-NP-006.