

1    Q.    **Projects over \$50,000 but Less Than \$200,000**

2            Tab 26 Install Automated Meter Reading, Various Sites:

3            Please outline any issues or complaints from customers regarding the accuracy of  
4            the AMR readings in the last 3 years.

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7    A.    In the last three years there have been minimal complaints from customers  
8            regarding the accuracy of their AMR readings. Any billing updates/adjustments are  
9            mainly related to manual meter reads. Information provided from our Showcase  
10           Strategy Reporting tool shows 7% of billing adjustments are related to AMR meters  
11           and the remaining 93% are related to meters that are read manually.