

November 17, 2015

The Board of Commissioners of Public Utilities  
Prince Charles Building  
120 Torbay Road, P.O. Box 21040  
St. John's, NL A1A 5B2

**Attention: Ms. Cheryl Blundon**  
**Director Corporate Services & Board Secretary**

Dear Ms. Blundon:

**Re: Liberty Consulting Group Review - Event of March 4, 2015**

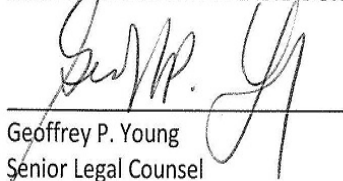
Hydro has reviewed the report of the Liberty Consulting Group that Hydro received on October 26, 2015. That report was provided with regard to the events of March 4, 2015.

Hydro is taking Liberty's report under advisement. Since March 4, 2015, Hydro has changed how it responds to adverse events including how it dispatches and runs generating plants. Hydro has also implemented improved internal and external communication protocols to ensure its emergency response is robust. These changes built on the significant work done following the January 2014 outage. The company will continue to move forward with its work to improve reliability for customers.

Should the Board wish to discuss this matter further, please contact the undersigned.

Yours truly,

**NEWFOUNDLAND AND LABRADOR HYDRO**

  
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Geoffrey P. Young  
Senior Legal Counsel

GPY/bs

cc: Gerard Hayes – Newfoundland Power  
Paul Coxworthy – Stewart McKelvey Stirling Scales  
Thomas J. O'Reilly, QC – Cox & Palmer  
ecc: Roberta Frampton Benefiel – Grand Riverkeeper Labrador

Thomas Johnson, QC – Consumer Advocate  
Danny Dumaresque