

Q. Further to CA-NP-479, are there always a set number of managerial employees who are on standby? Please explain to which managerial employees, stand by duty is assigned and how standby duty is assigned (e.g. is it rotated?).

A. Table 1 provides details of the on-call rotations for Newfoundland Power managerial employees.

In operations and engineering, one or more managerial employees per operating area are always on call. An on-call rotation of managerial employees is also utilized in Customer Relations and Information Systems. Standby responsibilities are assigned by matching skills with work requirements. Standby is rotated on a weekly basis.¹

Table 1
Newfoundland Power Management Staff On Call

Department	Position	Rotation
Head Office	Senior Engineers Electrical Engineer Superintendents Supervisor, System Control	1 person per week
Western Operations	Superintendents General Forepersons Engineering Technologists	2 people per week
Eastern Operations	Superintendents General Forepersons Engineering Technologists	3 people per week
St. John's Operations	General Forepersons Engineers Engineering Technologists Team Leads	1 person per week
Customer Relations	Team Leads Specialists	1 person per week
Information Systems	Specialists Analysts	3 people per week

¹ The normal standby roster and rotation is adjusted as required for major storm events and during the holiday and vacation seasons.