1	Q.	<b>Operating Costs by Function: 2010 to 2014F - Exhibit 1</b>				
2						
3		Please provide a breakdown for the 2010 and 2011 Actuals and the 2012 to 2014				
4		Forecast for Fleet Operations and Maintenance and please explain why the numbers				
5		are different for 2011 forward than those for Vehicle Expenses under Operating				
6		Costs by breakdown: 2010 to 2014F Exhibit 2.				
7		·				
8	A.	The information provided in Volume 2, Exhibits and Supporting Materials, Exhibit 1				
9		focuses on the underlying reason for incurring a cost. Information provided in Volume 2,				
10		Exhibits and Supporting Materials, Exhibit 2 focuses on the nature of the cost.				
11						
12		Table 1 provides a breakdown of the operating costs for the Fleet Operations and				
13		Maintenance function for 2010 to 2014F.				
14						
15						

## Table 1Fleet Operations and Maintenance Operating Costs2010 to 2014F(\$000s)

2010	2011	2012F	2013F	<b>2014F</b>
1,498	1,777	1,825	1,860	1,898
3	8	12	13	13
3	6	2	2	2
1,504	1,791	1,839	1,875	1,913
	1,498 3 3	1,498 1,777 3 8 3 6	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$

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The cost of the Company's Fleet Operations and Maintenance function includes costs in
the nature of Vehicle Expenses, Operating Materials, Postage, Freight and Miscellaneous.