

**Q. The following questions relate to worker safety:**

- a. What performance indicators does NP track relating to worker safety, for example, number of employee lost days owing to work-related injury?**
- b. Provide for the past five years, NP performance in all areas currently tracked relating to worker safety.**
- c. Provide details of methods and equipment used to track such indicators.**
- d. What targets has NP established for performance in each category currently tracked?**

- A.**
- a. The performance indicators related to worker safety tracked by Newfoundland Power are lost time injuries<sup>1</sup> by frequency<sup>2</sup> and medical aid injuries<sup>3</sup> which are both included in the All Injury Frequency rate.<sup>4</sup>
  - b. Table 1 provides worker safety performance indicators for the period 2007 through 2011.

**Table 1**  
**Worker Safety Performance Indicators**

	<b># Lost Time Injuries</b>	<b># Medical Aid Injuries</b>	<b>Calendar Days Lost</b>	<b>Hours Worked</b>	<b>Lost Time Frequency</b>	<b>All Injury Frequency</b>
<b>2007</b>	2	10	10	1,110,210	0.36	2.16
<b>2008</b>	8	7	453	1,120,280	1.43	2.68
<b>2009</b>	5	2	86	1,127,337	0.89	1.24
<b>2010</b>	5	6	36	1,150,929	0.87	1.91
<b>2011</b>	5	5	274	1,126,997	0.89	1.77

- c. All incidents are recorded in PREVENT (an internally-developed incident database) as soon as possible after the occurrence.

<sup>1</sup> Injuries resulting in a full day absence from work.

<sup>2</sup> Lost Time Frequency = Number of Lost Time Injuries per 200,000 hours worked.

<sup>3</sup> Medical aid injuries are those that require treatment beyond first aid. For example, an injury requiring prescription medication would be classified as a medical aid injury, whereas an injury requiring only non-prescription medication would be classified as a first aid injury.

<sup>4</sup> The Company also captures data for periodic review regarding first aid injuries, injury severity, safety non-conformance, safety near misses and hazards, vehicle accidents, safety inquiries and contractor injuries.

1           d.       The 2012 target for All Injury Frequency is 1.6. Newfoundland Power does not  
2                   set targets for the other indicators mentioned.

3  
4                   For setting safety performance targets, the Company uses the more inclusive  
5                   measure of All Injury Frequency rather than Lost Time Frequency.<sup>5</sup>

6  
7                   Newfoundland Power's targets for worker safety performance are established  
8                   annually based on historical trends.

---

<sup>5</sup> All Injury Frequency = Number of Lost Time and Medical Aid Injuries per 200,000 hours worked.