

**Q. [page 3-16, lines 13-14] It is stated that NP is assessed to be an average risk utility relative to Canadian peers. How does NP operating efficiency and performance rank relative to these Canadian peers?**

**A.** Newfoundland Power does not have information on the operating efficiency of other Canadian utilities.

As part of its annual reporting to the Board on peer group performance, Newfoundland Power provides a comparison of the following Newfoundland Power performance measures against the performance of a composite of Canadian utilities:

1. System Average Interruption Frequency Index (SAIFI);
2. System Average Interruption Duration Index (SAIDI); and
3. All-injury Frequency Rate (Injuries per 200,000 hours worked).

Tables 1, 2 and 3 provide a comparison of Newfoundland Power's performance with respect to these measures, for the period 2001 through 2011, to composite measures provided by the Canadian Electricity Association.

**Table 1**  
**System Average Interruption Frequency Index (SAIFI)**

<b>Year</b>	<b>CEA (Excluding Significant Events)</b>	<b>CEA (Including Significant Events)</b>	<b>Newfoundland Power (Excluding Significant Events)</b>	<b>Newfoundland Power (Including Significant Events)</b>
2001	2.41	2.41	2.99	3.99
2002	2.33	2.33	3.25	4.76
2003	2.37	2.67	3.00	5.20
2004	1.98	1.98	3.10	3.58
2005	2.13	2.13	2.57	3.21
2006	2.15	2.53	2.65	2.89
2007	2.27	2.32	2.11	3.30
2008	2.18	2.34	2.35	2.84
2009	2.01	2.01	1.99	2.37
2010	2.12	2.20	1.52	2.69
2011	2.22	2.34	1.70	1.95

**Table 2**  
**System Average Interruption Duration Index (SAIDI)**

<b>Year</b>	<b>CEA excluding Significant Events</b>	<b>CEA including Significant Events</b>	<b>Newfoundland Power (excluding Significant Events)</b>	<b>Newfoundland Power (including Significant Events)</b>
2001	3.67	3.67	3.42	3.73
2002	4.06	4.06	4.18	4.54
2003	5.11	10.65	4.11	5.28
2004	3.95	3.95	4.56	4.86
2005	4.80	4.80	3.27	3.53
2006	4.37	7.85	2.89	2.98
2007	5.02	5.47	2.65	6.46
2008	4.61	6.29	2.67	2.80
2009	4.20	4.20	2.54	2.56
2010	4.36	5.17	2.59	13.82
2011	5.52	6.83	2.57	4.03

**Table 3**  
**All-injury Frequency Rate**  
**(Injuries per 200,000 hours worked)**

<b>Year</b>	<b>CEA Composite</b>	<b>Newfoundland Power</b>
2001	3.91	3.96
2002	3.47	4.33
2003	3.41	3.87
2004	3.48	1.36
2005	2.76	1.65
2006	2.84	2.94
2007	3.01	2.16
2008	2.88	2.68
2009	1.77	1.24
2010	1.65	1.91
2011	1.34	1.77