1   **Q.**   *Re: Tab 6.1 - Mobile Radio System Replacement*
2
3   **How does a trunked system determine priorities between various user groups?**
4
5   A.   Priority levels on Passport (the trunked radio system) are determined based on the
6   contract between the user group and Bell. Once these priority levels have been agreed to,
7   they are programmed in the user's database.
8
9   The trunked radio network has four priority levels:
10   • Priority #0 – Highest level, Emergency Declaration available to any user.
11   • Priority #1 – Newfoundland and Labrador Hydro only user by contract with Bell.
12   • Priority #2 – Department of Transportation and Works shared with other first
13   responders such as the Canadian Border Services Agency, Department of
14   National Defence, and future utilities. Newfoundland Power would obtain
15   Priority 2 level.
16   • Priority #3 – Commercial traffic (construction companies, couriers, etc.).
17
18   The individual radio sites measures its traffic. In the case of high traffic on a site,
19   resources would be held in reserve for priority users. When a specific traffic level is
20   reached the site will send out a command to restrict low level priority customers
21   (Priority #3 only) from accessing this site until the traffic level reduces.