

1 **Q. Re: Standby and Emergency Power – Duffy Place, Schedule B, Pages 67 and 68 of 93**

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3 **How long has the UPS system(s) been in place at other Customer Contact Centres**
4 **outside of the St. John's Region?**

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6 A. Newfoundland Power does not have other Customer Contact Centres outside of the St.
7 John's Region.

8
9 Newfoundland Power has 2 other UPS systems similar to the one at the Customer Contact
10 Centre at Duffy Place. The UPS at the Kenmount Road office was replaced in 2005 and
11 the UPS at the System Control Centre was replaced in 2010.