

1    Q.    **Appendix C, Letters of Protest (2006-2011)**

2            Have any letters of protest on behalf of tankers been received by Hydro since the  
3            letters dated August 1, 2011? If not, how does Hydro explain the absence of  
4            comment since that time?

5

6

7    A.    There have been several letters of protest filed on behalf of tankers against Hydro  
8            since August 1, 2011. Copies of the letters are attached.

## MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA JULIE

Port HOLYROOD

Date 26<sup>TH</sup> FEBRUARY 2013

TO: RECEIVERS / NL HYDRO TERMINAL

### NOTE OF PROTEST

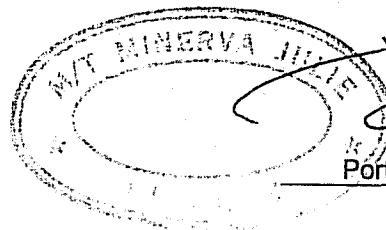
#### RE: "DIRECT DELAY" IN STARTING DISCHARGE

This is to protest against the fact that, for reasons beyond the vessel's control, the discharge operations, have delayed in commencing, for a period of 01 days, 13 hours and 12 min.

In this respect kindly consider that:

- Vessel was arrived on 23/02/2013 / 18:12 hrs (date/time)
- Vessel was anchored on 23/02/2013 / 18:12 hrs (date/time)
- Vessel's "N.O.R." was presented on 23/02/2013 / 18:12 hrs (date/time)
- Vessel's anchor aweight was on 25/02/2013 / 07:24 hrs (date/time)
- Vessel was berthed on 25/02/2013 / 12:00 hrs (date/time)
- Measuring, sampling and other related procedures have ended without any notice or reservation and verbal permission of discharge was given on 25/02/2013 / 14:48 hrs (date/time)

Given the circumstances as above, I hold you fully responsible for the delays, andy direct and indirect damage and other consequences including but not limited to demurrage if any.



Yours faithfully,

Portokalis Vasileios  
Master

### ACKNOWLEDGED

NAME: Bill KILFOY DATE: FEB 26/2013 TIME: 1700

SIGNATURE: [Signature]  
Sgt or Reibing

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook  
(Instruction No 10)

Date: 08/2002  
Page: 1

## MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH:210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA JULIE

Port HOLYROOD

Date 26<sup>th</sup> FEBRUARY 2013

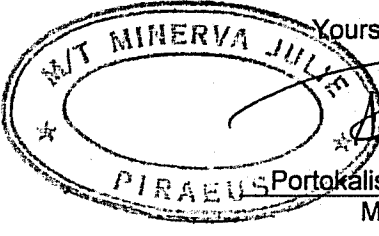
TO: RECEIVERS / NL HYDRO TERMINAL

### NOTE OF PROTEST

#### RE: NOTICE OF READINESS ACCEPTANCE TIME

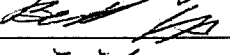
This is to protest against the fact , that in spite my vessel has tendered her Notice of Readiness on 23/02/2013 at 18:12 hours you have accepted on 25/02/2013 at 14:00 hours.

Therefore, following the above, I hold you fully responsible for all consequences whatsoever, including, but not limited to, demurrage to be incurred.

Yours faithfully,  
  
Portokalis Vasileios  
Master

#### ACKNOWLEDGED

NAME: Bill Kilby DATE: Feb 26/2013 TIME: 17:00

SIGNATURE:   
Bill on receipt only

**MINERVA MARINE INC.**

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA JULIE

Port HOLYROOD

Date 26<sup>TH</sup> FEBRUARY 2013

TO: RECEIVERS / NL HYDRO TERMINAL

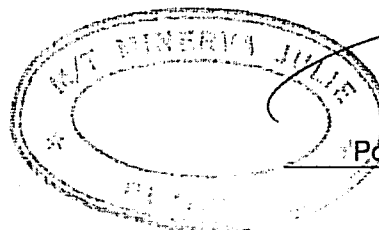
**NOTE OF PROTEST**

**RE: DELAY IN DISCHARGING DUE TO HIGH BACK PRESSURE**

This is to protest against the fact that my vessel, although maintaining a constant pressure of 7.1 kgs/cm<sup>2</sup> at ships' rails is unable to exercise her maximum discharging capability as indicated in my letter dated 25/02/2013, and it is being restricted by high back pressure attributed to the following reasons:

- ☒ Limited number of hoses 2 x 300 mm and their small bore.
- ☒ Considerable length of the shore pipeline and the raised location of the shore tanks.
- ☐ Limited number of hoses and their small bore, combined with the considerable pipe line distance and high location of shore tanks.

Following above, I hold you fully responsible for any direct or indirect damage, delays and other consequences including but not limited to demurrage to be incurred.



Yours faithfully,

Portokalis Vasileios  
Master

☒ Tick as necessary

**ACKNOWLEDGED**

NAME: BILL KILROY DATE: FEB 26/2013 TIME: 17:00

SIGNATURE: [Signature]

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook  
( Instruction No 10 )

Date: 08/2002  
Page: - 1 -

**MINERVA MARINE INC.**

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA JULIE

Port HOLYROOD

Date 26 FEBRUARY 2013

TO: RECEIVERS / NL HYDRO TERMINAL

**NOTE OF PROTEST**

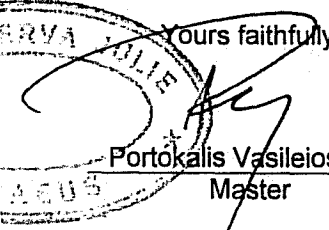
**RE: "REFUSE TO SIGN" AND/OR SIGNED "FOR RECEIPT ONLY"**  
**SHIP'S LOADING / DISCHARGING DOCUMENTS**

This is to protest against the fact, that you have refused to sign **and/or** signed for receipt only following ship's documents:

- |   |  |  |
|---|--|--|
| <input checked="" type="checkbox"/> Notice of Readiness           | <input type="checkbox"/> Loading Instructions            | <input type="checkbox"/> Pumping Log                   |
| <input checked="" type="checkbox"/> Discharging Instructions      | <input checked="" type="checkbox"/> Slop's Certificate   | <input type="checkbox"/> Confirmatory Letter           |
| <input type="checkbox"/> Statement of Facts                       | <input checked="" type="checkbox"/> Pumping Log (hourly) | <input type="checkbox"/> Verification Letter           |
| <input type="checkbox"/> Bunker Survey Report                     | <input type="checkbox"/> Receipt for cargo samples       | <input type="checkbox"/> C.O.W. Statement              |
| <input checked="" type="checkbox"/> Seavalves Sealing Certificate | <input type="checkbox"/> Ullage report                   | <input checked="" type="checkbox"/> Satisfaction sheet |
| <input checked="" type="checkbox"/> Tank Inspection Certificate   | <input checked="" type="checkbox"/> Letter of Protest    | <input type="checkbox"/>                               |

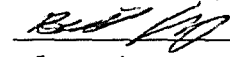
Therefore, following the above, I hold fully responsible for all consequences whatsoever, including but not limited to, demurrage to be incurred.

☒ Tick as applicable

Yours faithfully,  
  
Portokalis Vasileios  
Master

**ACKNOWLEDGED**

NAME: Bill KILROY DATE: Feb 26 2013 TIME: 1700

SIGNATURE:   
Signed as receipt only

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook  
(Instruction No 18)

Date: 08/2002  
Page: - 1 -

SGS

Page:

Client: Trafigura / NL Hydro

Vessel: MINERVA JULIE

Cargo: No.6 Fuel Oil

Port: Point Tupper, NS

Report No.: 4503-4492

Date: February 26, 2013

## LETTER OF PROTEST

VESSEL: MINERVA JULIE

LOCATION: Holyrood, N.L.

DATE: February 26, 2013

TO : N.L. Hydro

Sir(s),

We have been appointed as surveyors on the above named vessel by our principals.

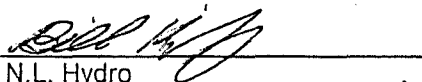
Acting on their behalf, we do hereby note protest with you concerning:

Refusal of line integrity

We hereby reserve the right of our principals to refer to this matter at a later date and to take such action as may be deemed necessary.

Yours Faithfully,

SGS Canada Inc.

  
N.L. Hydro

*Sign as Received only*

This contract is subject to the Terms and Conditions set out in our website: [www.sgs.com](http://www.sgs.com)

SGS-O-037-022.1

Vessel's Name : M/T MERIOM GLORY  
Voyage N° : 64 / 2013  
Port of : Holyrood, Canada  
Date : 16-Feb-2013  
Time : 0624 Hrs LT

Messrs: Hydro Terminal  
Agent : Canadian Maritime Agency  
Cargo: Fuel Oil

## LETTER OF PROTEST BERTHING DELAY

Dear Sirs,

Please be advised that vessel under my command, Meriom Glory, has tendered NOR on 08<sup>th</sup> February 2013 at 22:30 Hrs. LT.

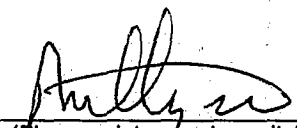
Pilot boarded on 14<sup>th</sup> February 2013 at 15:24 Hrs. LT, and vessel was berthed on 14<sup>th</sup> February 2013 at 18:54 Hrs. LT, making a berthing delay.

On behalf of the Owners, Operators and / or the Charterers, we hereby reserve their rights, to take any action as they may deem necessary in respect of these facts at a later date.

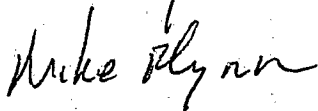
Yours faithfully,

Received by:

Signatory:

  
(Please print name in capitals)

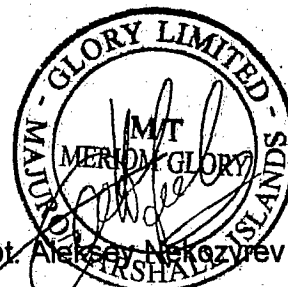
Signature :



Date/Time:

2013-02-16 0730

**For Receipt Only**



Capt. Alexey Nekozhev  
Master of M/T Meriom Glory

## LETTER OF PROTEST

MT NOUNOU

PORT: HOLYROOD

TO: CHARTERERS / RECEIVERS /  
HOLYROOD TERMINAL

DATE: 25 January 2013

Dear Sirs,

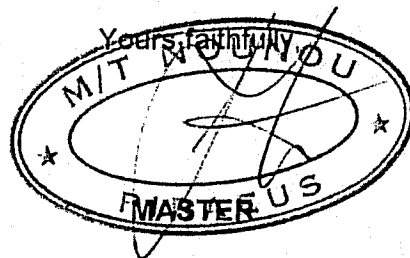
I hereby do lodge protest in respect of LATE ACCEPTANCE OF N.O.R.

Please be advised that vessel tendered N.O.R. on 25 January 2013 at 02:24 hrs LT as per Charter Party dated on 04 January 2013.

N.O.R. signed by HOLYROOD TERMINAL Loading Master on 25 January 2013 at 13:48 hrs LT.

This late acceptance is not in line with the governing charter party.

I must therefore on behalf of my owners and/or any other party concerned, hold you fully responsible for any delays, losses, claims, ~~contamination~~, expenses damage and or cost incurred thereby. Further on behalf of my owners and or any other party concerned, I reserve their rights to refer to this matter at a future date.



ACKNOWLEDGED: Bill Ky

NAME: BILL K. LPOY

RANK: Marine Terminal Supervisor  
Sign on Receipt only



## LETTER OF PROTEST

### REF.: INADEQUATE HOSE CONNECTION / DISCHARGING SEQUENCE

MT NOUNOU

PORT: HOLYROOD

TO: CHARTERERS / RECEIVERS /

DATE: 26 January 2013

HOLYROOD TERMINAL

Dear Sirs,

I hereby do lodge protest in respect of

☒ 1. Inadequate hose connection.

Please note that the number of ship's manifolds available is 4 X 12" inch bore each side, but the terminal presented 2 cargo arms, of 12" inch diameter, for this cargo transfer.

This reduction in size/number of arms provided by the terminal may impose a restriction on the vessel's normal cargo handling capacity, resulting in an increase of the pumping time.

☒ 2. Discharging sequence

As per the Terminal and /or the Charterers orders, the vessel was instructed not to discharge all cargo parcels/grades simultaneously but one parcel/grade after the other. Under these circumstances vessel is unable to utilize her full pumping capacity at the same time, a fact which may result unnecessary pumping delays.

Please note that the vessel is capable to discharge all one parcels/grades simultaneously without risk of contamination, provided that the terminal will provide suitable number of cargo lines/hoses.

Should the terminal is unable to provide such an arrangement, any delays in pumping time will not be for owners/vessel's account.

I must therefore on behalf of my owners and / or any other party concerned, hold you fully responsible for any damages, delays, losses, claims, expenses and or cost incurred thereby.

Further on behalf of my owners and or any other party concerned, I reserve their rights to refer to this matter at a future date.

ACKNOWLEDGED: *[Signature]*

*Signed on behalf of*



(To be handed to terminal representative before commencement of discharging operation)

## NOTE OF PROTEST

MT NOUNOU

PORT: HOLYROOD

TO: CHARTERERS / CARGO RECEIVERS /  
HOLYROOD TERMINAL

DATE: 26 January 2013

Dear Sirs,

I hereby do lodge protest in respect of,

☒ 1. The vessel is not able to utilize her maximum pumping capacity being restricted due to: \*

☒ a. High Back pressure, owing to: \*

☒ Limited number of hoses and pipes / bore their small bore.

☐ Considerable shore pipe line distance.

☐ High location of shore tanks.

But the vessel maintained a constant pressure of 7.2 BARS at ship's rails.

☐ b. Maximum permitted back pressure of PSI at ship's Rails as per your instructions, which the vessel complied with throughout the discharge when allowed / requested by the receiving facility and as far as it was operationally possible.

☐ c. Maximum allowed pumping rate Bbls / per hour corresponding to BARs in accordance with your instructions, which the vessel complied with throughout the discharge when allowed / requested by the receiving facility and as far as it was operationally possible.

☒ 2. Discharging sequence

As per the Terminal and /or the Charterers orders, the vessel was instructed not to discharge all cargo parcels/grades simultaneously but one parcel/grade after the other. Under these circumstances vessel was unable to utilize her full pumping capacity at the same time, a fact which resulted in considerable pumping delays. Please note that the vessel was capable to discharge all 2 parcels/grades simultaneously without risk of contamination, but terminal failed to provide suitable number of cargo lines/hoses as has been warned prior the commencement of the discharging operation.

☒ 3. No shore line displacement carried out by the terminal vessel on present discharge, despite my written request found in the "Discharging instructions" dated and submitted to you on 25 January 2013

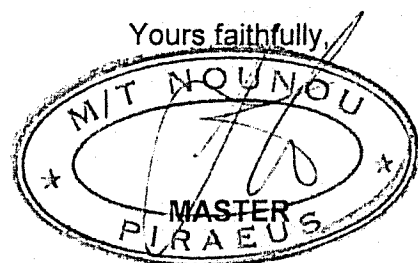
I must therefore on behalf of my owners and / or any other party concerned, hold you fully responsible for any damages, delays, losses, claims, expenses and or cost incurred thereby.

Further on behalf of my owners and or any other party concerned, I reserve their rights to refer to this matter at a future date.

\* (Mark the appropriate Box)

ACKNOWLEDGED: *[Signature]*

*[Signature]*



(To be handed to terminal representative at the end of discharging operation)

## LETTER OF PROTEST

MT NOUNOU

TO: CHARTERERS / RECEIVERS /  
HOLYROOD TERMINAL

PORT: HOLYROOD

DATE: 26 January 2013

Dear Sirs,

**RE: NOT CONDUCTED SHORE LINE DISPLACEMENT**

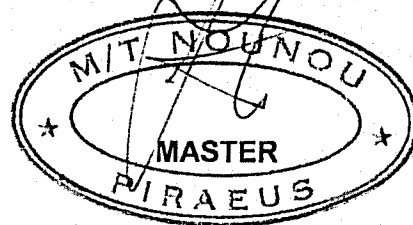
I hereby do lodge protest in respect of NOT CONDUCTED SHORE LINE DISPLACEMENT. Although vessel requested HOLYROOD TERMINAL to conduct line displacement for accurate calculation of cargo discharged quantity as per item No. 8 of my DISCHARGING instructions letter dated on 25 January 2013 which was handed to and acknowledged by HOLYROOD TERMINAL.

Vessel did not conduct shore line displacement.

I must therefore on behalf of my owners and/or any other party concerned, hold you fully responsible for any delays, losses, claims, contamination, expenses damage and or cost incurred thereby.

Further on behalf of my owners and or any other party concerned, I reserve their rights to refer to this matter at a future date.

Yours faithfully,



ACKNOWLEDGED: Bill Kilfoy

NAME: Bill KILFOY

RANK: Marine Terminal Supervisor  
Sgt. at Arms only

## LETTER OF PROTEST

**REF.: CGO DOCUMENTS / DELAYS - STOPPAGES / BERTHING DELAYS**

**MT NOUNOU**

**PORT: HOLYROOD**

**TO: CHARTERERS / RECEIVERS /**  
**HOLYROOD TERMINAL**

**DATE: 26 January 2013**

Dear Sirs,

I hereby do lodge protest in respect of,

☐ 1. Cargo hoses disconnection took place on    hours and although a considerable period of time has elapsed after above operation, vessel is still waiting for delivery of cargo documents.

As you would certainly agree, in the absence of a specific provision in charter, in accordance with shipping practice and law a delay of maximum two hours may be considered reasonable, for preparing, delivering and signing cargo documents onboard.

In the light of above I regret having to hold you responsible for damages for detention for all losses suffered awaiting the delivery of cargo documents, in excess of the two hours period after disconnection of cargo hoses or in excess of the period provided in charter party.

Cargo documents onboard:

Cargo documents signed:

Cargo documents approved by the authorities:

☒ 2. Delays - Stoppages before / during / after operation:

1. FROM 26-01-2013 19:30 AWAITING DAYLIGHT FOR UNMOORING

☒ 3. Berthing delays:

1. ON 25-01-2013 FROM 02:24 TO 07:18 AWAITING FOR BERTHING

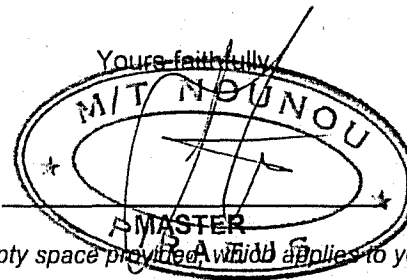
Reason:

Other comments:

I must therefore on behalf of my owners and / or any other party concerned, hold you fully responsible for any damages, delays, losses, claims, expenses and or cost incurred thereby.

Further on behalf of my owners and or any other party concerned, I reserve their rights to refer to this matter at a future date.

ACKNOWLEDGED: 



Note: Tick whichever is applicable and add any other comment, in the empty space provided, which applies to your case.



# MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
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VESSEL MINERVA GRACE

Port HOLYROOD

Date 4/1/2013

TO: TERMINAL / SHIPPERS

## NOTE OF PROTEST

**RE: "REFUSE TO SIGN" AND/OR SIGNED "FOR RECEIPT ONLY"**  
**SHIP'S LOADING / DISCHARGING DOCUMENTS**

This is to protest against the fact, that you have refused to sign **and/or** signed for receipt only following ship's documents:

- |   |  |  |
|---|--|--|
| <input checked="" type="checkbox"/> Notice of Readiness | <input type="checkbox"/> Loading Instructions            | <input type="checkbox"/> Pumping Log         |
| <input type="checkbox"/> Discharging Instructions       | <input type="checkbox"/> Slop's Certificate              | <input type="checkbox"/> Verification Letter |
| <input type="checkbox"/> Statement of Facts             | <input checked="" type="checkbox"/> Pumping Log (hourly) | <input type="checkbox"/> Satisfactory Sheet  |
| <input type="checkbox"/> Bunker Survey Report           | <input type="checkbox"/> Receipt for cargo samples       | <input type="checkbox"/>                     |
| <input type="checkbox"/> Seavalves Sealing Certificate  | <input type="checkbox"/> Ullage report                   | <input type="checkbox"/>                     |
| <input type="checkbox"/> Tank Inspection Certificate    | <input checked="" type="checkbox"/> Letter of Protest    | <input type="checkbox"/>                     |

Therefore, following the above, I hold fully responsible for all consequences whatsoever, including but not limited to, demurrage to be incurred.

☒ Tick as applicable



Yours faithfully,

ANDRIANOS NESTOR  
Master

### ACKNOWLEDGED

NAME: Mike Flynn DATE: 2013-01-04 TIME: 1400

SIGNATURE: [Signature]

**For Receipt Only**

Authorized by: Operations dept.  
Issued to: All Masters

**Master's Handbook**  
**( Instruction No.18 )**  
**( SPECIMEN LETTER 45 )**

Date: 08/2002  
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# MINERVA MARINE INC.

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VESSEL MINERVA GRACE

Port HOLYROOD

Date 4/1/2013

TO: TERMINAL / RECEIVERS

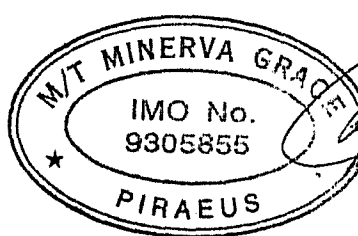
## NOTE OF PROTEST

### RE: DELAY IN DISCHARGING DUE TO HIGH BACK PRESSURE

This is to protest against the fact that my vessel, although maintaining a constant pressure of 7.2 kgs/cm<sup>2</sup> at ships' rails is unable to exercise her maximum discharging capability as indicated in my letter dated 3/1/2013, and it is being restricted by high back pressure attributed to the following reasons:

- ☒ Limited number of hoses 2 x 300 mm and their small bore.
- ☒ Considerable length of the shore pipeline and the raised location of the shore tanks.
- ☐ Limited number of hoses and their small bore, combined with the considerable pipe line distance and high location of shore tanks.

Following above, I hold you fully responsible for any direct or indirect damage, delays and other consequences including but not limited to demurrage to be incurred.



Yours faithfully,

ANDRIANOS NESTOR  
Master

☒ Tick as necessary

## ACKNOWLEDGED

NAME: Mike Flynn DATE: 2013-01-04 TIME: 1400

SIGNATURE: [Signature]

For Receipt Only

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook  
( Instruction No.19 )  
( SPECIMEN LETTER 9 )

Date: 08/2002  
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# MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
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VESSEL MINERVA GRACE Port HOLYROOD  
Date 4/1/2013

TO: TERMINAL / RECEIVERS

## NOTE OF PROTEST

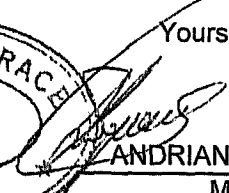
### RE: "DIRECT DELAY" IN STARTING DISCHARGE

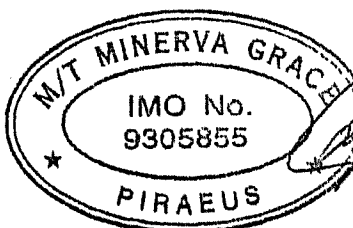
This is to protest against the fact that, for reasons, beyond the vessel's control, the discharging operations, have delayed in commencing, for a period of 3 days, 11 hours and 30 min.

In this respect kindly consider that:

- Vessel was arrived on 31/12/2012 / 2:00 hrs (date/time)
- Vessel was anchored on 1/1/2013 / 13:30 hrs (date/time)
- Vessel's "N.O.R." was presented on 31/12/2012 / 2:18 hrs (date/time)
- Vessel's anchor awaigh on 3/1/2013 / 7:30 hrs (date/time)
- Vessel was berthed on 3/1/2013 / 11:06 hrs (date/time)
- Measuring, sampling and other related procedures have ended without any notice or reservation and verbal permission of discharge was given on 3/1/2013 / 13:48 hrs (date/time)

Given the circumstances as above, I hold you fully responsible for the delays, any direct and indirect damage and other consequences including but not limited to demurrage if any.

Yours faithfully,  
  
ANDRIANOS NESTOR  
Master



## ACKNOWLEDGED

NAME: Mike Flynn DATE: 2013-01-04 TIME: 1400

SIGNATURE: 

**For Receipt Only**

Authorized by: Operations dept. Issued to: All Masters	Master's Handbook ( Instruction No.19 ) ( SPECIMEN LETTER 2 )	Date: 08/2002 Page: - 1 -
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**MINERVA MARINE INC.**

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

**VESSEL** MINERVA GRACE

**Port** HOLYROOD

**Date** 4/1/2013

**TO:** TERMINAL / RECEIVERS

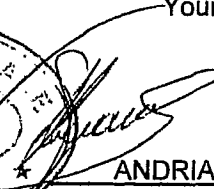
**NOTE OF PROTEST**

**RE: SHORE LINE CHECK (DISPLACEMENT)**  
**BEFORE LOADING / DISCHARGING**

This is to protest against the fact, that you have denied to perform shore line check / displacement in order to verify the condition of the shore line before **loading / discharging** commencing.

Furthermore due to the size/length of the shore line, I consider it of utmost importance to establish beyond any doubt whether same is fluff, partly empty or empty as its capacity has serious effect to the loading quantity / discharging outturn quantity.

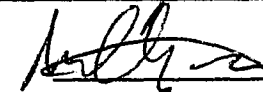
This protest is to serve as notice for any claim that might arise against the Vessel, her Owners or Charterers for any damage including but not limited to loss of cargo

Yours faithfully,  
  
**ANDRIANOS NESTOR**  
Master



**ACKNOWLEDGED**

**NAME:** Mike Flynn **DATE:** 2013-01-04 **TIME:** 1400

**SIGNATURE:** 

**For Receipt Only**

Authorized by: Operations dept.  
Issued to: All Masters

**Master's Handbook**  
**( Instruction No.18 )**  
**( SPECIMEN LETTER 44 )**

Date: 08/2002  
Page: - 1 -  
Rev.No./Date: 1/11-2003





# MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA GRACE

Port HOLYROOD

Date 4/1/2013

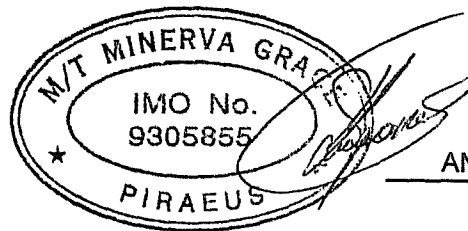
TO: TERMINAL / RECEIVERS

## NOTE OF PROTEST

### RE: NOTICE OF READINESS ACCEPTANCE TIME

This is to protest against the fact , that in spite my vessel has tendered her Notice of Readiness on 31/12/2012 at 2:18 hours you have accepted on 3/1/2013 at 13:30 hours.

Therefore, following the above, I hold you fully responsible for all consequences whatsoever, including, but not limited to, demurrage to be incurred.



Yours faithfully,

ANDRIANOS NESTOR  
Master

## ACKNOWLEDGED

NAME: Mike Flynn

DATE: 2013-01-04

TIME: 1800

SIGNATURE: [Signature]

Receipt Only

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook  
( Instruction No.18 )  
( SPECIMEN LETTER 46 )

Date: 08/2002  
Page: - 1 -



# MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA GRACE

Port HOLYROOD

Date 4/1/2013

TO: TERMINAL / RECEIVERS

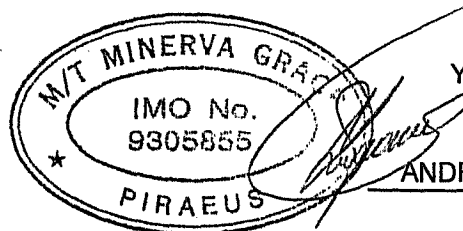
## NOTE OF PROTEST

I hereby do lodge protest in respect of  
the fact that berthing operations were considerably delayed due to the limited manning of the instalation  
and or its Management. In fact, "first line ashore" was given on 03/01/2013 at 09:00 hrs and vessel  
secured on 03/01/2013 at 11:06.

It is worthwhile noting that the berthing delays resulted in a considerable expenditure as far as standing -  
by tug and other related services are concerned and exposed the vessel to weather and related  
potential dangers for a prolonged period time.

I must therefore on behalf of my Owners and/or any other party concerned hold you full responsible for  
any delays, losses, claims, contamination, expenses, damage and or cost incurred thereby.

Further on behalf of my owners and or any other party concerned, I reserve their rights to refer to this  
matter at a future date.



Yours faithfully,

ANDRIANOS NESTOR  
Master

## ACKNOWLEDGED

NAME: Mike Flynn

DATE: 2013-01-05

TIME: 1400

SIGNATURE: [Signature]

For Receipt Only

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook  
( Instruction No.19 )  
( SPECIMEN LETTER 23 )

Date: 08/2002  
Page: - 1 -

Vessel's Name : M/T MERIOM GLORY  
Voyage N° : 60 / 2012  
Port of : Holyrood  
Date : 09.11.2012  
Time : 0012 Hrs LT

Messrs: Hydro  
Agent : Canadian Maritime Agency  
Cargo: Fuel Oil

## LETTER OF PROTEST UNBERTHING DELAY

Dear Sirs

Please be advised that vessel under my command, Meriom Glory, is ready for unmooring on 09<sup>th</sup> November 2012 at 00:12Hrs. LT.

Pilot booked on 09<sup>th</sup> November 2012 at 08:00 Hrs LT, making a unberthing delay.

On behalf of the Owners, Operators and / or the Charterers, we hereby reserve their rights, to take any action as they may deem necessary in respect of these facts at a later date.

Received by:

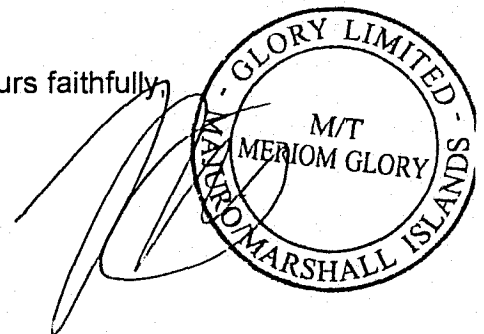
Signatory: Bill Kiziloy  
(Please print name in capitals)

Signature : Bill Kiziloy

Date/Time: Nov 8/2012

Sybil A. Davis

Yours faithfully,



Capt. Igor Zavorin

Master of M/T Meriom Glory

Vessel's Name : M/T MERIOM GLORY  
Voyage N° : 60 / 2012  
Port of : Holyrood  
Date : 08.11.2012  
Time : 2306 Hrs LT

Messrs: Hydro  
Agent : Canadian Maritime Agency  
Cargo: Fuel Oil

## LETTER OF PROTEST BERTHING DELAY

Dear Sirs,

Please be advised that vessel under my command, Meriom Glory, has tendered NOR on 04<sup>th</sup> November 2012 at 04:30 Hrs. LT.

Pilot boarded on 07<sup>th</sup> November 2012 at 08:00 Hrs LT, and vessel was berthed on 07<sup>th</sup> November 2012, at 12:30 Hrs LT, making a berthing delay.

On behalf of the Owners, Operators and / or the Charterers, we hereby reserve their rights, to take any action as they may deem necessary in respect of these facts at a later date.

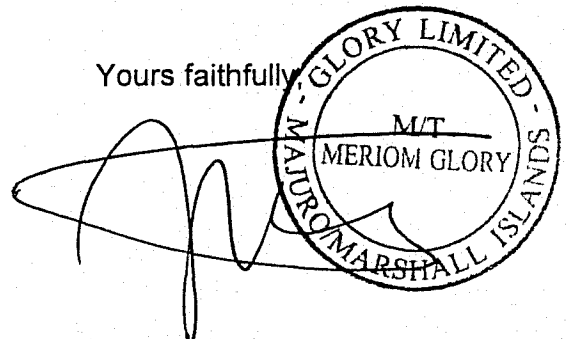
Received by:

Signatory: BILL KILPATRICK  
(Please print name in capitals)

Signature : B. Kilpatrick

Date/Time: Nov 8 2012  
Spoke on look only

Yours faithfully,



Capt. Igor Zavorin

Master of M/T Meriom Glory

Vessel's name MERIOM GLORY  
Voyage No 60 / 2012  
Port of Holyrood  
Date 08.11.12  
Time 2306 Hrs LT

Messrs : HYDRO  
Agent: Canadian Maritime Agency  
Cargo: Fuel Oil

## LETTER OF PROTEST LOW DISCHARGING RATE

Dear Sirs,

Please be advised that M/T Meriom Glory, was able to discharge cargo of Fuel Oil by the rate of 3300 Cbm / Hr, through 6X14" + 1X10" manifold.

Terminal has connected only two discharging hose, of 12 inches, and due to slow discharging rate vessel incurred delay, and discharging time was prolonged.

For this low discharging rate, we hereby, formally reserve the rights to our Owners, Operators and / or Charterers, to take any such action, as they may deem necessary in respect of these facts, at a future date.

Received by :

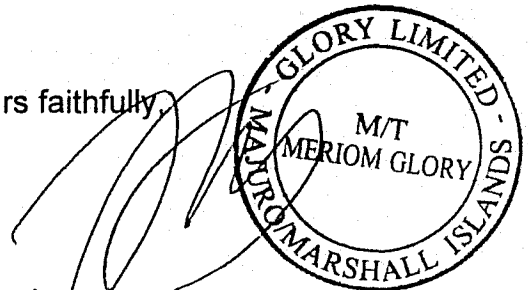
Signatory : BILL KILROY  
(Please print name in capitals)

Signature : [Signature]

Date/Time : Nov 8/2012

Signed as per T.O.F.

Yours faithfully,



Capt. Igor Zavorin  
Master M/T Meriom Glory

## MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA ANNA

Port HOLYROOD

Date 19/04/2012

TO: TERMINAL / RECEIVERS

### NOTE OF PROTEST

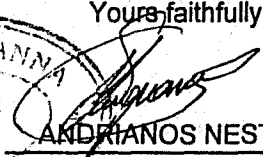
#### RE: "DIRECT DELAY" IN STARTING DISCHARGE


This is to protest against the fact that, for reasons, beyond the vessel's control, the discharging operations, have delayed in commencing, for a period of 1 days, 21 hours and 30 min.

In this respect kindly consider that:

- Vessel was arrived on 15/04/2012 / 19:00 hrs (date/time)
- Vessel was anchored on 15/04/2012 / 19:30 hrs (date/time)
- Vessel's "N.O.R." was presented on 15/04/2012 / 19:30 hrs (date/time)
- Vessel's anchor awaigh on 17/04/2012 / 07:06 hrs (date/time)
- Vessel was berthed on 17/04/2012 / 10:24 hrs (date/time)
- Measuring, sampling and other related procedures have ended without any notice or reservation and verbal permission of discharge was given on 17/04/2012 / 17:00 hrs (date/time)

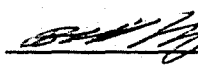
Given the circumstances as above, I hold you fully responsible for the delays, any direct and indirect damage and other consequences including but not limited to demurrage if any.

Yours faithfully,  
  
ANDRIANOS NESTOR  
Master



### ACKNOWLEDGED

NAME: B. N. K. Foy DATE: 20th April 2012 TIME: 1836

SIGNATURE:  Sign as per only

**MINERVA MARINE INC.**

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

**VESSEL** MINERVA ANNA

**Port** HOLYROOD

**Date** 19/04/2012

**TO:** TERMINAL / RECEIVERS

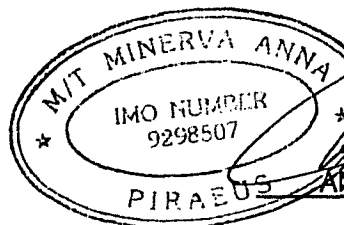
**NOTE OF PROTEST**

**RE: SHORE LINE CHECK (DISPLACEMENT)**  
**BEFORE LOADING / DISCHARGING**

This is to protest against the fact, that you have denied to perform shore line check / displacement in order to verify the condition of the shore line before **loading / discharging** commencing.

Furthermore due to the size/length of the shore line, I consider it of utmost importance to establish beyond any doubt whether same is fluff, partly empty or empty as its capacity has serious effect to the loading quantity / discharging outturn quantity.

This protest is to serve as notice for any claim that might arise against the Vessel, her Owners or Charterers for any damage including but not limited to loss of cargo

Yours faithfully,  
  
ANDRIANOS NESTOR  
Master

**ACKNOWLEDGED**

**NAME:** BILL KILFOY **DATE:** April 19/2012 **TIME:** 18:36

**SIGNATURE:**  

Authorized by: Operations dept.

Master's Handbook

Date: 08/2002

**MINERVA MARINE INC.**

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

**VESSEL** MINERVA ANNA

**Port** HOLYROOD

**Date** 19/04/2012

**TO:** TERMINAL / SHIPPERS

**NOTE OF PROTEST**

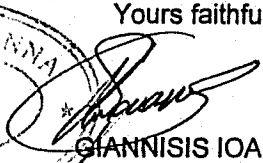
**RE: "REFUSE TO SIGN" AND/OR SIGNED "FOR RECEIPT ONLY"**  
**SHIP'S LOADING / DISCHARGING DOCUMENTS**

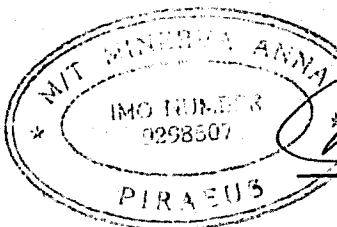
This is to protest against the fact, that you have refused to sign and/or signed for receipt only following ship's documents:

- |   |   |                                      |
|---|---|--------------------------------------|
| <input checked="" type="checkbox"/> Notice of Readiness | <input type="checkbox"/> Loading Instructions         | <input type="checkbox"/> Pumping Log |
| <input type="checkbox"/> Discharging Instructions       | <input type="checkbox"/> Slop's Certificate           | <input type="checkbox"/> _____       |
| <input type="checkbox"/> Statement of Facts             | <input type="checkbox"/> Pumping Log (hourly)         | <input type="checkbox"/> _____       |
| <input type="checkbox"/> Bunker Survey Report           | <input type="checkbox"/> Receipt for cargo samples    | <input type="checkbox"/> _____       |
| <input type="checkbox"/> Seavalves Sealing Certificate  | <input type="checkbox"/> Ullage report                | <input type="checkbox"/> _____       |
| <input type="checkbox"/> Tank Inspection Certificate    | <input checked="" type="checkbox"/> Letter of Protest | <input type="checkbox"/> _____       |

Therefore, following the above, I hold fully responsible for all consequences whatsoever, including but not limited to, demurrage to be incurred.

☒ Tick as applicable

Yours faithfully,  
  
**GIANNIS IOAKEIM**  
Master



**ACKNOWLEDGED**

**NAME:** BILL KELLEY **DATE:** April 19th 2012 **TIME:** 18:35

**SIGNATURE:**  Bill as per only.

Authorized by: Operations dept.  
Issued to: All Masters

**Master's Handbook**  
**( Instruction No.18 )**  
**( SPECIMEN LETTER )**

Date: 08/2002  
Page: - 1 -





# MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA ANNA

Port HOLYROOD

Date 19/04/2012


TO: TERMINAL / RECEIVERS

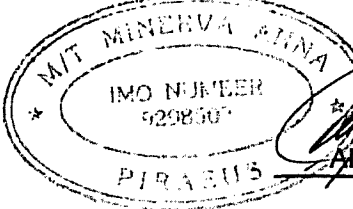
## NOTE OF PROTEST

### RE: NOTICE OF READINESS ACCEPTANCE TIME

This is to protest against the fact , that in spite my vessel has tendered her Notice of Readiness on 15/04/2012 at 19:30 hours you have accepted on 17/04/2012 at 13:48 hours.

Therefore, following the above, I hold you fully responsible for all consequences whatsoever, including, but not limited to, demurrage to be incurred.

Yours faithfully,  
  
ANDRIANOS NESTOR  
Master



### ACKNOWLEDGED

NAME: BILL KELLEY DATE: APRIL 19/2012 TIME: 18:36

SIGNATURE:  Signed on behalf of

# MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA ANNA

Port HOLYROOD

Date 15<sup>TH</sup> MARCH 2012

TO: SHIPPERS / TERMINAL / SURVEYORS

## NOTE OF PROTEST

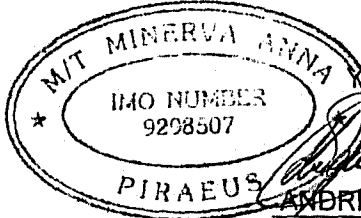
RE: "REFUSE TO SIGN" AND/OR SIGNED "FOR RECEIPT ONLY"  
SHIP'S LOADING / DISCHARGING DOCUMENTS

This is to protest against the fact, that you have refused to sign **and/or** signed for receipt only following ship's documents:

- |   |  |  |
|---|--|--|
| <input checked="" type="checkbox"/> Notice of Readiness | <input type="checkbox"/> Loading Instructions            | <input type="checkbox"/> Pumping Log         |
| <input type="checkbox"/> Discharging Instructions       | <input type="checkbox"/> Slop's Certificate              | <input type="checkbox"/> Confirmatory Letter |
| <input checked="" type="checkbox"/> Statement of Facts  | <input checked="" type="checkbox"/> Pumping Log (hourly) | <input type="checkbox"/> Verification Letter |
| <input type="checkbox"/> Bunker Survey Report           | <input type="checkbox"/> Receipt for cargo samples       | <input type="checkbox"/> C.O.W. Statement    |
| <input type="checkbox"/> Seavalves Sealing Certificate  | <input type="checkbox"/> Ullage report                   | <input type="checkbox"/> Satisfaction sheet  |
| <input type="checkbox"/> Tank Inspection Certificate    | <input checked="" type="checkbox"/> Letter of Protest    | <input type="checkbox"/> V.E.F.              |

Therefore, following the above, I hold fully responsible for all consequences whatsoever, including but not limited to, demurrage to be incurred.

☒ Tick as applicable

Yours faithfully,  
  
ANDRIANOS NESTOR  
Master

## ACKNOWLEDGED

NAME: BILL KILFOY DATE: March 15 2012 TIME: 14:18

SIGNATURE:  System Mail only

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook

Date: 08/2002



## MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA ANNA

Port HOLYROOD

Date 15/03/2012

TO: TERMINAL / RECEIVERS

### NOTE OF PROTEST

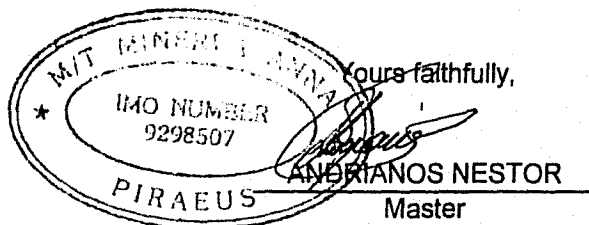
I hereby do lodge protest in respect of

the fact that berthing operations were considerably delayed due to the limited manning of the instalation  
and or its Management. In fact, "first line ashore" was given on 14/03/2012 at 08:48 hrs and vessel  
secured on 14/03/2012 at 11:18.

It is worthwhile noting that the berthing delays resulted in a considerable expenditure as far as standing -  
by tug and other related services are concerned and exposed the vessel to weather and related  
potential dangers for a prolonged period time.

I must therefore on behalf of my Owners and/or any other party concerned hold you full responsible for  
any delays, losses, claims, contamination, expenses, damage and or cost incurred thereby.

Further on behalf of my owners and or any other party concerned, I reserve their rights to refer to this  
matter at a future date.



### ACKNOWLEDGED

NAME: BILL KILFOY DATE: March 15 2012 TIME: 14:18

SIGNATURE: [Signature] Sgt as per unit only

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook  
(Instruction No 40)

Date: 08/2002

**MINERVA MARINE INC.**

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

**VESSEL** MINERVA ANNA

**Port** HOLYROOD

**Date** 15/03/2012


**TO:** TERMINAL / RECEIVERS

**NOTE OF PROTEST**

**RE: NOTICE OF READINESS ACCEPTANCE TIME**

This is to protest against the fact , that in spite my vessel has tendered her Notice of Readiness on 12/03/2012 at 22:30 hours you have accepted on 14/03/2012 at 13:36 hours.

Therefore, following the above, I hold you fully responsible for all consequences whatsoever, including, but not limited to, demurrage to be incurred.

Yours faithfully,  
  
ANDRIANOS NESTOR  
Master

**ACKNOWLEDGED**

**NAME:** DILL KILROY **DATE:** march 15 2012 **TIME:** 14:18

**SIGNATURE:**  Signed on behalf of

## MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA ANNA

Port HOLYROOD

Date 15/03/2012

TO: TERMINAL / RECEIVERS

### NOTE OF PROTEST

#### RE: "DIRECT DELAY" IN STARTING DISCHARGE

This is to protest against the fact that, for reasons, beyond the vessel's control, the discharging operations, have delayed in commencing, for a period of 1 days, 15 hours and 54 min.

In this respect kindly consider that:

- Vessel was arrived on 12/03/2012 / 22:00 hrs (date/time)
- Vessel was anchored on 13/02/2012 / 02:18 hrs (date/time)
- Vessel's "N.O.R." was presented on 12/03/2012 / 22:30 hrs (date/time)
- Vessel's anchor awaigh was on 14/03/2012 / 07:24 hrs (date/time)
- Vessel was berthed on 14/03/2012 / 11:18 hrs (date/time)
- Measuring, sampling and other related procedures have ended without any notice or reservation and verbal permission of discharge was given on 14/03/2012 / 14:24 hrs (date/time)

Given the circumstances as above, I hold you fully responsible for the delays, any direct and indirect damage and other consequences including but not limited to demurrage if any.



Yours faithfully,

ANDRIANOS NESTOR  
Master

### ACKNOWLEDGED

NAME: BILL KILFOY DATE: MARCH 15 2012 TIME: 14:18

SIGNATURE: [Signature] signed on behalf of

Authorized by: Operations dept

Master's Handst:

## MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA ANNA

Port HOLYROOD

Date 15/03/2012

TO: TERMINAL / RECEIVERS

### NOTE OF PROTEST

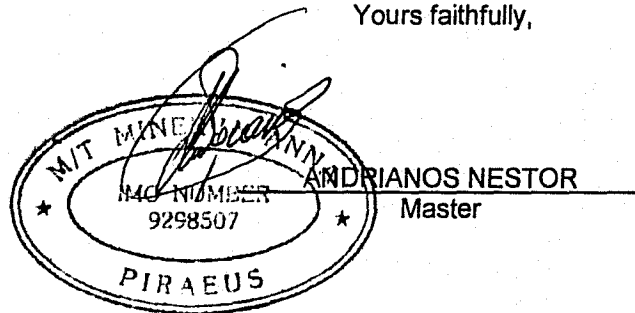
#### RE: SHORE LINE CHECK (DISPLACEMENT) BEFORE LOADING / DISCHARGING

This is to protest against the fact, that you have denied to perform shore line check / displacement in order to verify the condition of the shore line before **loading / discharging** commencing.

Furthermore due to the size/length of the shore line, I consider it of utmost importance to establish beyond any doubt whether same is fluff, partly empty or empty as its capacity has serious effect to the loading quantity / discharging outturn quantity.

This protest is to serve as notice for any claim that might arise against the Vessel, her Owners or Charterers for any damage including but not limited to loss of cargo

Yours faithfully,



#### ACKNOWLEDGED

NAME: BILL KILFOY DATE: MARCH 15/2012 TIME: 14:18

SIGNATURE: [Signature] Sybil A. Kint...

Authorized by: Operations dept

Master's Handst.

**MINERVA MARINE INC.**

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA ANNA

Port HOLYROOD

Date 15/03/2012

TO: TERMINAL / RECEIVERS

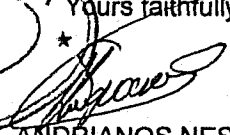
**NOTE OF PROTEST**

**RE: DELAY IN DISCHARGING DUE TO HIGH BACK PRESSURE**

This is to protest against the fact that my vessel, although maintaining a constant pressure of 7.4 kgs/cm<sup>2</sup> at ships' rails is unable to exercise her maximum discharging capability as indicated in my letter dated 14/03/2012, and it is being restricted by high back pressure attributed to the following reasons:

- ☒ Limited number of hoses 2 x 300 mm and their small bore.
- ☒ ~~Considerable length of the shore pipeline and the raised location of the shore tanks.~~
- ☐ Limited number of hoses and their small bore, combined with the considerable pipe line distance and high location of shore tanks.

Following above, I hold you fully responsible for any direct or indirect damage, delays and other consequences including but not limited to demurrage to be incurred.

Yours faithfully,  
  
ANDRIANOS NESTOR  
Master

*(Circular stamp: M/T MINERVA ANNA, IMO NUMBER 9298507, PIRAEUS)*

☒ Tick as necessary

**ACKNOWLEDGED**

NAME: BUD KILFOY DATE: MARCH 15 2012 TIME: 1418

SIGNATURE:  Sign on back only

Authorized by: Operations dept.

Master's Handbook

Date: 08/2002

Issued to: All Masters

# MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

## NOTICE OF READINESS

Messrs TERMINAL / RECEIVERS

Port HOLYROOD

TENDERED AT CUSTOMARY AREA

Time 05:30

Date 13 / 03 / 2012

Dear Sirs,

I hereby tender you the M/T MINERVA ANNA as being ready in all respects  
to commence ~~loading~~ / discharging of the cargo (es) of 36028.999 MT, FUEL OIL

Laytime shall commence in accordance with the relevant terms and conditions of charter party

dated 27<sup>th</sup> JANUARY 2012 on Account of " TRAFIGURA "

Yours faithfully,

ANDRIANOS NESTOR  
MASTER



### ACCEPTED

NAME

And N. Nestor (Master) DATE March 14 TIME 13:36

*Spill as per it only*

SIGNATURE

And N. Nestor



# MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA ANNA

Port HOLYROOD

Date 16/02/2012

TO: TERMINAL / RECEIVERS

## NOTE OF PROTEST

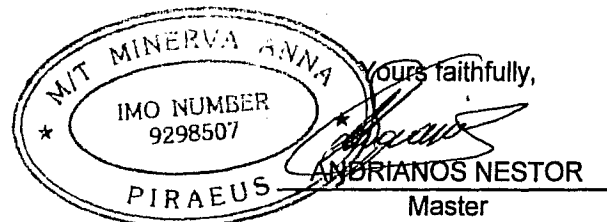
I hereby do lodge protest in respect of

the fact that berthing operations were considerably delayed due to the limited manning of the instalation  
and or its Management. In fact, "first line ashore" was given on 15/02/2012 at 08:48 hrs and vessel  
secured on 15/02/2012 at 11:42.

It is worthwhile noting that the berthing delays resulted in a considerable expenditure as far as standing -  
by tug and other related services are concerned and exposed the vessel to weather and related  
potential dangers for a prolonged period time.

I must therefore on behalf of my Owners and/or any other party concerned hold you full responsible for any delays, losses, claims, contamination, expenses, damage and or cost incurred thereby.

Further on behalf of my owners and or any other party concerned, I reserve their rights to refer to this matter at a future date.



### ACKNOWLEDGED

NAME:

Mike Ryan

DATE:

2016-02-16

TIME:

1445

SIGNATURE:

[Signature]

**FOR RECEIPT ONLY**

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook  
( Instruction No.19 )  
( SPECIMEN LETTER 23 )

Date: 08/2002  
Page: - 1 -

# MINERVA MARINE INC.

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

VESSEL MINERVA ANNA

Port HOLYROOD

Date 16/02/2012

TO: TERMINAL / SHIPPERS

## NOTE OF PROTEST

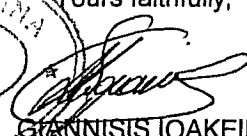
RE: "REFUSE TO SIGN" AND/OR SIGNED "FOR RECEIPT ONLY"  
SHIP'S LOADING / DISCHARGING DOCUMENTS

This is to protest against the fact, that you have refused to sign and/or signed for receipt only following ship's documents:

- |   |  |                                      |
|---|--|--------------------------------------|
| <input checked="" type="checkbox"/> Notice of Readiness           | <input type="checkbox"/> Loading Instructions            | <input type="checkbox"/> Pumping Log |
| <input type="checkbox"/> Discharging Instructions                 | <input type="checkbox"/> Slop's Certificate              | <input type="checkbox"/> _____       |
| <input checked="" type="checkbox"/> Statement of Facts            | <input checked="" type="checkbox"/> Pumping Log (hourly) | <input type="checkbox"/> _____       |
| <input checked="" type="checkbox"/> Bunker Survey Report          | <input type="checkbox"/> Receipt for cargo samples       | <input type="checkbox"/> _____       |
| <input checked="" type="checkbox"/> Seavalves Sealing Certificate | <input checked="" type="checkbox"/> Ullage report        | <input type="checkbox"/> _____       |
| <input type="checkbox"/> Tank Inspection Certificate              | <input checked="" type="checkbox"/> Letter of Protest    | <input type="checkbox"/> _____       |

Therefore, following the above, I hold fully responsible for all consequences whatsoever, including but not limited to, demurrage to be incurred.

☒ Tick as applicable

Yours faithfully,  
  
GIANNIS IOAKEIM  
Master

### ACKNOWLEDGED

NAME: Mike Flynn DATE: 2012-02-16 TIME: 1445

SIGNATURE: 

**FOR RECEIPT ONLY**

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook  
( Instruction No.18 )  
( SPECIMEN LETTER 45 )

Date: 08/2002  
Page: - 1 -

**MINERVA MARINE INC.**

141-143 VOULIAGMENIS AVENUE & AELOU 1 STREET, VOULA 16673, ATHENS - GREECE  
PH: 210-8907570, TLX: 214544/214545 MIMA GR, FAX: 210-8907670, E-MAIL: [op@minervatank.gr](mailto:op@minervatank.gr)

**VESSEL** MINERVA ANNA

**Port** HOLYROOD

**Date** 16/02/2012

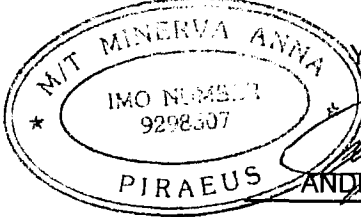
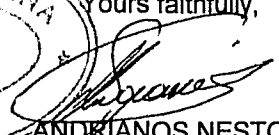
**TO:** TERMINAL / RECEIVERS

**NOTE OF PROTEST**

**RE: NOTICE OF READINESS ACCEPTANCE TIME**

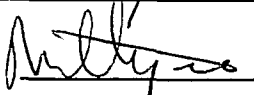
This is to protest against the fact , that in spite my vessel has tendered her Notice of Readiness on 13/02/2012 at 05:30 hours you have accepted on 15/02/2012 at 14:12 hours.

Therefore, following the above, I hold you fully responsible for all consequences whatsoever, including, but not limited to, demurrage to be incurred.

 Yours faithfully,  
  
ANDRIANOS NESTOR  
Master

**ACKNOWLEDGED**

**NAME:** Mike Flynn **DATE:** 2012-02-16 **TIME:** 1445

**SIGNATURE:** 

**FOR RECEIPT ONLY**

Authorized by: Operations dept.  
Issued to: All Masters

Master's Handbook  
( Instruction No.18 )  
( SPECIMEN LETTER 46 )

Date: 08/2002  
Page: - 1 -


VESSEL MINERVA ANNAPort HOLYROODDate 16/02/2012TO: TERMINAL / RECEIVERS**NOTE OF PROTEST****RE: SHORE LINE CHECK (DISPLACEMENT)**  
**BEFORE ~~LOADING~~ / DISCHARGING**

This is to protest against the fact, that you have denied to perform shore line check / displacement in order to verify the condition of the shore line before **loading / discharging** commencing.

Furthermore due to the size/length of the shore line, I consider it of utmost importance to establish beyond any doubt whether same is fluff, partly empty or empty as its capacity has serious effect to the loading quantity / discharging outturn quantity.

This protest is to serve as notice for any claim that might arise against the Vessel, her Owners or Charterers for any damage including but not limited to loss of cargo

Yours faithfully,



*[Signature]*  
ANDRIANOS NESTOR  
Master

**ACKNOWLEDGED**NAME: Mike Flynn DATE: 2012-02-16 TIME: 1445SIGNATURE: *[Signature]***FOR RECEIPT ONLY**Authorized by: Operations dept.  
Issued to: All MastersMaster's Handbook  
( Instruction No.18 )  
( SPECIMEN LETTER 44 )Date: 08/2002  
Page: - 1 -  
Rev.No./Date: 1/11-2003

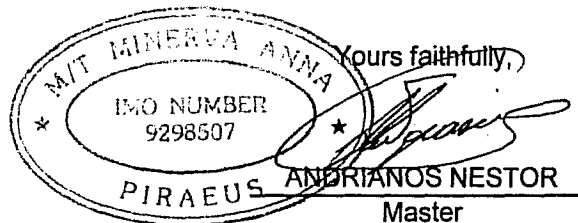
VESSEL MINERVA ANNAPort HOLYROODDate 16/02/2012TO: TERMINAL / RECEIVERS**NOTE OF PROTEST****RE: "DIRECT DELAY" IN STARTING DISCHARGE**

This is to protest against the fact that, for reasons, beyond the vessel's control, the discharging operations, have delayed in commencing, for a period of 2 days, 9 hours and 18 min.

In this respect kindly consider that:

- Vessel was arrived on 13/02/2001 / 05:30 hrs (date/time)
- Vessel was anchored on 13/02/2012 / 16:42 hrs (date/time)
- Vessel's "N.O.R." was presented on 13/02/2012 / 05:30 hrs (date/time)
- Vessel's anchor awaigt was on 15/02/2012 / 07:12 hrs (date/time)
- Vessel was berthed on 15/02/2012 / 11:42 hrs (date/time)
- Measuring, sampling and other related procedures have ended without any notice or reservation and verbal permission of discharge was given on 15/02/2012 / 14:48 hrs (date/time)

Given the circumstances as above, I hold you fully responsible for the delays, any direct and indirect damage and other consequences including but not limited to demurrage if any.

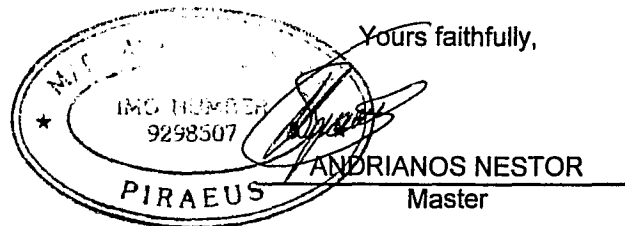
**ACKNOWLEDGED**NAME: Nike Ryan DATE: 2012-02-16 TIME: 1445SIGNATURE: [Signature]**FOR RECEIPT ONLY**Authorized by: Operations dept.  
Issued to: All MastersMaster's Handbook  
( Instruction No.19 )  
( SPECIMEN LETTER 2 )Date: 08/2002  
Page: - 1 -

VESSEL MINERVA ANNAPort HOLYROODDate 16/02/2012TO: TERMINAL / RECEIVERS**NOTE OF PROTEST****RE: DELAY IN DISCHARGING DUE TO HIGH BACK PRESSURE**

This is to protest against the fact that my vessel, although maintaining a constant pressure of 7.2 kgs/cm<sup>2</sup> at ships' rails is unable to exercise her maximum discharging capability as indicated in my letter dated 15/02/2012, and it is being restricted by high back pressure attributed to the following reasons:

- ☒ Limited number of hoses 2 x 300 mm and their small bore.
- ☒ ~~Considerable length of the shore pipeline and the raised location of the shore tanks.~~
- ☐ Limited number of hoses and their small bore, combined with the considerable pipe line distance and high location of shore tanks.

Following above, I hold you fully responsible for any direct or indirect damage, delays and other consequences including but not limited to demurrage to be incurred.

☒ Tick as necessary**ACKNOWLEDGED**NAME: Nick RyanDATE: 2012-02-16TIME: 1445SIGNATURE: [Signature]**FOR RECEIPT ONLY**Authorized by: Operations dept.  
Issued to: All MastersMaster's Handbook  
( Instruction No.19 )  
( SPECIMEN LETTER 9 )Date: 08/2002  
Page: - 1 -

M/T " ARIS "

NASSAU

Voyage # : 37  
Port : HOLYROOD  
Date : 01.02.2012  
Terminal : HOLYROOD NL HYDRO TERMINAL  
Cargo : FO

To Messrs : NL HYDRO  
To Messrs : HOLYROOD NL HYDRO TERMINAL  
To Messrs : Whom it may concern

**Re: Delay of Acceptance the Notice of Readiness**

Dear Sirs,

I hereby do lodge protest in respect of the time difference between that of notice of Readiness Tendered and Notice of Readiness Acceptance:

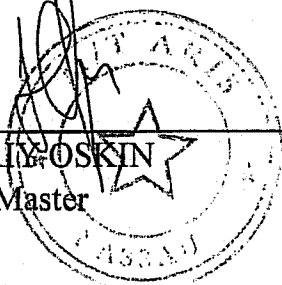
Vessel Tendered on : **28-Jan-12** at **07:45 LT** and was accepted  
on **31-Jan-12** at **15:48 LT**

I must therefore on behalf of my Owners and / or other party concerned hold you fully responsible for any delays, losses, claims, expenses, damage and / or cost incurred thereby.

Further on behalf of my Owners and / or other party concerned, I reserve their rights to refer to this matter at a future date.

Yours Faithfully

Capt. YURII OSKIN  
Master



On Behalf of Terminal

**FOR RECEIPT ONLY**

<b>TSAKOS COLUMBIA SHIPMANAGEMENT ("TCM") S.A.</b> <b>VESSEL OPERATION PROCEDURES MANUAL</b> <b>DELAYS BERTHING OR UNBERTHING</b>	Doc. No: LOP-003
	Issue No: 01
	Date effective: 01/07/2010
	Page: 1 of 1

To: NL HYDRO  
To: HOLYROOD NL HYDRO TERMINAL  
To: Whom It may concern

Date: 01.02.2012  
Port: HOLYROOD  
Vessel: M/T "ARIS"  
Voyage No: 37

**Subject: Letter of Protest for Delays Berthing or Unberthing**

Dear Sirs,

The vessel incurred delay berthing as follows:

From 28.01.2012 15:00 To: 31.01.2012 07:45

Reason for the delay: Awaiting weather to improve to proceed to berth

On behalf of my owners, charterers or other interested parties, I note protest and hold you liable for any consequential losses, damages, or claims that may be sustained on this account.

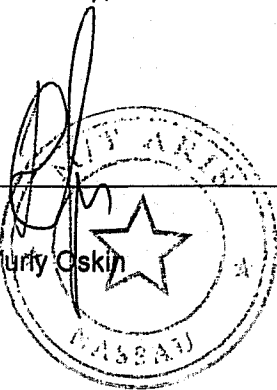
I reserve the right to further extend this Letter of Protest.

Please acknowledge receipt of this Letter of Protest.

Yours sincerely,

Master

Capt. Yuriy Oskin



Terminal representative

**FOR RECEIPT ONLY**



<b>TSAKOS COLUMBIA SHIPMANAGEMENT ("TCM") S.A.</b> <b>VESSEL OPERATION PROCEDURES MANUAL</b>	Doc. No: LOP-001 Issue No: 01 Date effective: 01/07/2010
<b>GENERAL LETTER OF PROTEST</b>	Page: 1 of 1

To: Whom It may concern

Date: 01.02.2012

Port: HOLYROOD

Vessel: M/T "ARIS"

Voyage No: 37

**Subject: Letter of protest**

Dear Sirs,


I hereby note protest for the following reason(s):

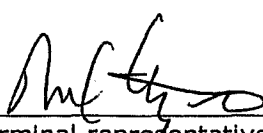
28.01.2012 07:45 LT – vessel arrived to ST.JOHNS pilot station for proceeding to Port of Holyrood.

28.01.2012 11:00 LT – pilot couldn't board the ship due to the rough weather condition and as per agreement with ST.JOHNS VTS the ship proceeded to Holyrood without a pilot on board.

On behalf of my owners, charterers or other interested parties, I note protest and hold you liable for any consequential losses, damages, or claims that may be sustained on this account.

Yours sincerely,

  
Master  
Capt. Yuriy Oskin

  
Terminal representative

**FOR RECEIPT ONLY**

<b>TSAKOS COLUMBIA SHIPMANAGEMENT ("TCM") S.A.</b> <b>VESSEL OPERATION PROCEDURES MANUAL</b> <b>L.O.P. RESTRICTIONS ON THE DISCHARGE RATE</b>	Doc. No: LOP-009
	Issue No: 01
	Date effective: 01/07/2010
	Page: 1 of 1

To: NL HYDRO

Date: 01.02.2012

To: HOLYROOD NL HYDRO TERMINAL

Port: HOLYROOD

To: Whom It may concern

Vessel: M/T "ARIS"

Voyage No: 37

**Subject: Letter of Protest for Restrictions on the Discharge Rate**

Dear Sirs,

One or more of the following restrictions were placed on the vessel during the cargo operation:

1. The number and size of the vessel's manifolds which were offered for the discharge was: 6X16"

The number and size of terminal connections which were provided for cargo operations was: 2X12"

2. The total discharge capability of the vessel is: 22644 Bbls/hrs
3. The terminal restrictions resulted in a discharge rate of: 10203 Bbls/hrs

On behalf of my owners, charterers or other interested parties, I note protest and hold you liable for any consequential losses, damages, or claims that may be sustained on this account.

I reserve the right to further extend this Letter of Protest.

Please acknowledge receipt of this Letter of Protest.

Yours sincerely,

Master

Capt. Yuriy Oskin



Terminal representative

**FOR RECEIPT ONLY**

INTERNATIONAL TANKER MANAGEMENT



VESSEL : M/T "HC Elida"  
FLAG : Liberia  
PORT of REGISTRY : Monrovia  
OWNER : MT "HC Elida" Tankschiffahrts GmbH & Co. KG

LETTER OF PROTEST

MESSRS. TO: NL. HYDRO OIL TERMINAL  
TO: CANADIAN MARITIME AGENCY  
TO: RIOENERGY COMPANY  
TO WHOM IT MAY CONCERN

DATE : 01.01.2012  
PLACE : HOLYROOD  
BERTH : NL. HYDRO OIL TERMINAL

SUBJECT : SLOW DISCHARGE RATE

Dear Sirs,

I would like to draw your attention to the fact that the vessel was able to discharge her Cargo Fuel Oil from at least 3 Cargo Groups via 6 x 16" ( Maximum Discharging Rate 2700 m<sup>3</sup>/hr / 17000bbl ) Cargo arms maintaining her maximum working discharge pressure as stated in the "Pre-Discharging Agreement". However, only TWO 12-inch cargo arms were connected by terminal. And as per your restriction max rate was maintained around than 1590 m<sup>3</sup>/hr (10000bbl).

This restricted the maximum cargo handling capacity of the vessel and resulted in a significant delay in completing the discharging operation

The following discharging performance was achieved with above mentioned restrictions:

Total Cargo discharged (G.O.V.):	32235.350 m <sup>3</sup>
Actual time used for discharge:	22 hrs 20 min
Average rate:	11443.4 m3/hr

In order to protect my Owner's/ Operator's and/or Charterers' interests I hereby declare the protest against any and all consequences which may arise due to above facts and reserve the rights of my Owners to revert this matter at the time and the date convenient.

You are kindly requested to sign this letter as indicated below, retaining the original for your records and returning the copies to me.

Yours faithfully,

MASTER:

M.T. HC ELIDA	
MONROVIA	
CALL SIGN	: A8EQ6
CFF NO.	: 12311
IMO NO.	: 9236731
GRT	: 23217
DWT	: 37345.55
HRT	: 10111
RHP	: 12474

PLEASE ACKNOWLEDGE RECEIPT OF THIS "LETTER OF PROTEST"

Date : 01.01.2012 Time: 1500 Place: HOLYROOD

Rank: MARINE TERMINAL SUPERVISOR Name: Bill Kelly Signature: [Signature] Sybil on file only

INTERNATIONAL TANKER MANAGEMENT



Vessel : M/T "HC ELIDA"  
Flag : Liberia  
Port of registry : Monrovia  
Owner : MT "HC Elida" Tank Schiffahrts GmbH & Co. KG

LETTER OF PROTEST

MESSRS. TO: NL. HYDRO OIL TERMINAL  
TO: CANADIAN MARITIME AGENCY  
TO: RIOENERGY COMPANY  
TO WHOM IT MAY CONCERN

DATE : 01.01.2012  
PLACE : HOLYROOD  
BERTH : NL. HYDRO OIL TERMINAL

SUBJECT : DELAYS AT DISCHARGE PORT

Dear Sirs,

I wish to draw your attention to some facts of delay in handling of my ship at the port of Holyrood as follows:

		FROM	Till
1	Awaiting berthing	16.35 / 28.11.2011	07.50 / 31.11.2011

This letter is to notify you, that on behalf of my Owners / Operators and/or my Charterers, I hold you responsible for all delays, damages, and losses sustained as result of these matters.

You are kindly requested to sign this letter as indicated below, retaining the original for your records and returning the copies to me.

Yours faithfully,  
MASTER:

M.T. HC ELIDA  
MONROVIA  
CALL SIGN : A8EQ8  
OFF. NO. : 12311  
IMO NO. : 9236731  
DWT : 23217  
GRT : 37345.55  
HRT : 10111  
TND : 12870

D. KHALLEYEV

PLEASE ACKNOWLEDGE RECEIPT OF THIS "LETTER OF PROTEST"

Date : 01.01.2012

Time: 15.00

Place: HOLYROOD

Rank: N. A. L. V. E. T. E. R. M. I. N. A. L.  
S. U. P. E. R. V. I. S. O. R.

Name: B. H. K. A. L. F. O. Y.

Signature: Bill K.  
Sign as per card only

# Letter of Protest ( Delays )

To : RIO ENERGY

From : Ervins Liepajnieks ( Master )

Date : 09 January 2012

Port : HOLYROOD

Vessel : CPO NORWAY

Cargo : FUEL OIL

C/P Dated : 19 December 2011

I, Master of the above named vessel, hereby give formal notice and lodge a protest on behalf of my vessel's Owners, Charterers and/or the other interested parties. I hold you responsible for any consequences arising from the events described below. I also reserve the right to take such further action as may be necessary to protect the interest of those parties.

The vessel was subject to the following delays. On behalf of my Owners , Charterers and / or other interested parties I hold you fully responsible for these delays and any consequence they may have concerning laytime or demurrage.

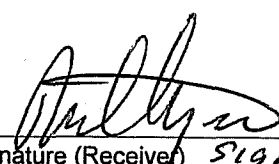
<i>From</i>	<i>To</i>	<i>Time(h)</i>	<i>Reason</i>
08/01 03:48	08/01 06:42	2.9	Awaiting for berthing.

**Total waiting time : 2.9**

**Please acknowledge receipt of this letter.**

**Yours faithfully,**

  
Ervins Liepajnieks  
Signature (Master)

  
Signature (Receiver) *signed as required only.*

Mike Flynn  
Receiver's Name (Print clearly)

Med. M Tar. Supervisor  
Receiver's Title (Print clearly)

**SAFETY MANAGEMENT SYSTEM**Issued on 15<sup>th</sup> January, 2006 / Revision 01 / Form: D/27/00**LETTER OF PROTEST**  
INAVALABILITY OF CONNECTION

Vessel : IRON POINT

Voyage: 12/ 2011

Port : HOLYROOD, CANADA NL

Date : 24.NOV. 2011

To Messer : HYDRO GENERATION STATION  
CANADIAN MARITIME AGENCY

WHOM IT MAY CONCERN

Dear Sirs,

On behalf of my Principals I, undersigned Master M/T IRON POINT, hold you responsible for the following facts and for all consequences/loss/delay which may arise there from:

This is to inform you that ship's equipped with Vapour Return manifold connections and the Terminal not provide Vapour line to use during discharging operation.

On behalf of my Owners, and operators, I hereby lodge a protest against listed delays and hold You responsible for all consequences, damages, expenses, loss or claims whatsoever which may arise there from, reserving also the right to revert on this matter at a later date.

Please acknowledge the receipt of this letter.

**LETTER TENDERED**Date : 24. NOV. 2011

The Master:

CAPT. GIORGIO MARIA ASSERETO



Acknowledge by

## SAFETY MANAGEMENT SYSTEM

Issued on 15<sup>th</sup> January, 2006 / Revision 01 / Form: D/27/00**LETTER OF PROTEST**  
INAVAILABILITY OF CONNECTION

Vessel : IRON POINT

Voyage: 12/ 2011

Port : HOLYROOD, CANADA NL

Date : 24.NOV. 2011

To Messer : HYDRO GENERATION STATION  
CANADIAN MARITIME AGENCY

WHOM IT MAY CONCERN

Dear Sirs,

On behalf of my Principals I, undersigned Master M/T IRON POINT, hold you responsible for the following facts and for all consequences/loss/delay which may arise there from:

This is to inform you that in accordance with ship's performance this ship is equipped with 5 x 16" manifold connections and is capable of discharging her cargo of FUEL OIL with maximum rate of 3,600m<sup>3</sup>/hr.

However, Terminal provided 2 x 12" connections only. This limited the ability of the vessel to utilize her full discharging capability and increased the total time of the cargo operations.

On behalf of my Owners, and operators, I hereby lodge a protest against listed delays and hold You responsible for all consequences, damages, expenses, loss or claims whatsoever which may arise there from, reserving also the right to revert on this matter at a later date.

Please acknowledge the receipt of this letter.

LETTER TENDEREDDate : 24.NOV. 2011

The Master:

CAPT. GIORGIO MARIA ASSERETO



Acknowledge by

A handwritten signature, possibly "Ed M.", followed by a line and another signature, possibly "By as per D only".

**SAFETY MANAGEMENT SYSTEM**Issued on 15<sup>th</sup> September, 2009 / Revision 02 / Form: D/27/00**LETTER OF PROTEST**  
**SLOW RATE**

Vessel : IRON POINT

Voyage: 12/ 2011

Port : HOLYROOD, CANADA NL

Date : 24.NOV. 2011

To Messer : HYDRO GENERATION STATION  
CANADIAN MARITIME AGENCY

WHOM IT MAY CONCERN

Dear Sirs,

On behalf of my Principals I, undersigned Master M/T IRON POINT hold You responsible for the following facts and for all consequences/loss/delay which may arise there from :

This is to inform you that in accordance with ship's performance this ship is equipped with 5 x 16" manifold connections and is capable of discharging / loading her FUEL OIL cargo with maximum rate of 3,600m<sup>3</sup>/hr.

However, The Vessel was restricted her capability to discharge her cargo which resulting the discharging rate of 1515.30 m<sup>3</sup>/hr only

On behalf of my Owners, and operators, I hereby lodge a protest against listed delays and hold You responsible for all consequences, damages, expenses, loss or claims whatsoever which may arise there from, reserving also the right to revert on this matter at a later date.

Please acknowledge the receipt of this letter.

**LETTER TENDERED****Date : 24. NOV. 2011**

The Master:

Capt. GIORGIO MARIA ASSERETO



Acknowledge by:

A handwritten signature in cursive script, appearing to read 'S. L. ...', written over a horizontal line.



PB TANKERS

**SAFETY MANAGEMENT SYSTEM**

Issued on 15<sup>th</sup> September, 2009 / Revision 02 / Form: D/27/00

**LETTER OF PROTEST**  
**SLOW RATE**

Vessel : IRON POINT

Voyage: 10 / 2011

Port : HOLYROOD, CANADA NL

Date : 03. OCT. 2011

To Messer : HOLYROOD GENERATION STATION  
CANADIAN MARITIME AGENCY  
CONOCO PHILLIPS

WHOM IT MAY CONCERN

Dear Sirs,

On behalf of my Principals I, undersigned Master M/T IRON POINT hold You responsible for the following facts and for all consequences/loss/delay which may arise there from :

This is to inform you that in accordance with ship's performance this ship is equipped with 5 x 16" manifold connections and is capable of discharging / loading her FUEL OIL cargo with maximum rate of 3,600m3/hr.

However, The Vessel was restricted her capability to discharge her cargo which resulting the discharging rate of 1525.60 m3/hr only

On behalf of my Owners, and operators, I hereby lodge a protest against listed delays and hold You responsible for all consequences, damages, expenses, loss or claims whatsoever which may arise there from, reserving also the right to revert on this matter at a later date.

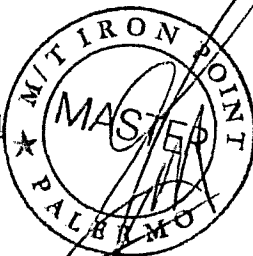
Please acknowledge the receipt of this letter.

LETTER TENDERED

Date : 03. OCT. 2011

The Master:

Capt. GIORGIO MARIA ASSERETO



Acknowledge by:

*Bill [Signature]*  
*Capt. [Signature]*

**PB TANKERS S.r.l.**

**SAFETY MANAGEMENT SYSTEM**

Issued on 15<sup>th</sup> January, 2006 / Revision 01 / Form: D/27/00

**LETTER OF PROTEST**  
**INAVAILABILITY OF CONNECTION**

Vessel : IRON POINT

Voyage: 10 / 2011

Port : HOLYROOD, CANADA NL

Date : 03. OCT. 2011

To Messer : HOLYROOD GENERATION STATION  
CANADIAN MARITIME AGENCY  
CONOCO PHILLIPS

WHOM IT MAY CONCERN

Dear Sirs,

On behalf of my Principals I, undersigned Master M/T IRON POINT, hold you responsible for the following facts and for all consequences/loss/delay which may arise there from:

This is to inform you that ship's equipped with Vapour Return manifold connections and the Terminal not provide Vapour line to use during discharging operation.

On behalf of my Owners, and operators, I hereby lodge a protest against listed delays and hold You responsible for all consequences, damages, expenses, loss or claims whatsoever which may arise there from, reserving also the right to revert on this matter at a later date.

Please acknowledge the receipt of this letter.

**LETTER TENDERED**

Date : 03. OCT. 2011

The Master:

CAPT. GIORGIO MARIA ASSERETO



Acknowledge by Bill [Signature]  
Egidio [Signature]

PB TANKERS S.r.l.

**SAFETY MANAGEMENT SYSTEM**

Issued on 15<sup>th</sup> January, 2006 / Revision 01 / Form: D/27/00

**LETTER OF PROTEST**

**MANIFOLD BACK PRESSURE**

Vessel : IRON POINT

Voyage: 10 / 2011

Port : HOLYROOD, CANADA NL

Date : 03. OCT. 2011

To Messer : HOLYROOD GENERATION STATION  
CANADIAN MARITIME AGENCY  
CONOCO PHILLIPS

Dear Sirs,

On behalf of my Principals I, undersigned Master M/T IRON POINT, hold you responsible for the following facts and for all consequences/loss/delay which may arise there from:

Vessel had being used for discharging six (6) cargo pumps with maximum discharging pressure in each pump. Vessel only delivered 5.5 bars to the manifold ship's rail, have 1.5 bars back pressure during discharging.

On behalf of my Owners, and operators, I hereby lodge a protest against listed delays and hold You responsible for all consequences, damages, expenses, loss or claims whatsoever which may arise there from, reserving also the right to revert on this matter at a later date.

Please acknowledge the receipt of this letter.

**LETTER TENDERED**

Date : 03 OCT 2011

The Master:

CAPT. GIORGIO MARIA ASSERETO



Acknowledge by

*[Signature]*  
*Engel on hand only*

PB TANKERS.

**SAFETY MANAGEMENT SYSTEM**

Issued on 15<sup>th</sup> September, 2009 / Revision 02 / Form: D/27/00

**LETTER OF PROTEST**

**DELAYS OF NOTICE OF READINESS ACCEPTANCE**

Vessel : IRON POINT

Voyage: 10 / 2011

Port : HOLYROOD, CANADA NL

Date : 03. OCT. 2011.

To Messer : HOLYROOD GENERATION STATION  
CANADIAN MARITIME AGENCY  
CONOCO PHILLIPS

Dear Sirs,

On behalf of my Principals I, the undersigned Master of M/T IRON POINT hold you responsible for the following facts and for all consequences/loss/delay which may arise there from:

01.OCT. 2011 @ 21:30 lt – 02.OCT.2011 14:15lt - Awaiting Notice of readiness acceptance.

On behalf of my Owners, and operators, I hereby lodge a protest against listed delays and hold You responsible for all consequences, damages, expenses, loss or claims whatsoever which may arise there from, reserving also the right to revert on this matter at a later date.

Please acknowledge the receipt of this letter.

**LETTER TENDERED**

Date : 03.OCT.2011

The Master

CAPT. GIORGIO MARIA ASSERETO



Acknowledge by

*[Signature]*  
*[Signature]*

*PB TANKERS S.r.l.*

**SAFETY MANAGEMENT SYSTEM**

Issued on 15<sup>th</sup> January, 2006 / Revision 01 / Form: D/27/00

**LETTER OF PROTEST**  
**INAVAILABILITY OF CONNECTION**

Vessel : IRON POINT

Voyage: 10 / 2011

Port : HOLYROOD, CANADA NL

Date : 03. OCT. 2011

To Messer : HOLYROOD GENERATION STATION  
CANADIAN MARITIME AGENCY  
CONOCO PHILLIPS

WHOM IT MAY CONCERN

Dear Sirs,

On behalf of my Principals I, undersigned Master M/T IRON POINT, hold you responsible for the following facts and for all consequences/loss/delay which may arise there from:

This is to inform you that in accordance with ship's performance this ship is equipped with 5 x 16" manifold connections and is capable of discharging her cargo of FUEL OIL with maximum rate of 3,600m<sup>3</sup>/hr.

However, Terminal provided 2 x 12" connections only. This limited the ability of the vessel to utilize her full discharging capability and increased the total time of the cargo operations.

On behalf of my Owners, and operators, I hereby lodge a protest against listed delays and hold You responsible for all consequences, damages, expenses, loss or claims whatsoever which may arise there from, reserving also the right to revert on this matter at a later date.

Please acknowledge the receipt of this letter.

LETTER TENDERED

Date : 03.OCT. 2011

The Master:

CAPT. GIORGIO MARIA ASSERETO



Acknowledge by [Signature]  
[Signature]