

1 Q. **Re: NLH Evidence, Section 2.3.3, page 2-11 to 2-12**

2 Please provide SAIFI and SAIDI data for the most recent available five-year period
3 for distribution in Sheshatshiu.

4

5

6 A. Hydro does not track distribution reliability performance data on a community
7 basis. However, data is available for Feeder L7 at the Happy Valley terminal station
8 which supplies customers in Sheshatshiu, Northwest River and some customers in
9 Happy Valley-Goose Bay. The most recently available five-year averages are as
10 follows:

Happy Valley Terminal Station Feeder L7 - Five Year Performance Data (2009-2013)	
SAIFI ¹	6.36
SAIDI ²	9.01

¹ SAIFI: System Average Interruption Frequency Index (SAIFI) - reliability KPI for distribution service and measures the average cumulative number of sustained interruptions per customer per year.

² SAIDI: System Average Interruption Duration Index (SAIDI) - a reliability KPI for distribution service and it measures service continuity in terms of the average cumulative duration of outages per customer served during the year.