

1 Q. **Re: Rates Schedules, page 20 of 47**

2 Please describe any conservation and demand management programs that are
3 targeted for Sheshatshiu in 2013 and 2014.

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6 A. The programs available provincially and provided in IN-NLH-013 and IN-NLH-015 will
7 continue to be available through 2014.

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9 Also available provincially are the Business Efficiency Program and Heat Recovery
10 Ventilator Program launched in 2013 that provide incentives to commercial
11 customers for a range of energy efficiency opportunities, and to residential
12 customers to install energy efficient Heat Recovery Ventilators, respectively. A
13 Small Technologies program will be launched in 2014 to provide at-cash coupons
14 for smaller items such as energy efficient lighting.