

1    Q.    **Re: NLH Evidence, Section 2, p. 2.5, lines 4-13**

2                In Section 2 of NLH's Evidence, at p 2.5, there is a list of conservation and  
3                demand management activities undertaken since 2007.

4                Please provide a list of conservation and demand management activities  
5                undertaken in 2012 and 2013 YTD. Where applicable, please indicate in your  
6                answer in which systems and communities each type of activity was undertaken.

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9    A.    The list of CDM activities referenced in Section 2, p. 2.5, lines 4-13 provides an  
10          overview of the supporting processes that Hydro has been engaged in to support  
11          the design and delivery of rebate and incentive programs. These accurately reflect  
12          the work continued in 2012 and 2013 YTD with one addition. In 2012 Hydro,  
13          working with NP through the takeCHARGE brand, began working with the Climate  
14          Change, Energy Efficiency and Emissions Trading (CCEEET) Secretariat to further  
15          engage the public on energy and climate change through promotional partnerships  
16          engaging the takeCHARGE brand and the new Turn Back the Tide climate change  
17          awareness initiative by CCEEET.

18          In addition to these supporting processes, Hydro launched three new rebate  
19          programs in 2012 that are still being offered in 2013. The following table provides  
20          the total list of programs offered by Hydro and their geographic reach.

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**2013 NLH General Rate Application**

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<b>Hydro CDM Programs</b>		
<b>Program</b>	<b>Dates Offered</b>	<b>Geography<sup>1</sup></b>
Insulation	2009-Present	Provincial
Windows	2009-Present	Provincial
Thermostats	2009-Present	Provincial
Coupon Program	2010-2011	Ten selected target areas throughout Hydro's service area
Commercial Lighting	2009-Present	Provincial
Industrial	2010-Present	Targets only Hydro's transmission level ICs
Isolated Systems Energy Efficiency Program	2012-Present	All isolated diesel systems and L'Anse au Loup system
Isolated Systems Business Efficiency Program	2012-Present	All isolated diesel systems and L'Anse au Loup system
Block Heater Timer	2012-Present	Labrador Interconnected System

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<sup>1</sup> There may be individual customer eligibility requirements for each program as well as geographical region.