

1 Q. In the Board's last NP GRA Order and Decision, the Board required (see p. 56) NP to
2 file a report by April 1, 2013 "which provides an update on the conservation
3 programs, an evaluation of the referenced heat pumps and recommendations in
4 relation to the appropriate process to be followed for review of the conservation
5 programs". The Board also states "The process for the review of the conservation
6 programs can be assessed thereafter with the input of Newfoundland and Labrador
7 Hydro and the Consumer Advocate". Is Hydro prepared to provide an update on its
8 conservation programs by April 1, 2014?

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11 A. Yes, the utilities are currently engaged in a review of the existing joint utility
12 residential programs which will be completed in Q1 2014.