2013 Amended General Rate Application, November 10, 2014, page 3.41, Chart 3.7: Explain why the net FTEs for Engineering & Operations attributed to Regulated Hydro, relative to 2013, is scheduled to increase by 45 and 67 people during the test years 2014 and 2015, respectively.

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A. As per Chart 3.7, Engineering and Operations is forecast to increase by 45 and 67 respectively during the 2014 and 2015 Test Years. The changes are predominantly due to hiring more internal resources for maintenance and capital work programs resulting in less contract work. Also, there was an increase in labour hours associated with incremental work required to remediate the interruption of power supply in January 2014. The following outlines the major changes by Department.

| | | Actual | Test Year | | Difference | |
|---------------------|---|--------|-----------|------|------------|---------|
| | | | | | 2013 to | 2013 to |
| Division | Department | 2013 | 2014 | 2015 | 2014 TY | 2015TY |
| Project Execution & | | | | | | |
| Technical Services | Engineering | 27 | 38 | 39 | 12 | 12 |
| | Office of Asset Management | 38 | 41 | 37 | 4 | -1 |
| | Project Execution (Non-regulated) | 1 | 2 | 0 | 1 | 0 |
| | Project Execution (Regulated) | 7 | 12 | 12 | 5 | 5 |
| Sub-Total | | 72 | 93 | 89 | 21 | 17 |
| Regulated | | | | | | |
| Operations | Hydro Generation | 96 | 97 | 97 | 0 | 1 |
| | Thermal Generation | 111 | 109 | 120 | -2 | 9 |
| | Transmission & Rural Operation | 343 | 369 | 376 | 26 | 33 |
| Sub-Total | | 550 | 575 | 594 | 24 | 43 |
| Systems Operations | | | | | | |
| & Planning | Generation & Rural Planning | 9 | 6 | 5 | -2 | -3 |
| | System Operations & Integration Support | 18 | 18 | 20 | 0 | 2 |
| | Transmission Planning & Integration Support | | 1 | 3 | 1 | 3 |
| | Ready for Integration (RFI) | | | 4 | | 4 |
| | Building the Production Organization (BTPO) | | | 1 | | 1 |
| Sub-Total | | 27 | 26 | 34 | -1 | 7 |
| Total ¹ | | 649 | 694 | 716 | 45 | 67 |

¹ Note differences are due to rounding.

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| 1 | Project Execution and Technical Services | | | |
|----|--|--|--|--|
| 2 | Engineering | | | |
| 3 | Vacated positions in Civil, Drafting and Properties, and Transmission and | | | |
| 4 | Distribution are anticipated to be filled. There is a forecast increase in FTEs | | | |
| 5 | including: a Line Inspector, Apprentices (allocated from HROE), a Cost Controller, a | | | |
| 6 | Safety Lead, a Team Lead Support Services, and a Technologist - Electrical Design. | | | |
| 7 | Office of Asset Management | | | |
| 8 | There is an increase in net FTEs in 2014 mostly relating to increased charges to | | | |
| 9 | Hydro as well as filling of vacancies. A reduction in charges is expected in 2015, | | | |
| 10 | which is more consistent to previous years. | | | |
| 11 | Project Execution (Regulated) | | | |
| 12 | Positions added in this group include an additional Program Manager, temporary | | | |
| 13 | Owner Site Representatives, and a Capital Budget Coordinator which was | | | |
| 14 | transferred from System Operations and Planning at the beginning of 2014. | | | |
| 15 | Project Execution (Non-Regulated) | | | |
| 16 | The increase in this department from 2013 to 2014 Test Year is related to charges | | | |
| 17 | to Hydro. | | | |
| 18 | | | | |
| 19 | Regulated Operations | | | |
| 20 | Hydro Generation | | | |
| 21 | The increase projected for 2015 included a Mechanical Maintenance Millwright and | | | |
| 22 | a Technologist Mechanical/Electrical, which is offset by a reduction of temporary | | | |
| 23 | personnel. These positions were added to identify and support technical issues and | | | |
| 24 | help complete a backlog of mechanical work. | | | |
| 25 | Thermal Generation | | | |
| 26 | The net FTE from 2013 to 2014 Test Year decreased due to vacancies, which are | | | |
| 27 | anticipated to be filled in 2015 Test Year. In addition, there are temporary/term | | | |
| 28 | positions forecasted in 2015 in planning, maintenance, and instrumentation. | | | |

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1 **Transmission and Rural Operations (TRO)** 2 The net FTE from 2013 to 2015 Test Year increased predominantly to address issues identified in the outage review. This consists of: 3 4 apprentices (allocated from HROE); 5 lines, maintenance, technologists and planning staff; • new section for Gas Turbines & Diesels (in 2014); 6 7 new positions added in 2015 test year of Cost Controller, Planning 8 Superintendent, and Safety and Environment Coordinator; and 9 filling vacant positions. 10 **System Operations and Planning** 11 The net FTE in this Division dropped from 2013 to the 2014 Test Year mainly due to 12 the transfer of the Capital Budget Coordinator to Project Execution and Technical 13 Services (PETS) at the beginning of 2014. 14 15 From the 2014 Test Year to the 2015 Test Year, the FTE increase was mainly 16 attributed to the reallocation of resources and the addition of two new teams. A 17 key priority is to be organizationally ready for the transition to its longer-term 18 electricity operations structure prior to first power from Muskrat Falls expected in 19 late 2017. The newly established teams, Ready for Integration and Building the 20 Production Organization were implemented at the beginning of 2015. The Ready 21 for Integration team reports to the Vice-President of System Operations and 22 Planning (see PUB-NLH-409 Attachment 1) and the Manager, Building the 23 Production Organization reports to Vice-President of Newfoundland and Labrador

Hydro. The Building the Production Organization position was budgeted in System

Operations and Planning but has been transferred to Regulated Operations. Only

one FTE was forecasted for 2015 for Building the Production Organization. The

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- 1 structure of the Building the Production Organization team and assignment of
- 2 resources will be developed and established during 2015.

SYSTEM OPERATIONS AND PLANNING

