

1 Q. Further to the response to NP-NLH-024, Attachment 1, page 24, in which  
2 information is provided on other utilities' practices for intercompany transactions  
3 for shared services, describe in detail for each utility the types of services shared  
4 and compare them to those shared by Nalcor and Hydro.

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7 A. The available shared services detail is documented in NP-NLH-024 Attachment 1,  
8 Page 22, Figure 14 – Line 3.

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10 This was an analysis of select Canadian energy utilities regarding the nature of  
11 shared services being provided within their organizations. The following activities  
12 were performed:

- 13 • Fifteen questions were identified to determine utility size, type of shared  
14 services provided and allocation methodology employed;  
15 • Four Canadian energy utilities were identified to participate in this survey;  
16 • Contact representative was identified;  
17 • Phone survey was conducted; and  
18 • Responses were documented in a report.

19 Responses to the questions are documented in NP-NLH-024 Attachment 1, Page 25,  
20 Figure 14. As per PUB-NLH-318, peer feedback was communicated based on the  
21 condition of anonymity.