

1 Q. Page 3, Box 1, bullet #4 states: "Monthly demand thresholds and private ownership
2 requirements for the takeCHARGE energy efficiency program preclude participation of many
3 Nunatsiavut residents. 62% of residents in the region are renters (takeCHARGE requires
4 private ownership of homes)." Page 7, lines 162 to 164 states: "Energy efficient efforts to
5 date have been modest and have consisted of general information and electricity
6 consumption practices and the promotion of minor equipment..." and Page 7, line 173
7 states: "The lack of sufficient effort and investment into energy efficiency..."

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9 Hydro's response to NG-NLH-003 references previously filed responses that inform of the
10 energy efficiency programs and expenditures that are offered to customers in isolated
11 diesel communities, including communities in Nunatsiavut. Since 2012, Hydro has invested
12 \$508,000 in Nunatsiavut communities through the Isolated Systems Community Energy
13 Efficiency Program with 850 out of approximately 1,075 customers in the Nunatsiavut
14 communities participating by having approximately 7,900 energy efficient products
15 installed, at no cost, saving an estimated 750,000 kWh of energy. Do Mr. Henderson's
16 statements take into consideration the isolated Systems Community Energy Efficiency
17 Program that is available free of charge to customers living in isolated diesel communities?

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20 A. The Take Charge program has been a positive initiative. The Expert Report states that more
21 can be done. Firstly, some facets of the program are only open to private homeowners. A
22 Housing Needs Assessment undertaken in 2012 identifies the housing stock in Nunatsiavut
23 as follows: owned by residents (47%); owned by Torngat Regional Housing Association and
24 rented to residents through a lease-to-own model (41%); Newfoundland and Labrador
25 Housing Corporation (7%), and; other (5%). Secondly, a more enhanced energy
26 conservation/efficiency/management effort, augmenting or enhancing Take Charge and
27 including larger and more substantive opportunities such as more energy-efficient building
28 systems, large electricity-consuming equipment and advanced lighting (e.g. LEDs) would

- 1 reduce electricity costs for residents and businesses. Such an initiative would require more
- 2 planning, management, investment and local participation, but offers the potential for
- 3 material impact on energy consumption.