

1 Q. **Re: IN-NLH-281; IN-NLH-069**

2 In IN-NLH-069, Hydro stated that it provides Support Service services to Labrador
3 Isolated customers.

4 To the best of Hydro's knowledge, does anyone provide Support Service services to
5 residents of Natuashish? If so, please detail who, and describe what kind of services
6 are provided.

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9 A. Hydro does not provide Support Services to the residents of Natuashish. Hydro
10 does utilize its Support Services to provide assistance and logistical support for its
11 employees in Natuashish and the employees who support those efforts. These
12 services provide the accounting, human resources, and management and
13 administration requirements of Hydro's employees who provide services to MIFN
14 for MIFN's electrical system in Natuashish.