

1 Q. **Re: Rates Schedules, page 20 of 47; IN-NLH-015**

2 Are residents of Natuashish able to access the Conservation and Demand
3 Management Programs set out in NLH's response to IN-NLH-015?

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6 A. Residents of Natuashish are not able to access the programs outlined in the
7 response to IN-NLH-015. Hydro and Newfoundland Power provide these programs
8 to their respective customers. As Natuashish residents are not customers of either
9 utility, the programs are not available to them.