

1 Q. **Re: IN-NLH-015**

2 Please:

- 3 • Clarify whether the programs described in this response are provincial
4 programs, or are part of the Isolated Systems Energy Efficiency Program;
5 • indicate the percentage of customers in the Labrador diesel systems who have
6 electricity consumption of 15,000 kWh/year or greater; and
7 • indicate the percentage of customers in the Labrador diesel systems who
8 have electric heat.

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11 A. Other than the Isolated Systems Community Energy Efficiency Program and the
12 Isolated Systems Business Efficiency Program all other programs described in IN-
13 NLH-015 are available provincially to customers that meet eligibility.

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15 Approximately 17% of residential customers on the Labrador Isolated Diesel
16 Systems have an energy consumption of 15,000 kWh/yr or greater.¹

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18 The latest Residential End Use Survey conducted by Hydro in 2010 shows
19 approximately 2% of residential customers on Isolated Diesel Systems use electricity
20 as their main space heating source. This survey does not distinguish between the
21 Labrador and Island Isolated Diesel Systems.

¹ Consumption data breakdown for time period Sept 2011-Sep 2012. This was the last update to this information and is believed to be representative of current usage.