

1 Q. **Re: IN-NLH-014**

2 Please describe the program eligibility criteria for the existing takeCHARGE
3 programs providing rebates for insulation, windows and thermostat upgrades,
4 and estimate the percentage of customers in isolated diesel systems who meet
5 these criteria.

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8 A. Eligibility criteria for the insulation, windows and thermostat programs, reads as
9 follows:

10 *a. You are the homeowner and the home has an active electricity account;*

11 *b. It is detached, semi-detached, or a mobile/modular home on a permanent*
12 *foundation and intended as a residence;*

13 *c. The home is all-electric, or if a supplementary heating system is in place that*
14 *the house has an annual electricity usage equal to or greater than 15,000*
15 *kwh; and*

16 *d. No other person/contractor has received the rebates for the same project.*

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18 Hydro estimates 15% of customers on the Isolated Diesel Systems would be eligible
19 for these programs.