

1 Q. Further to PUB-NLH-409, the reply states *inter alia* that the increases in FTEs for  
2 Engineering and Operations relative to 2013 are predominately due to hiring more  
3 internal resources resulting in less contract work. Why did Hydro opt for hiring  
4 more internal resources rather than employ contract work and please demonstrate  
5 the cost effectiveness of this approach.

6

7

8 A. Please see Hydro's response to NP-NLH-395. Hydro's customers will benefit  
9 through reduced labour costs for internal staff, in comparison with external  
10 contract labour.