

- 1 Q. Re: 2013 Capital Projects Over 200,000 but less than 500,000: p. D-239
2 Upgrade Server Technology Programs:
3 What does the Gold Card Maintenance program that is referred to at p. D-243
4 cover?
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6
7 A. The Gold Card Maintenance program provides hardware and software services
8 including same day on-site repair, next day on-site repair, voice support and
9 electronic access, electronic alerts, and software maintenance.