

1 Q. Further to the responses to SR-NP-NLH-007 and SR-PUB-NP-1, and assuming  
2 refunds in April 2014 will not occur, what factors should be considered in  
3 determining the month for the refund to customers, including what weight, if any,  
4 should be given to the estimated amount of individual customer's monthly bills?  
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7 A. As stated in response to SR-NP-NLH-007, Hydro's reasoning for proposing an April  
8 2014 refund was to refund customers "in as timely a manner as is reasonably  
9 achievable." A payout in April also had the advantage of crediting most customers'  
10 accounts at the time they were being billed for a portion of winter [March]  
11 consumption. If it is assumed that refunds in April 2014 will not occur, Hydro  
12 continues to believe that an expeditious payout should be targeted and is not  
13 aware of any other factors, including the estimated amount of individual customers'  
14 monthly bills, that would outweigh the advantage of customers receiving their  
15 refund in as timely a manner as possible.