

1 Q. Hydro proposes that energy consumption in 2013 be used as the basis for
2 calculating the refund and that refunds be processed in April 2014. Should
3 consideration be given to using a current annual period of consumption which is
4 related to the implementation date, for example, April 1, 2013 to March 31, 2014 if
5 the implementation date were July 1, 2014? Explain in detail the implications of
6 using a later period of 12 months energy consumption than that proposed.

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9 A. In Hydro's view, the use of April 1, 2013 to March 31, 2014 billing data to refund
10 customers on their July 2014 bills is similar to that proposed by Hydro in its
11 Application and would be acceptable. Hydro requires adequate time to compile
12 and verify the consumption data to be used for refunding customers and in Hydro's
13 opinion a period of three months would be sufficient. The issue of a later payout is
14 addressed in the response to SR-PUB-NLH-023.