

1 Q. In the refund or rebate that Hydro intends to provide to Rural Isolated customers,
2 how does Hydro intend to calculate the amount that it will refund to each
3 customer? Include a discussion of the kilowatt hours (lifeline block or other block
4 usage) that will be used and the amount that will be refunded for usage from each
5 block.

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8 A. Hydro proposes based on its recommended Proactive Approach that Newfoundland
9 Power customers and Hydro Rural Customers, whose rates are based on
10 Newfoundland Power's rates, be refunded the RSP Surplus on their April 2014
11 electricity bills and that each customer's refund would be based on total energy
12 consumption on bills issued during the period January 1, 2013 to December 31,
13 2013. On this basis, there is no reason to distinguish in which block the usage
14 occurred for Isolated Rural Customers.