

1 Q. Further to the response to Requests for Information SR-NP-NLH-042, did Hydro's
2 experience in distributing the Wabush refund to customers provide any assistance
3 in developing Hydro's proposal to refund the Newfoundland Power RSP Surplus? In
4 the response, please explain how the experiences gained from disposition of the
5 Wabush refund are reflected in the Newfoundland Power RSP Surplus refund
6 proposal.

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9 A. When reviewing past refund practices in Newfoundland and Labrador, as described
10 in the Supplemental Evidence filed by Lummus Consultants as part of the current
11 filing, the Wabush experience was considered. On Page 7 of the Lummus Evidence,
12 it is stated "This case is supportive of Hydro's proposed refund method in that it
13 recognizes the administrative difficulties that would be encountered in going back
14 from 1989 to 2001 in order to achieve perfect equity among customers."

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16 The experience gained from the disposition of the Wabush refund highlights the
17 importance of proactively communicating to customers the options considered by
18 the Board, the reasons for the decision and its finality. Please also refer to Hydro's
19 response to SR-NP-NLH-063.