

1 Q. Further to the response to Request for Information SR-NP-NLH-028, please update
2 this response assuming cheques are requested by all customers with credit account
3 balances after application of the proposed refund (i.e., 95% are estimated to have
4 credit account balances as indicated in the response to Request for Information SR-
5 NP-NLH-026).

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8 A. If 95% of Hydro customers are estimated to have net positive balances after the
9 proposed rebate credit is applied and all choose the cheque option, the estimated
10 cost for cheque processing is \$100,000.