

1    Q.    **Reference:    Evidence on Rate Stabilization Plan – Surplus Refund Plan**

2           Under Hydro’s Surplus Refund Plan, is any refund provided in the following  
3           circumstances? If yes, please explain how the refund would be provided to the  
4           customer. If no, please explain why this provides fair treatment to the customer.

5           A customer owns three businesses with separate electrical services; each electricity  
6           account is in three separate business names (i.e., A, B, C). The three business  
7           accounts were active for the period January 2007 to December 2013. In January  
8           2014, the owner renames the businesses to a single name, Business D, with 3  
9           accounts. All billings to Business D are for 2014 as it had no billings in 2013 under  
10          the new name. Businesses A, B and C have no active accounts in April 2014.

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13    A.    More information is required to determine the recommended outcome of this case.  
14           In Hydro’s view, if Business D furnishes proof that Businesses A, B and C have been  
15           consolidated into Business D and the utility determines that the present three  
16           accounts of Business D are those previously of Businesses A, B and C, Hydro  
17           believes there are grounds to refund Business D.