

1 Q. **Reference: Evidence on Rate Stabilization Plan – Surplus Refund Plan**

2 Under Hydro’s Surplus Refund Plan, does Customer A in the following
3 circumstances receive a refund? If no, please explain why this provides fair
4 treatment to the customer.

5 Customer A owns a manufacturing facility that operated continuously for the period
6 January 2007 to March 2014. Customer A closes the business in March 2014 and
7 the final bill is issued to Customer A in April 2014.

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10 A. Since it is proposed that the refund would be on customers’ April 2014 electricity
11 bills, if there is a final billing in April, there would be a refund.